ASTOUND NETWORKS PENNSYLVANIA, LLC COMPETITIVE LOCAL EXCHANGE CARRIER

Regulations and Schedule of Charges

650 College Road East, Suite 3100, Princeton, NJ 08540

This Tariff contains the descriptions, regulations, and rates applicable to the offering of intrastate telecommunications services by Astound Networks Pennsylvania, LLC, within the Commonwealth of Pennsylvania. This Tariff is on file with the Pennsylvania Public Utility Commission and available via the Company's website at www.astound.com. Copies may be inspected during normal business hours at the Company's principal place of business.

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania LLC Telephone Pa. P.U.C. Nos. 180A, 182, 182A, 185B and 185C; Verizon North LLC Telephone Pa P.U.C. Nos. 1, 3, 5, and 6; Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company (PA P.U.C. No. 23/24); Frontier Communications of Pennsylvania, LLC (PA P.U.C No. 14); Hancock Telephone Company (PA PUC Tariff No. 1); Ironton Telephone Company (PA PUC Tariff No. 2); Lackawaxen Telephone Company (PA PUC Tariff No. 2); The North-Eastern PA Telephone Company (PA PUC Tariff No. 9); Palmerton Telephone Company (PA PUC Tariff No. 5); South Canaan Telephone Company (PA PUC Tariff No. 7); TDS Telecom/ Deposit Telephone Company (PA PUC Tariff No. 2); Windstream Conestoga, Inc. (PA P.U.C No. 12); and Windstream D&E, Inc. (PA P.U.C No. 18). The Company's Tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Communications Act of 1934, as amended by the Telecommunications Act of 1996), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

Issued: September 22, 2025 Effective: September 24, 2025

CHECKSHEET

Pages of this Tariff, as listed below, are effective as of the date shown at the bottom of the respective page(s). Original and revised pages, as named below, comprise all changes from the original Tariff and are currently in effect as of the date on the bottom of this page.

Page	Revision		Page	Revision		Page	Revision	
No.	Level		No.	Level		No.	Level	
Title	Original	*	25	Original	*	50	Original	*
1	Original	*	26	Original	*	51	Original	*
2	Original	*	27	Original	*	52	Original	*
3	Original	*	28	Original	*	53	Original	*
4	Original	*	29	Original	*	54	Original	*
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VP, Corporate Regulatory & Government Affairs 650 College Rd. East, Ste. 3100 Princeton, NJ 08540

^{*} Denotes new or revised Tariff page included in this filing.

CHECKSHEET (cont'd)

Page	Revision		Page	Revision		Page	Revision	
No.	Level		No.	Level		No.	Level	
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LIST OF MODIFICATIONS

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EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND ABBREVIATIONS FOR TECHNICAL TERMS USED IN THIS TARIFF

The following symbols shall be used in this Tariff for the purpose indicated below:

I — To signify increased rate

D — To signify decreased rate

C— To signify all other changes

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TARIFF FORMAT

- A. Page Numbering Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the Tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Pages 14 and 15 would be 14.1.
- **B.** Page Revision Numbers Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Commission is not always the tariff in effect. Consult the Check Sheet for the page currently in effect.
- **C. Paragraph Numbering Sequence** There are various levels of paragraph coding. Each level of coding is subservient to its next higher level:

2 2.1 2.1.1 2.1.1.A 2.1.1.A.1 2.1.1.A.1.(a).I 2.1.1.A.1.(a).I.(i) 2.1.1.A.1.(a).I.(i)

D. Check Sheets — When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists pages contained in the tariff, with a cross reference to the current revision number. When new pages are added the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

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SECTION 1 — DEFINITIONS

For purposes of this Tariff, the following definitions will apply:

Advance Payment — Part or all of a payment required before the start of Service.

Authorized User - A person, firm or corporation, or any other entity authorized by the Customer or Subscriber to communicate utilizing the Company's services.

Commission or PUC — Refers to the Pennsylvania Public Utility Commission, unless otherwise indicated.

Company — Astound Networks Pennsylvania, LLC, the issuer of this Tariff.

CPE or Customer Premises Equipment — Telephone terminating equipment, such as handsets, PBXs, and models located on the customer's premises and connected to the phone service provider network.

Customer — The person, firm or corporation, or other entity which orders, cancels, amends, or uses Service and is responsible for the payment of charges and compliance with this Tariff.

Customer Equipment — Any Customer-owned or provided software, hardware or services that Customer elects to use in connection with the Service(s).

Deposit — Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

FCC — The Federal Communications Commission.

Fiber Optic Cable — A thin filament of glass with a protective outer coating through which a light beam carrying communications signals may be transmitted by means of multiple internal reflections to a receiver, which translates the message.

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SECTION 1 — DEFINITIONS (CONT'D)

LATA — A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designed as a LATA in the National Exchange Carrier Association, Inc. Tariff FCC No. 4, or its successor Tariff(s).

Monthly Recurring Charges ("MRC") — The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Network — The Company's digital fiber optics-based network, inclusive equipment on used as part of the network.

Non-Recurring Charge ("NRC") — The initial charge, usually assessed on a one-time basis, to initiate and establish service.

Premises — The space occupied by a Customer or authorized user in a building or buildings or contiguous property (except railroad rights-of-way, etc.) not separated by a highway.

Recurring Charges — Monthly charges to the Customer for services and equipment, which continues for the agreed-upon duration of the service.

Service — Any means of service offered herein or any combination thereof.

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SECTION 1 — DEFINITIONS (CONT'D)

Service Commencement Date — The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to access service which does not conform to standards set forth in the Service order or this Tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order — A written request for Services executed by the Customer and the Company in the format required by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to the Tariff.

Shared — A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Terminal Equipment - Devices, apparatus, and associated wiring, such as teleprinters, telephones, or data sets.

Two-Way — A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User or End User — A Customer or any other person authorized by a Customer to use service provided under this Tariff.

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SECTION 2 — RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this Tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Pennsylvania.

Customers and users may use services and facilities provided under this Tariff to obtain access to services offered by other service providers. The Company is responsible under this Tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

2.1.2 Shortage of Equipment or Facilities

- 1. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2. The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

- 1. Service is provided on the basis of a minimum period of at least thirty (30) days, 24 hours per day. For the purpose of computing charges in this Tariff, a monthly billing period is considered to have 30 days.
- 2. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- 3. At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this Tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the terms of the service order shall survive such termination.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

4. Termination of service by the Company to a residential customer will follow a two-step process, whereby the Company shall mail or deliver written notice to the Customer at least seven (7) days before the date of proposed suspension regardless upon which basis suspension is sought (52 Pa. Code §64.71). When at least ten (10) days have passed since suspension of service, the Company may terminate service for failure to pay a reconnection fee and to remedy the original grounds for suspension due to any of the following reasons: (1) failure to make satisfactory arrangements to pay arrears; (2) failure to post a deposit; (3) failure to meet the requirements of a payment agreement; (4) failure to give adequate assurances that an unauthorized use or practice will cease (52 Pa. Code §64.121).

Service may be terminated upon written notice to the Customer if:

- a. the Customer is using the service in violation of the Tariff; or
- b. the Customer is using the service in violation of the law.
- 5. This Tariff shall be interpreted and governed by the laws of the Commonwealth of Pennsylvania regardless of its choice of laws provision.
- 6. Any other telephone company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise to any other telephone company, or purchase any services from any other telephone company in order to have the right to obtain service directly from the Company.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.3 Terms and Conditions (Cont'd)

7. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

2.1.4 Liability of the Company

1. The liability of the Company for damages arising out of the furnishing of its Services, including, but not limited to, mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. NEITHER COMPANY NOR ITS AFFILIATES, OFFICERS, AGENTS OR EMPLOYEES SHALL BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, TREBLE, PUNITIVE, EXEMPLARY, OR CONSEQUENTIAL DAMAGES, LOSSES TO THE CUSTOMER INCONVENIENCES ARISING FROM ITS PROVISION OF SERVICES OR EQUIPMENT HEREUNDER, OR FROM THE ACTS OR OMISSIONS OR NEGLIGENCE OF THE COMPANY'S EMPLOYEES OR AGENTS.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- 2. The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including, but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- 3. The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- 4. The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 5. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by any other party or person(s), and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this Section 2.1.4.5 as a condition precedent to such installations.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- 6. Except as to reckless, willful, or intentional actions by the Company, the Company is not liable for any claims for loss or damages involving (1) breach in the privacy or security of communications transmitted over the Company's facilities; (2) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff; (3) Any noncompletion of calls due to network busy conditions.
- 7. The Company shall be indemnified, defended and held harmless by the Customer against any claim, loss or damage arising from Customer's use of services involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- 8. The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or Service provided by the Company, except as caused by the Company's reckless, willful, or intentional misconduct.
- 9. The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid the Company by the Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 10. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

11. Directory Errors — The Company's liability, if any, for its negligent misconduct is not limited by this Tariff. With respect to any other claim or suit, by a Customer or any others, for damages arising from errors or omissions in the making up or printing of its directories or in accepting listings as presented by customers or prospective customers, the Company's liability, if any, shall not exceed the amount paid for local exchange service during the period covered by the directory in which the error or omission occurred.

12. With respect to Emergency 911 Service:

A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. Except as to reckless, willful, or intentional actions by the Company, the Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.4 Liability of the Company (Cont'd)

- 12. With respect to Emergency 911 Service: (Cont'd)
 - B. Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, its users, agencies or municipalities, or the employees or agents of any one of them.
 - C. When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local government authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this rate sheet, the Customer acknowledges and agrees with the release of information as described above.
- 13. The liability of Company for errors in billing that result in overpayment by the Customer will be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

- 1. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any customer.
- 2. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- 3. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided by the Customer.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.6 Provision of Equipment and Facilities (Cont'd)

- 4. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided.
- 5. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any other party other than the Company, including, but not limited to, the Customer.
- 6. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - B. the reception of signals by Customer-provided equipment.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Universal Emergency Telephone Number Service (911, E911)

1. General

Universal Emergency Telephone Number Service (911 Service) allows the Customer to reach the appropriate emergency services including police, fire and medical services. Enhanced 9-1-1 has the ability to selectively route an emergency call to the primary 9-1-1 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be displayed to the primary 9-1-1 provider for display at the Public Answering Point ("PSAP"). The telephone user who dials the 911 number will not be charged for the call.

Pursuant to the Public Safety Emergency Telephone Act (Act 78 of 1990), as amended), the Telephone Company collects a fee from its customers on behalf of the counties in its operating area to support the 9-1-1 system. Counties of the first through second class may impose a monthly contribution rate in an amount not to exceed \$1 per line on each local exchange access line. Counties of the third through fifth class may impose a monthly contribution rate in an amount not to exceed \$1.65 per line on each local exchange access line. Counties of the sixth through the eighth class may impose a monthly contribution rate not to exceed \$1.50 per line on each local exchange access line. The contribution rate may be used by counties for the expenses of implementing, expanding or upgrading a 911 system.

