Internet Self-Install Steps: Gateway Modem

Get connected quickly, by using this step-by-step guide.

Your kit includes:
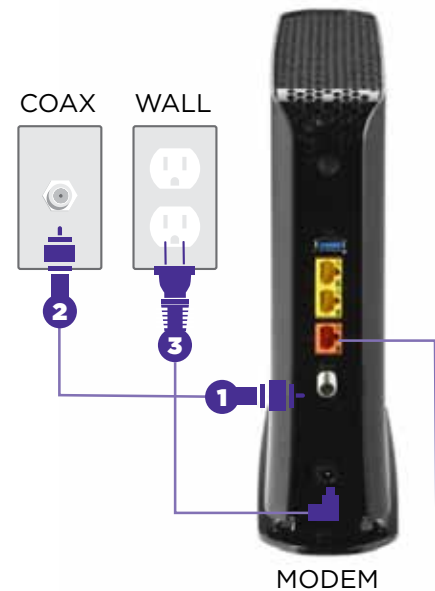
Internet Modem **Coaxial Cable** **Power Cord**

Connecting Your Modem

1 Connect the modem to either end of the coax cable.

2 Then connect the other end of the coax cable to the wall.

3 Plug the power cord into an electrical outlet and the other end into the modem.

10 min **Allow up to 10 minutes for the modem to power up.**

COAX   WALL

MODEM

TIP: For the fastest speeds, use the orange 2.5G port to connect your device. The yellow port supports up to 1G.

Wireless Set-up

If your modem has wireless capabilities follow these steps:

Collect 1 the following information from the bottom of your modem:

• **WiFi Network Name:** This is the name of the wireless network(s) available.

If you need support, please reach out to the Astound Care team to reset your password.

Open wireless settings on your computer **2** and click on the wireless network that has the same WiFi name as the bottom of the modem and enter the modem password.

Network Name WiFi Example

Model Name: COMC-2764
P/N: 4659248827R3
S/N: JH362849SK51

CM MAC: 40NV6YRFXA52

Default Wi-Fi network:
EasyConnect8HG72
Password: COMCbkonFeS

TIP: For optimal wireless signal and speed, place your modem in an open space, such as on top of a cabinet.

Need more support? Chat with an agent at **astound.com** or call **1.800.427.8686**