

# Internet Self-Install Steps: Modem + eero



Get connected quickly, by using this step-by-step guide.

## Your kit includes:



Internet  
Modem



Ethernet  
Cable



Coaxial  
Cable



Power  
Cord



Some kits  
contain eero

## Connecting Your Modem

- 1 Connect the modem to either end of the coax cable.
- 2 Then connect the other end of the coax cable to the wall.
- 3 Plug the power cord into an electrical outlet and the other end into the modem.

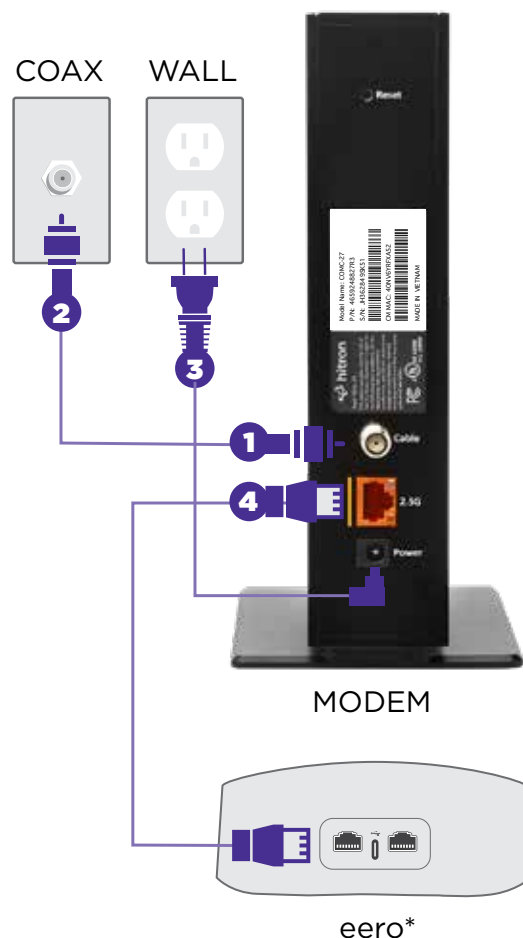


Allow up to 10 minutes for the modem to power up.

### 4 If your kit contains eero\*:

Connect your modem to your eero using the Ethernet cable. Plug one end into the orange 2.5G port on the back of your modem, and the other end into your eero's 2.5G port (or 10G port if available).

It's time to set up your eero.  
For wireless setup instructions:  
**Visit: [astound.com/eerosetup](https://astound.com/eerosetup)**



**TIP:** For optimal wireless signal and speed, place your modem in an open space, such as on top of a cabinet.

Need more support? Chat with an agent at [astound.com](https://astound.com) or call **1.800.427.8686**

\*Internet speeds vary, not guaranteed. Certain equipment may be required. Not all svcs/speeds avail. in all areas. See [astound.com](https://astound.com) for details. Self-installation svc is available at no charge. In the event a self-installation is not possible or unsuccessful, customer will be responsible for the installation cost. Subject to change without notice. Exceptions may apply. All names, logos, images & service marks are property of their respective owners. ©2025 Amazon.com, Inc. or its affiliates. eero and all related marks are trademarks of Amazon.com, Inc. or its affiliates. Amazon.com c/o eero LLC, 660 3rd St. San Francisco, CA. All svcs are governed by Astound Customer Terms & Conditions found at [astound.com/policies-disclaimers](https://astound.com/policies-disclaimers). ©2025 Radiate HoldCo, LLC d/b/a Astound Broadband. All rights reserved. AST5545CORP