Parties dialing 9-1-1 waive the privacy afforded by non-listed and non-published service to the extent that the telephone number, names, and address associated with the originating station location are furnished to the Public Safety Answering Point.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Universal Emergency Telephone Number Service (911, E911) (Cont'd)

2. Regulations

The Company, whether supplying service through its own facilities or the use of an underlying carrier, will comply with the Protocols as set forth in, and in the form of Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order Relating to the Provision of Master Street Address Guides; Docket No. P-0097 1203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998 MSAG Order.

The Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.

The Company's liability and insurance provisions are fully stated in the Tariff's General Regulations.

Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

The Company will not use the county's/municipality's Master Street Address Guide ("MSAG") for any purpose that is not directly related to and required for the provision of 9-1-1 service.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Universal Emergency Telephone Number Service (911, E911) (Cont'd)

2. Regulations (Cont'd)

The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 91-1 service.

The Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.

The Company will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.7 Universal Emergency Telephone Number Service (911, E911) (Cont'd)

2. Regulations (Cont'd)

The Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

2.1.8 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional hours may apply.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company (Cont'd)

2.1.9 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction charges will be determined on an individual basis. Special construction is that construction undertaken:

- 1. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- 2. of a type other than that which the Company would normally utilize in the furnishing of its services;
- 3. over a route other than that which the Company would normally utilize in the furnishing of its services;
- 4. in a quantity greater than that which the Company would normally construct;
- 5. on an expedited basis;
- 6. on a temporary basis until permanent facilities are available;
- 7. involving abnormal costs; or
- 8. in advance of its normal construction.

2.1.10 Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in the Company, its partners, agents, contractors or suppliers.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and PUC regulations, policies, orders, and decisions.
- **2.2.3** The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- A customer or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owned to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and nonrecurring installation charges as stated in this Tariff will apply.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- 1. the payment of all applicable charges pursuant to this Tariff;
- damage to or loss of the Company's facilities or equipment caused by the acts of omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

- 3. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- 4. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1.3. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;
- 5. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., asbestos) prior to any construction or installation work;

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.3 Obligations of the Customer (Cont'd)

2.3.1 General (Cont'd)

- 6. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1.4; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or, upon termination of service as stated herein, removing the facilities or equipment of the Company;
- 7. not creating, or allowing to be placed, any liens or other encumbrances on the Company's equipment or facilities; and
- 8. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

2.3.2 Claims

With respect to any service or facility provided by the Company, Customers shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

1. any loss, destruction or damage to the property of the Company or any third party, or death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.3 Obligations of the Customer (Cont'd)

2.3.2 Claims (Cont'd)

2. any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between the Customer and the Company.

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this Tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this Tariff.

2.4.2 Station Equipment

1. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.4 Customer Equipment and Channels (Cont'd)

2.4.2 Station Equipment (Cont'd)

2. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

2.4.3 Interconnection of Facilities

- 1. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communication Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- 2. Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the tern's and conditions of the Tariffs of the other communications carriers that are applicable to such connections.
- 3. Facilities furnished under this Tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this Tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.4 Customer Equipment and Channels (Cont'd)

2.4.3 Interconnection of Facilities (Cont'd)

4. Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this Tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations (1992 edition). This restriction does not apply to Trunk-Side Access Feature Group D Access Service.

2.4.4 Inspections

- 1. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2. for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Companyowned facilities and equipment.
- 2. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all authorized users by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons.

The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges and taxes (however designated) (including without limitation sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of Network. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

2.5.2 Billing and Collection of Charges

- 1. Non-recurring charges are due and payable from the customer within 30 days after the billing date, unless otherwise agreed to in advance.
- 2. The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within 30 days after the billing date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- 3. When service does not begin on the first day of a billing period, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every billing period is considered to have 30 days.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges (Cont'd)

- 4. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this Tariff or the Service Order. Billing accrues through and includes the billing period in which the service, circuit, arrangement or component is discontinued.
- 5. If any portion of the payment is received by the Company more than five (5) days after the date due, or if any portion of the payment is received by the Company in funds which are not immediately available, then a late payment penalty may be due to the Company. A 1.25% late payment charge applies to any unpaid balance carried forward from a monthly bill to the next monthly billing period's bill. The Customer's bill will be considered to be mailed within seven (7) days of the billing cycle and will be considered past due if payment is not postmarked within thirty days after the billing date.
- 6. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check or other payment type submitted by the Customer to the Company that a bank or other financial institution refuses to honor.
- 7. Payment Options: The Customer may make payments in person, mail payments through the U.S. mail, have payments automatically deducted from checking or savings accounts, make payments through the Company's automated phone systems via credit card or checking/savings accounts for a fee of \$3.50, or make payments through a Company Customer Service Representative via credit card or checking/savings accounts for a fee of \$5.95.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges (Cont'd)

- 8. Customer have up to 90 days (commencing 5 days after remittance of the bill) to initiate a dispute over charges or to receive credits. Disputes can be brought to the attention of the Company orally or in writing by the Customer before actual suspension or termination of service. Suspension or termination is prohibited until the resolution of the dispute. The Bureau of Consumer Services has primary jurisdiction over complaints and Customers may contact the Bureau at the following address: Bureau of Consumer Services, Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265, or toll-free at 1-800-692-7380.
- 9. If service is disconnected by the Company in accordance with Section 2.5.5 following and later restored, restoration of service will be subject to all applicable installation charges.
- 10. The Company complies with the requirements of 52 Pa Code Chapter 64 regarding billing standards and practices for residential customers. In instances where sections of this Tariff may conflict with Chapter 64, regulations, the regulations in Chapter 64 will prevail.

2.5.3 Advance Payments

The Company requires Customers to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one monthly billing period's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. Payments may be required in advance of furnishing any of the following services: (1) construction of facilities and furnishing of special equipment, and (2) temporary service for short-term use (including seasonal service).

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

2.5.4 Deposits

- 1. To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed the Customer's average two (2) month's charges, including toll and interexchange service charges, during the preceding twelve (12) month period for a service or facility which has a minimum payment period of one month.
- 2. When a deposit is assessed against an applicant, the Company shall require payment of only one-half (1/2) of the deposit amount prior to the providing of service by the Company. The remaining balance of the deposit will be due thirty (30) days from the date of the initial deposit payment.
- 3. A deposit may be required in addition to an advance payment.
- 4. Deposits shall accrue interest in accordance with Commission and state law requirements.
- 5. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company will return the deposit or credit it to the Customer's account.
- 6. After the Customer has paid invoices for service for twelve (12) consecutive monthly billing periods without having service suspended or terminated and without having paid invoices subsequent to the date due on more than two (2) occasions, the Company will promptly return a deposit, provided the Customer is not currently delinquent, or the Company will credit the deposit to the Customer's account if requested by Customer.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

2.5.5 Discontinuance of Service

- 1. Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer in accordance with the Rules of the Pennsylvania Public Utility Commission, Title 52, Chapters 64.71 and 64.123, discontinue or suspend service. Except for emergency situations, suspension or termination of service for nonpayment will not commence on Saturday, Sunday, a bank holiday, or any other holiday observed by the Company.
- 2. Upon violation by Customer of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period.
- 3. Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company may, by giving requisite prior written notice to the Customer in accordance with the Rules of the Pennsylvania Public Utility Commission, Title 52, Chapters 64.71 and 64.123, discontinue or suspend service without incurring any liability.
- 4. Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

2.5.5 Discontinuance of Service (Cont'd)

- 5. Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.
- 6. In the event of fraudulent use of the Company's network, the Company will discontinue service without notice and/or seek recourse to recover Service costs involved in enforcement of this provision.
- 7. Upon the Company's discontinuance of service to the Customer under Section 2.5.5.1. or 2.5.5.2., the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this Tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable (discounted to present value at six percent (6%)).

2.5.6 Cancellation by Customer

Customers may cancel service verbally or in writing. Customer shall give Company at least five (5) days' notice of cancellation. The Company shall hold the Customer responsible for payment of all charges, including fixed fees, surcharges, etc., which accrue up to the cancellation date for the billing period in which the cancellation occurs. Customers that cancel the primary local exchange line will have the entire Account disconnected, including any secondary line and all associated features.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

2.5.7 Cancellation of Application for Service

- 1. Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs incurred by the Company, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levied against the Company that would have been chargeable to the Customer had service commenced. Such charge will be deducted from any Advance Payment collected as part of the Application for Service. The Company will reimburse Customers based on the following: Customers whose Service Orders have not yet been processed will receive a complete refund; those whose Service Orders are in process will receive a 50% credit; Service Orders that have been completed are not eligible for a refund.
- 2. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- 3. The special charges described in 2.5.7.1. through 2.5.7.2. will be calculated and applied on a case-by-case basis.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.5 Payment Arrangements (Cont'd)

2.5.8 Changes in Service Requested

If the Customer makes or request material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6 Allowances for Interruptions in Service

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this Tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

Refunds for service interruptions shall conform with 52 Pa. Code. § 63.52.

- 1. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- 2. For calculating credit allowances, every month is considered to have 30 days. A credit allowance for fixed recurring fees only is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- 3. A credit allowance will be given for interruptions of thirty (30) minutes or more. Credit allowances shall be calculated as follows:

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.6 Allowances for Interruptions in Service (Cont'd)

2.6.1 Credit for Interruptions (Cont'd)

<u>Interruptions of 24 Hours or Less</u>

Length of Interruption	Amount of Service to be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

Interruptions of 24 Hours and greater.

Length of Interruption	Amount of Service to be Credited
Up to first three full 24-hour periods	1/30 Tariffed monthly recurring rate
Each full 24-hour period beyond the first three 24-hour periods	2/30 Tariffed monthly recurring rate
Each full 24 hours for interruptions caused outside of Company's control	1/30 Tariffed monthly recurring rate

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.6 Allowances for Interruptions in Service (Cont'd)

2.6.2 Limitations of Allowances

No credit allowance will be made for:

- 1. interruptions due to the negligence of or noncompliance with the provisions of this Tariff by the Customer, authorized user or other common carrier providing service connected to the service of the Company;
- 2. interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- 3. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- 4. interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- 5. interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.6 Allowances for Interruptions in Service (Cont'd)

2.6.3 Cancellation for Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits. A Customer is required to give at least five (5) days oral or written notice prior to cancellation.

2.6.4 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7 Use of Customer's Service by Others

2.7.1 Resale and Sharing

Any service provided under this Tariff may be resold to or shared with other persons at the option of the Customer, subject to compliance with any applicable laws or Pennsylvania PUC regulations governing such resale or sharing. The Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.7.2 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this Tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.8 Cancellation of Service/Termination Liability

If a Customer cancels a Service Order or terminates Services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.6.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.5.2.

The Customer's termination liability for cancellation of service shall be equal to:

- **2.8.1** all Non-Recurring charges reasonably expended by the Company to establish service to the Customer; plus
- any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer.
- 2.8.3 The maximum liability will not exceed all Recurring Charges specified in the applicable Service Order Tariff for the balance of the then current term discounted at the prime rate announced in the <u>Wall Street Journal</u> on the third business day following the date of cancellation; minus
- **2.8.4** a reasonable allowance for costs avoided by the Company as a direct result of the Customer's cancellation.

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

- **2.9.1** to any subsidiary, parent company or affiliate of the Company; or
- **2.9.2** pursuant to any sale or transfer of substantially all the assets of the Company; or
- **2.9.3** pursuant to any financing, merger or reorganization of the Company.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.10 Notices and Communications

- 2.10.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.10.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.
- 2.10.3 Except as otherwise stated in this Tariff, all notices or other communications required to be given pursuant to this Tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, when sent via email, or when actually received or refused by the addressee, whichever occurs first.
- 2.10.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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2.11 SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.11 Telecommunications Relay Service

2.11.1 General

The Pennsylvania Telecommunications Relay Service (PA TRS) is a relay telecommunications service for the deaf, hard of hearing, hearing and/or speech disabled population of the Commonwealth. The PA TRS is mandated by the Americans with Disabilities Act of 1990 to provide functionally equivalent telephone services that are available to other U.S. citizens, at no additional cost. The PA TRS includes both traditional relay (devices such as Teletypewriters (TTY) and Telecommunications Devices for the Deaf (TDD)) and captionedtelephone voice-carry-over relay services (captioned telephone). These relay services permit telephone communications between individuals with hearing and/or speech disabilities, who must use a TTY, TDD or captioned telephone, with individuals having normal hearing and speech. Additionally, 711 abbreviated dialing is available to access the PA TRS. The Company's switching equipment is arranged to translate the "711" calls to the assigned tollfree number, (888) 895-1197, in order to route calls to the Telecommunications Relay Service Provider, in accordance with the Commission's Order entered on February 4, 2000 at Docket No. M-00900239.

2.11.2 Surcharge

In addition to the charges provided in this Tariff, a surcharge will apply to all residence and business access lines served by this Company. (Access lines are those lines extending from the telephone company's central office to the enduser's premises.) This surcharge applies regardless of whether or not the access line uses the PA TRS.

The surcharge serves as the funding vehicle for the operation of the PA TRS, Telecommunications Device Distribution Program and the Print Media Access Service Program and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the PA TRS surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing July 1 of each year.

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.11 Telecommunications Relay Service (Cont'd)

2.11.2 Surcharge (Cont'd)

The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all customer bills issued on or after the effective date of this Tariff:

Per residence access line, per month	\$0.00
Per business access line, per month	\$0.00

The TRS Surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis.

Number of Centrex Lines	Equivalent Lines
1	1
2	2
3	3
4 to 6	4
7 to 10	5
11 to 15	6
16 to 21	7
22 to 28	8
29 to 36	9
37 to 45	10
46 to 54	11
55 to 64	12
65 to 75	13
76 to 86	14
87 to 98	15

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SECTION 2 — RULES AND REGULATIONS (CONT'D)

2.11 Telecommunications Relay Service (Cont'd)

2.11.2 Surcharge (Cont'd)

The TRS Surcharge will be applied to Centrex lines using the following Centrex Equivalent Lines Table on a per Centrex customer basis. (Cont'd)

Number of Centrex Lines	Equivalent Lines
99 to 111	16
112 to 125	17
126 to 139	18
140 to 155	19
156 to 171	20
172 to 189	21
190 to 207	22
208 to 225	23
226 to 243	24
244 to 262	25
263 to 281	26
282 to 300	27
Each additional 18 Centrex Lines	1

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SECTION 3 — SERVICE AREAS

3.1 Scope

Company mirrors the service areas of Verizon Pennsylvania LLC, Verizon North LLC, Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company, Frontier Communications of Pennsylvania, LLC, Hancock Telephone Company, Ironton Telephone Company, Lackawaxen Telephone Company, North-Eastern Pennsylvania Telephone Company, Palmerton Telephone Company, South Canaan Telephone Company, TDS Telecom/ Deposit Telephone Company, Windstream Conestoga, Inc. and Windstream D&E, Inc. as listed below.

3.2 Exchange Service Areas — Extended Service Areas

3.2.1 Verizon Pennsylvania LLC – Philadelphia Exchange Areas

Originating Exchange	Local Calling Area
Philadelphia Zone 1	
Central Office Districts:	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila.
Baldwin, Poplar, Regent, Locust,	Zone 4
Market, Dewey, Pennypacker	
Philadelphia Zone 2	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila.
Central Office Districts:	Zone 4, Phila. Sub. Zone 14, Phila. Sub. Zone 17,
City-West, Overbrook, Eastwick,	Phila. Sub. Zone 21, Phila. Sub. Zone 23, Phila.
Saratoga, University City	Sub. Zone. 24
Philadelphia Zone 3	
Central Office Districts:	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 23, Phila. Sub. Zone 31,
Oak Lane, Chestnut Hill, Manayunk,	Phila. Sub. Zone 32, Phila. Sub. Zone 34
Germantown, Davenport (Logan)	7 ma. 546. 26ne 52, 1 ma. 546. 26ne 5 i
Philadelphia Zone 4	
Central Office Districts:	Phila. Zone 1, Phila. Zone 2, Phila. Zone 3, Phila. Zone 4, Phila. Sub. Zone 34, Phila. Sub. Zone 37,
Fox Chase, Toresdale, Bustleton,	Phila. Sub. Zone 40, Phila. Sub. Zone 41
Frankford, Mayfair	

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.2 Verizon Pennsylvania LLC –Philadelphia Suburban Exchange Area

Originating Exchange	Local Calling Area
Chester Heights (Phil. Suburban Zone 10)	Chester, Chester Heights, Holly Oak, DE, Lenape, Media, Mendenhall, West Chester, Westtown, Wilmington, DE
Chester (Phil. Suburban Zone 11)	Chester, Chester Heights, Darby-Ridley Park- Sharon Hill, Holly Oak, DE, Media, Swarthmore
Media (Phil. Suburban Zone 12)	Broomall-Newtown Square, Chester, Chester Heights, Media, Swarthmore
Swarthmore (Phil. Suburban Zone 13)	Broomall-Newtown Square, Chester, Darby-Ridley Park-Sharon Hill, Havertown-Manoa, Media, Swarthmore, Upper Darby
Darby-Ridley Park-Sharon Hill (Phil. Suburban Zone 14)	Chester, Darby-Ridley Park-Sharon Hill, Phila. Zone 2, Swarthmore, Upper Darby
Upper Darby (Phil. Suburban Zone 17)	Darby-Ridley Park-Sharon Hill, Havertown- Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Havertown-Manoa (Phil. Suburban Zone 21)	Ardmore, Broomall-Newtown Square, Havertown-Manoa, Phila. Zone 2, Swarthmore, Upper Darby
Broomall-Newtown Square (Phil. Suburban Zone 22)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Havertown-Manoa, Media, Paoli-Malvern- Berwyn, Swarthmore, Wayne

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.2 Verizon Pennsylvania LLC –Philadelphia Suburban Exchange Area (Cont'd)

Originating Exchange	Local Calling Area
Cynwyd-Narberth (Phil. Suburban Zone 23)	Ardmore, Bryn Mawr, Cynwyd-Narberth, Phila. Zone 2, Phila. Zone 3
Ardmore (Phil. Suburban Zone 24)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Havertown- Manoa, Phila. Zone 2, Wayne
Bryn Mawr (Phil. Suburban Zone 25)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Cynwyd-Narberth, Wayne
Wayne (Phil. Suburban Zone 26)	Ardmore, Broomall-Newtown Square, Bryn Mawr, Conshohocken, Norristown, Paoli-Malvern- Berwyn, Valley Forge, Wayne
Paoli-Malvern-Berwyn (Phil. Suburban Zone 28)	Broomall-Newtown Square, Chester Springs, Downingtown, Eagle, Exton, Lenape, Paoli- Malvern-Berwyn, Phoenixville, Valley Forge, Wayne, West Chester, Westtown
Valley Forge (Phil. Suburban Zone 29)	Collegeville, Norristown, Paoli-Malvern-Berwyn, Phoenixville, Royersford, Valley Forge, Wayne
Norristown (Phil. Suburban Zone 30)	Ambler, Center Point, Collegeville, Conshohocken, Harleysville, Lansdale, Norristown, North Wales, Phoenixville, Royersford, Schwenksville, Valley Forge, Wayne

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.2 Verizon Pennsylvania LLC –Philadelphia Suburban Exchange Area (Cont'd)

Originating Exchange	Local Calling Area
Conshohocken (Phil. Suburban Zone 31)	Ambler, Ardmore, Bryn Mawr, Center Point, Collegeville, Conshohocken, Flourtown, Norristown, Phila. Zone 3, Wayne
Flourtown (Phil. Suburban Zone 32)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Phila. Zone 3
Ambler (Phil. Suburban Zone 33)	Ambler, Cheltenham-Elkins Park-Jenkintown, Conshohocken, Flourtown, Hatboro, Norristown, North Wales, Warrington, Willow Grove
Cheltenham-Elkins Park-Jenkintown (Phil. Suburban Zone 34)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Flourtown, Hatboro, North Wales, Phila. Zone 3, Phila. Zone 4, Willow Grove
Bethayres-Huntingdon (Phil. Suburban Zone 37)	Bethayres-Huntingdon, Cheltenham-Elkins Park- Jenkintown, Feasterville-Churchville, Hatboro, Phila. Zone 4, Warrington, Willow Grove
Willow Grove (Phil. Suburban Zone 38)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove
Hatboro (Phil. Suburban Zone 39)	Ambler, Bethayres-Huntingdon, Cheltenham-Elkins Park-Jenkintown, Feasterville-Churchville, Hatboro, Warrington, Willow Grove

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.2 Verizon Pennsylvania LLC –Philadelphia Suburban Exchange Area (Cont'd)

Originating Exchange	Local Calling Area
Feasterville-Churchville (Phil. Suburban Zone 40)	Bethayres-Huntingdon, Eddington-Cornwells Heights, Feasterville-Churchville, Hatboro, Langhorne, Newtown, Phila. Zone 4, Warrington, Willow Grove, Wycombe
Eddington-Cornwells Heights (Phil. Suburban Zone 41)	Bristol, Eddington-Cornwells Heights, Feasterville-Churchville, Langhorne, Phila. Zone 4
Bristol (Phil. Suburban Zone 42)	Bristol, Eddington-Cornwells Heights, Langhorne, Levittown, Morrisville, Yardley
Langhorne (Phil. Suburban Zone 43)	Bristol, Eddington-Cornwells Heights, Feasterville- Churchville, Langhorne, Levittown, Morrisville, Newtown, Yardley
Levittown (Phil. Suburban Zone 44)	Bristol, Langhorne, Levittown, Morrisville, Newtown, Yardley
Warrington (Phil. Suburban Zone 45)	Ambler, Bethayres-Huntingdon, Buckingham, Doylestown, Feasterville-Churchville, Hatboro, Line Lexington, Warrington, Willow Grove, Wycombe

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.3 Verizon Pennsylvania LLC – Pittsburgh Exchange Area

Originating Exchange	Local Calling Area
Bellevue (Includes West View)	Bellevue, Braddock, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Perrysville, Pittsburgh
Braddock (Includes Wilkinsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Monroeville, Penn Hills, Pittsburgh
Carrick (Includes Mt. Lebanon)	Bellevue, Bethel Park, Braddock, Bridgeville, Carnegie, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh, Pleasant Hills
Crafton (Includes McKees Rocks)	Bellevue, Braddock, Carnegie, Carrick, Coraopolis, Crafton, East Liberty, Homestead, Millvale, Pittsburgh
East Liberty	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Homestead, Millvale, Oakmont, Pittsburgh
Homestead	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, McKeesport, Millvale, Pittsburgh, Pleasant Hills
Millvale (Includes Sharpsburg)	Bellevue, Braddock, Carrick, Crafton, East Liberty, Fox Chapel, Glenshaw, Homestead, Millvale, Oakmont, Pittsburgh
Pittsburgh	Bellevue, Braddock, Carrick, Crafton, East Liberty, Homestead, Millvale, Pittsburgh

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.4 Verizon Pennsylvania LLC – Pittsburgh Suburban Exchange Area

Originating Exchange	Local Calling Area
Bethel Park (Pitt. Sub. 12)	Bethel Park, Bridgeville, Carrick, Finleyville, McMurray, Pleasant Hills
Bridgeville (Pitt. Sub. 13)	Bethel Park, Bridgeville, Canonsburg, Carnegie, Carrick, McDonald, McMurray, Oakdale
Carnegie (Pitt. Sub. 14)	Bridgeville, Carnegie, Carrick, Coraopolis, Crafton, Imperial, Oakdale
Coraopolis (Pitt. Sub. 15)	Coraopolis, Carnegie, Sewickley, Bellevue, West View, Crafton, McKees Rocks, Ambridge, Glenwillard, Imperial
Fox Chapel (Includes Dorseyville) (Pitt. Sub. 19)	East Liberty, Fox Chapel, Glenshaw, Millvale, Oakmont, Springdale
Glenshaw (Pitt. Sub. 18)	Fox Chapel, Glenshaw, Millvale, Perrysville
Irwin (Pitt. Sub. 23)	Irwin, McKees Rocks, Monroeville, Greensburg, Harrison City, Hermine, Jeannette
McKeesport (Pitt. Sub. 10)	McKeesport, Pleasant Hills, Bethel Park, Monroeville, Irwin, Clairton, Elizabeth, Homestead
Monroeville (Includes Turtle Creek) (Pitt. Sub. 22)	Braddock, Export, Harrison City, Irwin, McKeesport, Monroeville, Penn Hills

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.4 Verizon Pennsylvania LLC – Pittsburgh Suburban Exchange Area (Cont'd)

Originating Exchange	Local Calling Area
Oakmont (Pitt. Sub. 20)	East Liberty, Fox Chapel, Millvale, New Kensington, Oakmont, Penn Hills, Springdale, Tarentum
Penn Hills (Pitt. Sub. 21)	Braddock, Export, Monroeville, Oakmont Penn Hills
Perrysville (Pitt. Sub. 17)	Bellevue, Glenshaw, Perrysville, Wexford
Pleasant Hills (Pitt. Sub. 11)	Bethel Park, Carrick, Clairton, Elizabeth, Homestead, McKeesport, Pleasant Hills
Sewickley (Pitt. Sub. 16)	Sewickley, Coraopolis, Ambridge, Aliquippa, Glenwillard

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas

Originating Exchange	Local Calling Area
Alexandria	Alexandria, Huntingdon, McConnellstown
Aliquippa	Aliquippa, Ambridge, Baden, Glenwillard, Hookstown, Pitb. Subn. Zone 16, Rochester
Allentown	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Emmaus, Hellertown, Ironton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Riegelsville, Slatington, Springtown, Topton
Altoona	Altoona, Bellwood, Cresson, Hollidaysburg, Tyrone
Ambridge	Aliquippa, Ambridge, Baden, Glenwillard, Pitb. Subn. Zone 16
Annville	Annville, Hershey, Jonestown, Lebanon, Mt. Gretna, Palmyra
Ashland	Ashland, Frackville, Girardville, Kulpmont, Mt. Carmel, Shenandoah
Austin	Austin, Coudersport
Avella	Avella, Burgettstown, Washington

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Avis	Avis, Jersey Shore, Lock Haven, Woolrich
Avondale	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE., Wilmington, DE.
Baden	Aliquippa, Ambridge, Baden, Rochester
Barnesboro	Barnesboro, Carrolltown, Cherry Tree, Glen Campbell, Hastings, Patton
Bath	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth, Northampton, Slatington
Beaver Falls	Beaver Falls, Darlington, Ellwood City, Enon Valley, Hookstown, Midland, Rochester, Wampum, Zelienople
Bedminster	Bedminster, Carversville, Doylestown, Dublin, Ferndale, Perkasie, Plumsteadville, Quakertown
Bellefonte	Bellefonte, Boalsburg, Centre Hall, Howard, Snow Shoe, Spring Mills, State College, Zion
Belle Vernon	Belle Vernon, California, Charleroi, Donora, Fayette City, Monessen, Monongahela, Perryopolis, West Newton

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Bellwood	Altoona, Bellwood, Tyrone
Berwick	Berwick, Bloomsburg, Shickshinny, Wapwallopen
Bessemer	Bessemer, New Castle
Bethlehem	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown
Big Run	Big Run, Punxsutawney
Black Lick	Black Lick, Blairsville, Homer City, Indiana
Blairsville	Black Lick, Blairsville, Bolivar, Derry, Homer City, Indiana, Latrobe
Bloomsburg	Berwick, Bloomsburg, Catawissa, Danville, Millville, Numidia, Orangeville, Washingtonville
Boalsburg	Bellefonte, Boalsburg, Centre Hall, Spring Mills, State College
Bolivar	Blairsville, Bolivar, New Florence
Bradford	Bradford, Duke Center, Eldred, Mount Jewett, Rew, Smethport, Limestone, NY

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Brownsville	Brownsville, California, Charleroi, New Salem, Republic, Smock, Uniontown
Buckingham	Buckingham, Carversville, Doylestown, New Hope, Phila. Subn. Zone 45, Wycombe
Burgettstown	Avella, Burgettstown, McDonald, Midway, Murdocksville, Paris
Bushkill	Bushkill, Lords Valley, Stroudsburg, Stroudsburg, NJ
California	Belle Vernon, Brownsville, California, Charleroi, Fayette City
Canonsburg	Canonsburg, Hickory, McDonald, McMurray, Pitb. Subn. Zone 13, Washington
Carbondale	Carbondale, Chapman Lake, Clifford, Forest City, Jermyn, Olyphant, Scranton, Waymart
Carrolltown	Barnesboro, Carrolltown, Ebensburg, Hastings, Patton
Carversville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, New Hope, Plumsteadville, Wycombe

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Catasauqua	Allentown, Bath, Bethlehem, Catasauqua, Easton, Hellertown, Ironton, Nazareth, Northampton, Riegelsville, Slatington, Springtown
Catawissa	Bloomsburg, Catawissa, Danville, Elysburg, Numidia
Center Point	Center Point, Collegeville, Harleysville, Lansdale, Phila. Subn. Zone 30, North Wales, Schwenksville
Centre Hall	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Charleroi	Belle Vernon, Brownsville, California, Charleroi, Donora, Fayette City, Monessen, Monongahela
Cherry Tree	Barnesboro, Cherry Tree, Clymer, Glen Campbell
Chester Springs	Chester Springs, Eagle, Exton, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford
Clairton	Clairton, Elizabeth, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Clarion	Clarion, Knox, Leeper, Shippenville, Sligo, Strattanville
Claysville	Claysville, Washington, West Alexander

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Clearfield	Clearfield, Curwensville, Frenchville, Osceola Mills, Philipsburg, Winburne
Clymer	Clymer, Indiana
Coatesville	Avondale, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Collegeville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, North Wales, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phila. Subn. Zone 31, Phoenixville, Pottstown, Royersford, Schwenksville, Souderton
Connellsville	Connellsville, Dawson, Mount Pleasant, Scottdale, Uniontown
Coudersport	Austin, Coudersport, Roulette, Ulysses
Cresco	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Cresson	Altoona, Cresson, Ebensburg, Hollidaysburg, Portage
Curwensville	Clearfield, Curwensville, Mahaffey
Danville	Bloomsburg, Catawissa, Danville, Elysburg, Northumberland, Sunbury, Washingtonville

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Dauphin	Dauphin, Halifax, Harrisburg Zone 1
Dawson	Connellsville, Dawson, Perryopolis, Scottdale
Derry	Blairsville, Derry, Greensburg, Latrobe
Donora	Belle Vernon, Charleroi, Donora, Elizabeth, Monessen, Monongahela
Downingtown	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Honey Brook, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown
Doylestown	Buckingham, Carversville, Doylestown, Dublin, Line Lexington, Phila. Subn. Zone 45, Plumsteadville, Wycombe
Dublin	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Lansdale, Line Lexington, Perkasie, Plumsteadville, Quakertown, Souderton
DuBois	Brockway, DuBois, Luthersburg, Penfield, Reynoldsville, Sykesville
Eagle	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Phila. Subn. Zone 28, Phoenixville, Pughtown, Royersford, West Chester

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Easton	Allentown, Bethlehem, Bloomsbury, NJ, Catasauqua, Easton, Hellertown, Nazareth, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy
East Palestine	East Palestine, Pa., East Palestine, O., New Waterford, O., Rogers, O.
Ebensburg	Carrolltown, Colver, Cresson, Ebensburg, Nanty-Glo, Johnstown
Eldred	Bradford, Duke Center, Eldred, Port Allegheny, Rew, Smethport
Elizabeth	Clairton, Donora, Elizabeth, Monongahela, Pitb. Subn. Zone 10, Pitb. Subn. Zone 11
Ellwood City	Beaver Falls, Ellwood City, New Castle, Portersville, Wampum, Zelienople
Elysburg	Catawissa, Danville, Elysburg, Kulpmont, Mt. Carmel, Numidia, Shamokin, Sunbury
Endeavor	Endeavor, Tidioute, Tionesta
Exton	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Glenmoore, Lenape, Mortonville, Phila. Subn. Zone 28, Pughtown, West Chester, Westtown

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Fairchance	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Farmington	Farmington, Uniontown
Fayette City	Belle Vernon, California, Charleroi, Fayette City, Monessen, Perryopolis
Finleyville	Finleyville, McMurray, Monongahela, Pitb. Subn. Zone 11, Pitb. Subn. Zone 12
Fleetwood	Fleetwood, Kutztown, Leesport, Oley, Reading, Topton
Frackville	Ashland, Frackville, Girardville, Mahanoy City, Minersville, Pottsville, Saint Clair, Shenandoah
Freeland	Freeland, Hazleton, McAdoo, Weatherly, White Haven
Frenchville	Clearfield, Frenchville, Philipsburg, Snow Shoe, Winburne
Galeton	Galeton
Girardville	Ashland, Frackville, Girardville, Mahanoy City, Shenandoah
Glen Campbell	Barnesboro, Cherry Tree, Glen Campbell

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Glenmoore	Chester Springs, Coatesville, Downingtown, Eagle, Exton, Green Hills, Glenmoore, Honey Brook, Morgantown, Parkesburg, Pughtown, West Chester
Glenwillard	Aliquippa, Ambridge, Glenwillard, Pitb. Subn. Zone 15, Pitb. Subn. Zone 16
Green Lane	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton, Sassamansville
Greensburg	Delmont, Greensburg, Herminie, Jeannette, Kecksburg, Latrobe, New Alexandria, Youngwood
Greenville	Greenville, Sharpsville, Sheakleyville, Transfer
Grove City	Blacktown, Grove City, Harrisville, Mercer, Wesley
Halifax	Dauphin, Elizabethville, Halifax, Harrisburg Zone 1, Millersburg
Hamburg	Hamburg, Kempton, Leesport, Reading

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Hamlin	Hamlin, Lake Ariel, Moscow, Newfoundland, Olyphant, Scranton, Wallenpaupack
Harleysville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 30, Schwenksville, Souderton
Harrisburg	
Zone 1	Dauphin, Halifax, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Lewisberry, Marysville, Mechanicsburg, Middletown, Shellsville
Zone 2	Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown
Hastings	Barnesboro, Carrolltown, Hastings, Patton
Hawley	Hawley, Honesdale, Lords Valley, Newfoundland, Wallenpaupack
Hazleton	Conyngham-Drums, Freeland, Hazleton, McAdoo, Nuremburg, Weatherly, White Haven
Hellertown	Allentown, Bethlehem, Catasauqua, Easton, Hellertown, Riegelsville, Springtown
Herminie	Greensburg, Herminie, Jeannette, Pitb. Subn. Zone 23

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Hollidaysburg	Altoona, Cresson, Hollidaysburg
Homer City	Black Lick, Blairsville, Homer City, Indiana
Honesdale	Beach Lake, Galilee, Hawley, Honesdale, Lake Ariel, Lords Valley, Pleasant Mount, South Canaan, Wallenpaupack, Waymart
Honey Brook	Coatesville, Downingtown, Glenmoore, Green Hills, Honey Brook, Morgantown, Parkesburg
Hookstown	Aliquippa, Beaver Falls, Chester, W. Va., East Liverpool, O., Hookstown, Midland, Rochester, Smiths Ferry
Houtzdale	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Hummelstown	Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown, Palmyra, Shellsville
Huntingdon	Alexandria, Huntingdon, Marklesburg, McConnellstown, Mount Union
Imperial	Imperial, McDonald, Murdocksville, Oakdale, Pitb. Subn. Zone 14, Pitb. Subn. Zone 15
Indiana	Black Lick, Blairsville, Clymer, Elderton, Homer City, Indiana, Marion Center, Parkwood

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Jeannette	Greensburg, Harrison City, Herminie, Jeannette, Pitb. Subn. Zone 23
Jermyn	Carbondale, Chapman Lake, Jermyn, Olyphant, Scranton
Jersey Shore	Avis, Jersey Shore, Lock Haven, Oval, Williamsport, Woolrich
Jim Thorpe	Jim Thorpe, Lehighton, Nesquehoning, Weatherly, White Haven
Kane	Kane, Ludlow, Mount Jewett
Kemblesville	Avondale, Kemblesville, Kennett Square, Landenberg, Mendenhall, Oxford, Unionville, West Grove, Hockessin, DE, Newark, DE
Kennett Square	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE
Kingston	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Pittston, Plymouth, Trucksville, Wilkes-Barre, Wyoming
Kulpmont	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Kutztown	Allentown, Fleetwood, Kempton, Kutztown, Reading, Topton
Lake Ariel	Hamlin, Honesdale, Lake Ariel, Newfoundland, Olyphant, Scranton, South Canaan, Wallenpaupack, Waymart
Lake Como	Lake Como
Lancaster	Intercourse, Lancaster, Landisville, Leola, Lititz, Manheim, Millersville, Mount Joy, Mountville, New Holland, Quarryville, Rawlinsville, Strasburg
Landenberg	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Oxford, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Newark, DE, Wilmington, DE
Landisville	Lancaster, Landisville, Lititz, Manheim, Millersville, Mount Joy, Mountville, Strasburg
Lansdale	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Souderton

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Latrobe	Blairsville, Derry, Greensburg, Kecksburg, Latrobe, Ligonier, New Alexandria
Lebanon	Annville, Frystown, Hershey, Jonestown, Lebanon, Mt. Gretna, Myerstown, Palmyra, Schaefferstown
Leeper	Clarion, Leeper, Marienville
Lehighton	Jim Thorpe, Lehighton, Nesquehoning, Palmerton
Lenape	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 10, Phila. Subn. Zone 28, Unionville, West Chester, West Grove, Westtown
Lewistown	Belleville, Lewistown, McVeytown, Mifflintown, Port Royal, Reedsville
Ligonier	Latrobe, Ligonier, Stahlstown
Line Lexington	Doylestown, Dublin, Harleysville, Lansdale, Line Lexington, North Wales, Perkasie, Phila. Subn. Zone 45, Souderton
Lock Haven	Avis, Beech Creek, Jersey Shore, Lock Haven, Mill Hall, Woolrich

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Lords Valley	Bushkill, Cresco, Hawley, Honesdale, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg, Wallenpaupack
Lowellville	Bessemer, Hubbard, O., Lowellville, Lowellville, O., New Castle, North Lima, O., Youngstown, O.
Ludlow	Kane, Ludlow
Mahaffey	Mahaffey, Curwensville
Mahanoy City	Frackville, Girardville, Lakewood, Mahanoy City, Shenandoah, Tamaqua
Marchand	Marchand, Punxsutawney
Marienville	Leeper, Marienville
Marion Center	Indiana, Marion Center
Masontown	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
McAdoo	Freeland, Hazleton, McAdoo, Tamaqua, Weatherly
McClellandtown	Fairchance, Masontown, McClellandtown, Smithfield, Uniontown

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
McDonald	Burgettstown, Canonsburg, Imperial, McDonald, Midway, Oakdale, Pitb. Subn. Zone 13
McMurray	Canonsburg, Finleyville, McMurray, Pitb. Subn. Zone 12, Pitb. Subn. Zone 13
McVeytown	Lewistown, McVeytown
Mechanicsburg	Dillsburg, Harrisburg Zone 1, Lewisberry, Mechanicsburg
Mendenhall	Avondale, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Phila. Subn. Zone 10, Unionville, West Chester, West Grove, Westtown, Hockessin, DE, Wilmington, DE
Mercer	Blacktown, Fredonia, Grove City, Mercer, Sharon, Sharpsville, Wesley
Middletown	Elizabethtown, Harrisburg Zone 1, Harrisburg Zone 2, Hershey, Hummelstown, Middletown
Midland	Beaver Falls, Hookstown, Midland, Rochester, Smiths Ferry
Millersville	Lancaster, Landisville, Millersville, Mountville, Strasburg
Millheim	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Millville	Bloomsburg, Millville, Washingtonville
Milton	Lewisburg, Mifflinburg, Milton, Northumberland, Sunbury, Washingtonville, Watsontown
Minersville	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tremont
Monessen	Belle Vernon, Charleroi, Donora, Fayette City, Monessen, Monongahela
Monongahela	Belle Vernon, Charleroi, Donora, Elizabeth, Finleyville, Monessen, Monongahela
Moosic	Moosic, Pittston, Scranton, Taylor, Wyoming
Morrisville	Ewing, NJ, Morrisville, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Yardley
Mortonville	Avondale, Coatesville, Downingtown, Exton, Kennett Square, Lenape, Mortonville, Parkesburg, Unionville, West Chester, West Grove, Westtown
Moscow	Hamlin, Moscow, Newfoundland, Scranton, Wallenpaupack
Mountaintop	Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Mount Carmel	Ashland, Elysburg, Kulpmont, Mount Carmel, Shamokin
Mount Gretna	Annville, Lebanon, Mount Gretna, Palmyra
Mount Jewett	Bradford, Mount Jewett, Kane
Mount Pleasant	Connellsville, Greensburg, Kecksburg, Mount Pleasant, Scottdale, Youngwood
Mount Pocono	Cresco, Lords Valley, Mount Pocono, Newfoundland, Stroudsburg
Mount Union	Huntingdon, McConnellstown, Mount Union
Nanticoke	Kingston, Mountaintop, Nanticoke, Nuangola, Plymouth, Wilkes-Barre
Nazareth	Allentown, Bath, Bethlehem, Catasauqua, Easton, Nazareth
Nesquehoning	Jim Thorpe, Lansford, Lehighton, Nesquehoning
New Castle	Bessemer, Ellwood City, New Bedford, New Castle, New Wilmington, Plain Grove, Princeton, Volant, Wampum
New Florence	Bolivar, Johnstown, New Florence, Seward

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Newfoundland	Cresco, Hamlin, Hawley, Lake Ariel, Lords Valley, Moscow, Mount Pocono, Newfoundland, Wallenpaupack
New Hope	Buckingham, Carversville, Doylestown, Lambertville, NJ, New Hope, Newtown, Plumsteadville, Wycombe, Yardley
New Kensington	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
New Philadelphia	Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
New Salem	Brownsville, New Salem, Republic, Uniontown
Newtown	Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 43, Wycombe, Yardley
Northampton	Allentown, Bath, Bethlehem, Catasauqua, Ironton, Northampton, Slatington
Northumberland	Danville, Milton, Northumberland, Sunbury
North Wales	Center Point, Harleysville, Lansdale, Line Lexington, North Wales, Phila. Subn. Zone 30, Phila. Subn. Zone 33, Souderton
Numidia	Bloomsburg, Catawissa, Elysburg, Numidia
Oakdale	Imperial, McDonald, Oakdale, Pitb. Subn. Zone 13, Pitb. Subn. Zone 14

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Olyphant	Carbondale, Chapman Lake, Hamlin, Jermyn, Lake Ariel, Olyphant, Scranton, Taylor
Orwigsburg	Auburn, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Osceola Mills	Clearfield, Houtzdale, Osceola Mills, Philipsburg
Oxford	Avondale, Kemblesville, Kirkwood, Landenberg, Oxford, West Grove
Palmyra	Annville, Harrisburg Zone 1, Hershey, Hummelstown, Lebanon, Mount Gretna, Palmyra
Paris	Burgettstown, Paris, Weirton, W. Va.
Parkesburg	Atglen, Coatesville, Gap, Glenmoore, Honey Brook, Mortonville, Parkesburg, West Grove
Parkwood	Indiana, Parkwood
Patton	Altoona, Barnesboro, Carrolltown, Hastings, Patton
Pennsburg	Bally, Green Lane, Pennsburg, Perkasie, Quakertown, Sassamansville, Souderton

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Perkasie	Bedminster, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, Pennsburg, Perkasie, Plumsteadville, Quakertown, Schwenksville, Souderton
Perryopolis	Belle Vernon, Dawson, Fayette City, Perryopolis, Uniontown
Philipsburg	Clearfield, Frenchville, Houtzdale, Osceola Mills, Philipsburg, Winburne
Phoenixville	Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 28, Phila. Subn. Zone 29, Phoenixville, Pughtown, Royersford
Pittston	Harding, Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Plumsteadville	Bedminster, Buckingham, Carversville, Doylestown, Dublin, Ferndale, Line Lexington, New Hope, Perkasie, Plumsteadville, Quakertown
Plymouth	Kingston, Mountaintop, Nanticoke, Plymouth, Wilkes-Barre
Point Marion	Cheat Lake, Fairchance, Masontown, Point Marion, Morgantown, W. Va., Smithfield, Uniontown
Portage	Cresson, Ebensburg, Johnston, Portage, Southfork
Port Allegany	Eldred, Port Allegany, Roulette, Smethport

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Pottstown	Boyertown, Collegeville, Douglassville, Phoenixville, Pottstown, Pughtown, Royersford, Sassamansville, Schwenksville
Pottsville	Auburn, Frackville, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven, Tamaqua
Pughtown	Chester Springs, Downingtown, Eagle, Exton, Glenmoore, Green Hills, Morgantown, Phoenixville, Pottstown, Pughtown, Royersford
Punxsutawney	Big Run, Marchand, Punxsutawney
Quakertown	Bedminster, Dublin, Ferndale, Green Lane, Pennsburg, Perkasie, Plumsteadville, Quakertown, Souderton, Springtown
Reading	Adamstown, Bernville, Birdsboro, Fleetwood, Green Hills, Hamburg, Kutztown, Leesport, Morgantown, Oley, Reading, Robesonia, Topton, Womelsdorf, Yellow House

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Renovo	Renovo
Republic	Brownsville, New Salem, Republic, Uniontown
Rew	Bradford, Duke Center, Eldred, Limestone, NY, Rew, Smethport
Reynoldsville	DuBois, Reynoldsville, Sykesville
Riegelsville	Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Phillipsburg, NJ, Riegelsville, Springtown, Upper Black Eddy
Rochester	Aliquippa, Ambridge, Baden, Beaver Falls, Hookstown, Midland, Rochester
Roulette	Coudersport, Port Allegany, Roulette
Royersford	Center Point, Chester Springs, Collegeville, Eagle, Phila. Subn. Zone 29, Phila. Subn. Zone 30, Phoenixville, Pottstown, Pughtown, Royersford, Schwenksville
Russell	Russell, Sugar Grove, Warren, Youngsville
Saint Clair	Frackville, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Saxton	Hopewell, Saxton

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Schuylkill Haven	Auburn, Friedensburg, Minersville, New Philadelphia, Orwigsburg, Pottsville, Saint Clair, Schuylkill Haven
Schwenksville	Center Point, Collegeville, Green Lane, Harleysville, Lansdale, Perkasie, Phila. Subn. Zone 30, Pottstown, Royersford, Sassamansville, Schwenksville, Souderton
Scottdale	Connellsville, Dawson, Mount Pleasant, Scottdale
Scranton	Clarks Summit, Dalton, Factoryville, Hamlin, Jermyn, Lake Ariel, Lake Winola, Moosic, Moscow, Olyphant, Pittston, Scranton, Taylor, Wyoming
Shamokin	Elysburg, Kulpmont, Mount Carmel, Shamokin, Sunbury, Trevorton
Sharon	Mercer, Sharon, O., Sharon, PA, Sharpsville, Transfer, West Middlesex
Sharpsville	Greenville, Mercer, Sharon, O., Sharon, PA, Sharpsville, Transfer, West Middlesex
Shenandoah	Ashland, Frackville, Girardsville, Mahanoy City, Ringtown, Shenandoah

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Slatington	Allentown, Bath, Bethlehem, Catasauqua, Ironton, New Tripoli, Northampton, Slatington
Smethport	Bradford, Eldred, Port Allegany, Rew, Smethport
Smithfield	Fairchance, Masontown, McClellandtown, Point Marion, Smithfield, Uniontown
Smiths Ferry	Chester, W. Va., East Liverpool, O., Hookstown, Midland, Rochester, Smiths Ferry
Smock	Brownsville, Smock, Uniontown
Snow Shoe	Bellefonte, Frenchville, Snow Shoe
Souderton	Center Point, Collegeville, Doylestown, Dublin, Green Lane, Harleysville, Lansdale, Line Lexington, North Wales, Pennsburg, Perkasie, Quakertown, Schwenksville, Souderton
Springdale	New Kensington, Pitb. Subn. Zone 19, Pitb. Subn. Zone 20, Springdale, Tarentum
Spring Mills	Bellefonte, Boalsburg, Centre Hall, Millheim, Spring Mills, State College
Springtown	Allentown, Bethlehem, Catasauqua, Easton, Ferndale, Hellertown, Milford, NJ, Quakertown, Riegelsville, Springtown, Upper Black Eddy

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
State College	Bellefonte, Boalsburg, Centre Hall, Port Matilda, Spring Mills, State College
Strasburg	Gap, Intercourse, Lancaster, Landisville, Millersville, Quarryville, Rawlinsville, Strasburg
Stroudsburg	Bushkill, Cresco, Lords Valley, Mount Pocono, Saylorsburg, Stroudsburg, Stroudsburg, NJ
Sugar Grove	Russell, Sugar Grove, Warren, Youngsville
Sunbury	Danville, Elysburg, Milton, Northumberland, Selinsgrove, Shamokin, Sunbury
Sykesville	DuBois, Luthersburg, Reynoldsville, Sykesville
Tamaqua	Lakewood, Lansford, Mahanoy City, McAdoo, New Philadelphia, Pottsville, Tamaqua
Tarentum	New Kensington, Pitb. Subn. Zone 20, Springdale, Tarentum
Taylor	Moosic, Olyphant, Pittston, Scranton, Taylor, Wyoming
Tidioute	Endeavor, Tidioute, Tionesta, Warren

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Tyrone	Altoona, Bellwood, Tyrone, Warriors Mark
Tionesta	Endeavor, Tidioute, Tionesta
Ulysses	Coudersport, Ulysses
Uniontown	Brownsville, Connellsville, Fairchance, Farmington, Masontown, McClellandtown, New Salem, Point Marion, Republic, Smithfield, Smock, Uniontown
Unionville	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Unionville, West Chester, West Grove, Westtown
Upper Black Eddy	Easton, Ferndale, Frenchtown, NJ, Milford, NJ, Riegelsville, Springtown, Uhlerstown, Upper Black Eddy
Wallenpaupack	Hamlin, Hawley, Honesdale, Lake Ariel, Lords Valley, Moscow, Newfoundland, Wallenpaupack
Wampum	Beaver Falls, Ellwood City, New Castle, Wampum
Warren	Russell, Sheffield, Sugar Grove, Tidioute, Warren, Youngsville
Washington	Avella, Buffalo, Canonsburg, Claysville, Hickory, McMurray, Taylorstown, Washington, West Alexander

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Washingtonville	Bloomsburg, Danville, Millville, Milton, Turbotville, Washingtonville
Weatherly	Freeland, Hazleton, Jim Thorpe, McAdoo, Weatherly, White Haven
West Alexander	Claysville, Washington, West Alexander
West Chester	Downingtown, Exton, Lenape, Mendenhall, Mortonville, Phila. Subn. Zone 28, West Chester, Westtown
West Grove	Avondale, Coatesville, Kemblesville, Kennett Square, Landenberg, Lenape, Mendenhall, Mortonville, Oxford, Parkesburg, Unionville, West Chester, West Grove, Westtown, Hockessin, DE
West Middlesex	Sharon, Sharon, O., Sharpsville, West Middlesex
West Newton	Belle Vernon, West Newton, Yukon
Westtown	Lenape, Phila. Subn. Zone 10, Mendenhall, West Chester, Westtown
White Haven	Freeland, Hazleton, Jim Thorpe, Weatherly, White Haven

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.5 Verizon Pennsylvania LLC – Other Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Wilkes-Barre	Center Moreland, Dallas, Harveys Lake, Kingston, Mountaintop, Nanticoke, Nuangola, Pittston, Plymouth, Trucksville, Wilkes- Barre, Wyoming
Williamsport	Jersey Shore, Loyalsock, Oval, Trout Run, Williamsport
Winburne	Clearfield, Frenchville, Philipsburg, Winburne
Woolrich	Avis, Jersey Shore, Lock Haven, Woolrich
Wycombe	Buckingham, Doylestown, New Hope, Newtown, Phila. Subn. Zone 40, Phila. Subn. Zone 45, Wycombe
Wyoming	Kingston, Moosic, Pittston, Scranton, Taylor, Wilkes-Barre, Wyoming
Yardley	Ewing, NJ, Morrisville, New Hope, Newtown, Phila. Subn. Zone 42, Phila. Subn. Zone 43, Phila. Subn. Zone 44, Trenton, NJ, Wycombe, Yardley
Youngsville	Russell, Sugar Grove, Warren, Youngsville
Youngwood	Greensburg, Mount Pleasant, Youngwood
Zelienople	Beaver Falls, Criders Corners, Ellwood City, Evans City, Zelienople

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.6 Verizon North LLC – Exchange Areas

Originating Exchange	Local Calling Area
Airville	Brogue, Delta, Red Lion
Auburn	Friedensburg, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Avonmore	Apollo, Saltsburg, Vandergrift
Beach Lake	Galilee, Honesdale, Narrowsburg, NY
Beaver Springs	Middleburg, Mount Pleasant Mills, Selinsgrove
Beaverdale	Johnstown, South Fork
Berlin	Meyersdale, Rockwood, Somerset, Stoystown
Bernville	Frystown, Hamburg, Robesonia, Womelsdorf, Reading
Boswell	Hooversville, Johnstown, Somerset, Stoystown
Brogue	Airville, Red Lion, York
Brookside	Jersey Shore, Trout Run, Williamsport
Buffalo	Avella, Canonsburg, Taylorstown, Washington
Cambridge Springs	Edinboro, Meadville, Saegertown
Central City	Berlin, Johnstown, Somerset, Windber
Chapman Lake	Carbondale, Clark Summit, Jermyn, Olyphant, Scranton

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3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.6 Verizon North LLC – Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Clintonville	Franklin, Wesley
Confluence	Rockwood, Salisbury
Cooperstown	Franklin, Oil City
Corry	Spartansburg, Union City, Wattsburg
Davidsville	Johnstown
Delta	Airville, Fawn Grove, Cardiff, Md.
Dillsburg	Dover, Harrisburg Zone 1, Mechanicsburg
Dingman's Ferry	Milford/Log Tavern, Montague, NJ
East Berlin	Dover, Hanover, New Oxford, York
Edinboro	Cambridge Springs, Erie, McKean
Elkland	Knoxville, Lawrenceville, Westfield
Emmaus	Allentown, Bethlehem, Ironton
Erie	Edinboro, Fairview, Girard, McKean, North East, Waterford, Wattsburg

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.6 Verizon North LLC – Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Fairview	Erie, Girard, McKean
Fawn Grove	Delta, Stewartstown, Jarrettsville, Md. (Service to NXX 692 and 941 only), Cardiff, Md.
Franklin	Cooperstown, Oil City
Friedensburg	Auburn, Orwigsburg, Pine Grove, Pottsville, Schuylkill Haven
Frystown	Bernville, Jonestown, Myerstown, Lebanon
Galilee	Beach Lake, Callicoon, Honesdale, Narrowsburg, NY
Girard	Erie, Fairview
Glen Rock	Jefferson, Loganville, Stewartstown, York
Grand Valley	Pleasantville, Titusville, Youngsville
Harrison Valley	Ulysses, Westfield
Hershey	Annville, Elizabethtown, Harrisburg Zone 1 and 2, Hummelstown, Lebanon, Middletown, Palmyra, Shellsville, Steelton
Hooversville	Boswell, Johnstown, Stoystown, Somerset
Jefferson	Glen Rock, Hanover, Spring Grove, York
Johnstown	Beaverdale, Davidsville, Nanty Glo, Seward, South Fork, Windber

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.6 Verizon North LLC – Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Jonestown	Frystown, Shellsville, Annville, Lebanon
Kempton	Allentown, Hamburg, Kutztown, New Smithville, New Tripoli
Knoxville	Elkland
Lincolnville	Union City, Spartansburg, Townville
Loganville	Glen Rock, Red Lion, York
Loyalsock	Muncy, Trout Run, Williamsport
Manchester	Dover, York
Mantzville	Lehighton, McKeansburg, Tamaqua
Matamoras	Cuddebackville, NY, Milford/Log Tavern, Montague, NJ, Port Jervis, NY
McKean	Edinboro, Erie, Fairview
McKeansburg	Mantzville, Orwigsburg, Pottsville, Schuylkill Haven
Meyersdale	Berlin, Rockwood, Salisbury, Somerset
Middleburg	Beaver Springs, Mifflinburg, Mount Pleasant Mills, Selinsgrove

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.6 Verizon North LLC – Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Milford/Log Tavern	Cuddebackville, NY, Dingman's Ferry, Matamoras, Montague, NJ, Port Jervis, NY
Mount Pleasant Mills	Beaver Springs, Middleburg, Selinsgrove
Myerstown	Frystown, Schaefferstown, Womelsdorf, Lebanon
Nanty Glo	Ebensburg, Johnstown
New Bedford	New Castle, New Wilmington
New Smithville	Allentown, Ironton, Kempton, New Tripoli
New Tripoli	Allentown, Kempton, New Smithville, Slatington
New Wilmington	New Bedford, New Castle, Sharon, Volant
North East	Erie, South Ripley, NY, Wattsburg
Oil City	Cooperstown, Franklin, Pleasantville, Titusville
Pine Grove	Auburn, Friedensburg, Tremont
Pleasantville	Grand Valley, Oil City, Titusville
Princeton	New Castle, Portersville, Ellwood City
Red Lion	Brogue, Loganville, York

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.6 Verizon North LLC – Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Robesonia	Bernville, Womelsdorf, Reading
Rockwood	Berlin, Confluence, Meyersdale, Somerset
Sabinsville	Westfield
Salisbury	Confluence, Meyersdale, Grantsville, Md.
Saltsburg	Avonmore
Sayre	Waverly, NY
Schaefferstown	Myerstown, Womelsdorf, Lebanon
Selinsgrove	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Selinsgrove – Shamokin Dam	Beaver Springs, Middleburg, Mount Pleasant Mills, Sunbury
Seward	Johnstown, New Florence
Shellsville	Jonestown, Harrisburg Zone 1, Hummelstown, Hershey
Shohola	Barryville, NY, Milford/Log Tavern
Somerset	Berlin, Boswell, Rockwood, Stoystown
South Fork	Beaverdale, Johnstown

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.6 Verizon North LLC – Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Spartansburg	Corry, Lincolnville, Titusville, Townville
Spring Grove	Hanover, Jefferson, York
Stewartstown	Fawn Grove, Glen Rock, Red Lion, York, Jarrettsville, Md. (Service to NXX 941 only)
Stoystown	Berlin, Boswell, Hooversville, Somerset
Taylorstown	Buffalo, Claysville, Washington
Titusville	Grand Valley, Oil City, Pleasantville, Spartansburg
Trout Run	Brookside, Loyalsock, Williamsport
Union City	Corry, Erie, Lincolnville, Waterford, Wattsburg
Vandergrift	Apollo, Avonmore, Leechburg
Waterford	Erie, Union City, Wattsburg
Wattsburg	Corry, Erie, North East, Union City, Waterford
Wellersburg	Mt. Savage, Md., Cumberland, Md., Frostburg, Md., Meyersdale, Hyndman
Wesley	Clintonville, Harrisville, Grove City, Mercer
Westfield	Elkland, Harrison Valley, Knoxville, Sabinsville

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.6 Verizon North LLC – Exchange Areas (Cont'd)

Originating Exchange	Local Calling Area
Windber	Central City, Johnstown
Womelsdorf	Bernville, Myerstown, Robesonia, Schaefferstown, Reading
Wrightsville	Red Lion, York, Columbia
York	Dover, Loganville, Manchester, Red Lion, Spring Grove, Wrightsville

3.2.7 Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company

Originating Exchange	Local Calling Areas
LOCAL SERVICE AREAS: An "*" next to exchange in Local Service Area indicates a one-way EAS route; all others are two-way	
Atglen	Atglen, Gap, Parkesburg
Bangor	Bangor, Belvidere, Easton*, Pen Argyl, Portland, Saylorsburg
Belvidere	Bangor, Belvidere, Belvidere, NJ, Easton*, Hope, NJ, Oxford, NJ, Pen Argyl
Benton	Benton, Huntington Mills, Orangeville
Blossburg	Blossburg, Covington, Liberty, Mansfield, Wellsboro*
Brooklyn	Brooklyn, Montrose, Nicholson, Springville

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.7 Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company (Cont'd)

Originating Exchange	Local Calling Areas
LOCAL SERVICE ARE.	AS: An "*" next to exchange in Local Service Area indicates a one- way EAS route; all others are two-way
Center Moreland	Center Moreland, Dallas, Harding, Harveys Lake, Kingston, Lake Winola, Noxen, Pittston*, Trucksville, Tunkhannock, Wilkes-Barre, Wyoming*
Clarks Summit	Clarks Summit, Dalton, Factoryville, Lake Winola, Scranton
Conyngham-Drums	Conyngham, Hazleton, Nuremberg, Wapwallopen
Coopersburg	Allentown, Bethlehem, Coopersburg, Emmaus*, Quakertown*
Covington	Blossburg, Covington, Liberty, Mansfield, Wellsboro*
Dallas	Center Moreland, Dallas, Harding, Harveys Lake, Kingston, Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Dalton	Clarks Summit, Dalton, Factoryville, Lake Winola, Nicholson, Scranton
Dushore	Dushore, Estella, Laporte, New Albany

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.7 Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company (Cont'd)

Originating Exchange	Local Calling Areas
LOCAL SERVICE AREAS: An "*" next to exchange in Local Service Area indicates a one-way EAS route; all others are two-way	
Eagles Mere	Eagles Mere, Estella, Laporte, Muncy Valley
Estella	Dushore, Eagles Mere, Estella, Laporte
Elizabethville	Elizabethville, Gratz, Halifax, Lykens, Millersburg
Factoryville	Clarks Summit, Clifford, Dalton, Factoryville, Lake Winola, Nicholson, Scranton, Tunkhannock
Ferndale	Bedminster, Doylestown*, Ferndale, Milford, NJ, Plumsteadville, Quakertown, Reigelsville, Springtown, Uhlerstown, Upper Black Eddy
Gap	Atglen, Gap, Intercourse, Kirkwood, Parkesburg, Quarryville, Strasburg, Lancaster*
Gratz	Elizabethville, Gratz, Lykens, Tower City, Valley View
Hallstead	Hallstead, Lawsville, New Milford, Susquehanna
Harding	Center Moreland, Clarks Summit*, Dallas, Harding, Pittston, Scranton*, Trucksville, Tunkhannock*, Wilkes-Barre*
Harveys Lake	Center Moreland, Dallas, Harveys Lake, Kingston Noxen, Sweet Valley, Trucksville, Wilkes-Barre*
Hensel	Hensel, Kirkwood, Lancaster*, Quarryville, Rawlinsville

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.7 Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company (Cont'd)

Originating Exchange	Local Calling Areas
LOCAL SERVICE AREAS: An "*" next to exchange in Local Service Area indicates a on way EAS route; all others are two-way	
Huntington Mills	Benton, Huntington Mills, Muhlenburg, Shickshinny
Kirkwood	Gap, Hensel, Kirkwood, Lancaster*, Oxford, Quarryville
Laceyville	Laceyville, Mehoopany, Tunckhannock*, Wyalusing
Lake Winola	Center Moreland, Clarks Summit, Dalton, Factoryville, Winola, Nicholson, Scranton, Tunkhannock
Laporte	Dushore, Eagles Mere, Estella, Laporte, Muncy Valley, New Albany
Lawrenceville	Elkland, Lawrenceville, Tioga
Lawsville	Hallstead, Lawsville, Montrose, Rush, St. Joseph
Leesport	Fleetwood, Hamburg, Leesport, Reading
Leraysville	LeRaysville, Rome, Rush, Towanda, Warren Center
Lewisberry	Harrisburg (Zone1), Lewisberry, Mechanicsburg
Liberty	Blossburg, Liberty, Morris
Lykens	Elizabethville, Gratz, Lykens, Tower City, Valley View
Mansfield	Blossburg, Covington, Mansfield, Roseville, Tioga, Wellsboro
Mehoopany	Laceyville, Mehoopany, Tunkhannock

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.7 Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company (Cont'd)

Originating Exchange	Local Calling Areas
LOCAL SERVICE AREAS: An "*" next to exchange in Local Service Area indicates a or way EAS route; all others are two-way	
Middlebury Center	Middlebury Center, Tioga, Wellsboro
Millersburg	Elizabethville, Halifax, Millersburg
Montrose	Brooklyn, Lawsville, Montrose, Rush, St. Joseph, Springville
Morris	Liberty, Morris, Wellsboro
Muhlenburg	Huntingdon Mills, Muhlenburg, Nanticoke*, Shickshinny, Sweet Valley, Wilkes-Barre*
Muncy Valley	Eagles Mere, Hughesville*, Laporte, Muncy Valley
New Albany	Dushore, Laporte, New Albany, Towanda, Wyalusing
Nicholson	Brooklyn, Dalton, Factoryville, Lake Winola, Nicholson, Springville, Tunkhannock*
Noxen	Centermoreland, Dallas, Harveys Lake, Noxen, Sweet Valley, Trucksville, Tunkhannock
Nuangola	Mountaintop, Nanticoke, Nuangola, Shickshinny, Wapwallopen, Wilkes-Barre
Nuremberg	Conyngham, Hazleton, Nuremberg, Ringtown
Orangeville	Benton, Berwick*, Bloomsburg, Orangeville
Pen Argyl	Bangor, Belvidere, Easton*, Nazareth*, Pen Argyl, Saylorsburg

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.7 Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company (Cont'd)

Originating Exchange	Local Calling Areas
LOCAL SERVICE AREAS: An "*" next to exchange in Local Service Area indicates a one-way EAS route; all others are two-way	
Pocono Lake	Mount Pocono*, Pocono Lake, Stroudsburg*, White Haven*
Portland	Bangor, Columbia, NJ, Portland, Stroudsburg*
Quarryville	Gap, Hensel, Kirkwood, Lancaster, Quarryville, Rawlinsville, Strasburg
Rawlinsville	Hensel, Lancaster, Millersville*, Quarryville, Rawlinsville, Strasburg
Ringtown	Nuremberg, Ringtown, Shenandoah
Rome	LeRaysville, Nichols, NY, Rome, Sayre*, Towanda, Ulster, Warren Center
Rush	Lawsville, LeRaysville, Montrose, Rush, Springville, St. Joseph
St. Joseph	Lawsville, Montrose, Rush, St. Joseph, Warren Center
Saylorsburg	Bangor, Pen Argyl, Saylorsburg, Stroudsburg
Shickshinny	Berwick, Huntington Mills, Muhlenburg, Nanticoke*, Nuangola, Shickshinny, Wapwallopen, Wilkes-Barre*
Springville	Brooklyn, Montrose, Nicholson, Rush, Springville, Tunkhannock*

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.7 Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company (Cont'd)

Originating Exchange	Local Calling Areas
LOCAL SERVICE AREAS: An "*" next to exchange in Local Service Area indicates a one-way EAS route; all others are two-way	
Susquehanna	Hallstead, Jackson, Susquehanna, Thompson
Sweet Valley	Dallas, Harveys Lake, Kingston*, Muhlenburg, Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Tioga	Lawrenceville, Mansfield, Middlebury Center, Tioga, Wellsboro*
Towanda	LeRaysville, Leroy, New Albany, Rome, Towanda, Troy, Ulster, Wyalusing
Tower City	Gratz, Lykens, Tower City, Tremont, Valley View
Tremont	Minersville, Pine Grove, Pottsville*, Tower City, Tremont, Valley View
Troy	Canton, Leroy, Towanda, Troy
Trucksville	Center Moreland, Dallas, Harding, Harveys Lake, Kingston, Noxen, Sweet Valley, Trucksville, Wilkes-Barre
Tunkhannock	Centermoreland, Factoryville, Lake Winola, Mehoopany, Noxen, Tunkhannock
Uhlerstown	Doylestown*, Ferndale, Frenchtown, NJ, Plumsteadville*, Uhlerstown, Upper Black Eddy
Ulster	Rome, Sayre*, Towanda, Ulster

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.7 Commonwealth Telephone Company d/b/a Frontier Communications Commonwealth Telephone Company (Cont'd)

Originating Exchange	Local Calling Areas
Valley View	Gratz, Lykens, Tower City, Tremont, Valley View
Wapwallopen	Berwick, Conyngham, Nuangola, Shickshinny, Wapwallopen
Warren Center	LeRaysville, Nichols, NY, Rome, St. Joseph, Warren Center
Wellsboro	Mansfield, Middlebury Center, Morris, Wellsboro
Wyalusing	Laceyville, New Albany, Towanda, Wyalusing

3.2.8 Frontier Communications of Pennsylvania, LLC Exchange Areas

Exchange	Local Calling Area
Intercourse	Intercourse, Gap, Lancaster, Leola, New Holland, Strasburg, Terre Hill
Leola	Akron, Ephrata, Intercourse, Lancaster, Leola, Lititz, New Holland, Terre Hill
New Holland	Akron, Ephrata, Intercourse, Lancaster, Leola, New Holland, Terre Hill
Terre Hill	Adamstown, Akron, Denver, Ephrata, Green Hills, Intercourse, Leola, Morgantown, New Holland, Terre Hill

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.9 Hancock Telephone Company Exchange and Local Calling Areas

Originating Exchange	Local Calling Area
Winterdale	Winterdale, Hancock

3.2.10 Ironton Telephone Company Exchange and Local Calling Areas

Originating Exchange	Local Calling Area
Ironton	Allentown, Bath, Bethlehem, Catasauqua, Coopersburg, Easton, Emmaus, Hellertown, Kempton, Kutztown, Nazareth, New Smithville, New Tripoli, Northampton, Slatington, Springtown, Tipton, Upper Black Eddy

3.2.11 Lackawaxen Telephone Company Exchange and Local Calling Areas

Originating Exchange	Local Calling Area
Rowland	Rowland

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.12 North-Eastern Pennsylvania Telephone Company Exchange and Local Calling Areas

Originating Exchange	Local Calling Area
Thompson	Jackson, Susquehanna, Thompson
Union Dale	Forest City, Pleasant Mount, Union Dale
Harford	Clifford, Harford, New Milford
Jackson	Jackson, New Milford, Susquehanna, Thompson
New Milford	Hallstead, Harford, New Milford
Clifford	Carbondale, Clifford, Factoryville
Forest City	Carbondale, Forest City, Pleasant Mount, Union Dale
Pleasant Mount	Forest City, Honesdale, Pleasant Mount, Union Dale

3.2.13 Palmerton Telephone Company Exchange and Local Calling Areas

Originating Exchange	Local Calling Area
Bowmanstown	Bowmanstown, Kresgeville, Kunkletown, Lehighton, Palmerton, Slatington
Kresgeville	Bowmanstown, Kresgeville, Kunkletown, Palmerton, Saylorsburg, Stroudsburg
Kunkletown	Bowmanstown, Kresgeville, Kunkletown, Palmerton, Saylorsburg, Stroudsburg
Palmerton	Allentown, Bowmanstown, Kresgeville, Kunkletown, Lehighton, Palmerton, Slatington

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.14 South Canaan Telephone Company Exchange and Local Calling Areas

Originating Exchange	Local Calling Area
South Canaan	Carbondale, Hamlin, Honesdale, Lake Ariel, South Canaan, Waymart
Waymart	Carbondale, Honesdale, Lake Ariel, South Canaan, Waymart

3.2.15 TDS Telecom - Deposit Telephone Company Exchange and Local Calling Areas

Originating Exchange	Local Calling Area
Sherman	Sherman, Deposit

3.2.16 Windstream Conestoga, Inc. Local Exchange Service Areas

Originating Exchange	Local Calling Area
Bally	Allentown, Bally, Boyertown, Oley, Pennsburg, Pottstown, Sassamansville, Topton, Yellow House
Birdsboro	Birdsboro, Douglassville, Green Hills, Morgantown, Oley, Pottstown, Reading, Yellow House
Boyertown	Boyertown, Bally, Douglassville, Oley, Pottstown, Reading, Sassamansville, Yellow House
Douglassville	Birdsboro, Boyertown, Douglassville, Green Hills, Morgantown, Oley, Pottstown, Reading, Yellow House

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.16 Windstream Conestoga, Inc. Local Exchange Service Areas (Cont'd)

Originating Exchange	Local Calling Area
Green Hills	Birdsboro, Douglassville, Glenmoore, Green Hills, Honeybrook, Morgantown, Oley, Pughtown, Reading, Terre Hill, Yellow House
Morgantown	Birdsboro, Chester Springs, Douglassville, Downingtown, Eagle, Exton, Glanmoore, Green Hills, Honeybrook, Morgantown, Pughtown, Reading, Yellow House
Oley	Bally, Birdsboro, Boyertown, Douglassville, Fleetwood, Green Hills, Reading, Schwenksville
Sassamansville	Bally, Boyertown, Green Lane, Pennsburg, Pottstown, Sassamansville, Schwenksville
Topton	Allentown, Bally, Fleetwood, Kutztown, Oley, Reading, Topton
Yellow House	Bally, Birdsboro, Boyertown, Douglassville, Green Hills, Oley, Pottstown, Reading, Yellow House

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SECTION 3 — SERVICE AREAS (CONT'D)

3.2 Exchange Service Areas — Extended Service Areas (Cont'd)

3.2.17 Windstream D&E, Inc. Local Exchange Service Areas

Originating Exchange	Local Calling Area
Adamstown	Adamstown, Denver, Ephrata, Lititz, Manheim, Reading, Terre Hill
Akron	Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Leola, New Holland, Terre Hill, Lancaster
Denver	Akron, Adamstown, Denver, Ephrata, Lititz, Manheim, Terre Hill
Ephrata	Akron, Adamstown, Denver, Ephrata, Lititz, Manheim, Leola, New Holland, Terre Hill, Lancaster
Lititz	Adamstown, Akron, Denver, Ephrata, Lititz, Leola, Lancaster, Landisville, Manheim
Manheim	Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Mt. Joy, Lancaster, Landisville

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SECTION 4 — BASIC SERVICES AND RATES

4.1 Distance Calculations

The Company does not offer distance sensitive services.

4.2 Rate Periods for Time of Day Sensitive Services

The Company does not offer time of day sensitive services.

4.3 Local Exchange Service

4.3.1 General

The Company offers Local Service to business and residential customers. Voice Mail and other Custom Calling Features are available to Local Service customers by selecting such services a la carte or in bundled packages.

The Company provides Customers with the option of obtaining a Primary Line and Additional Line(s) per account:

A. Primary Line

The initial local exchange access line per account.

B. Additional Line(s)

The additional local exchange access line(s), billed to the same address as the Primary Line, the Additional Line(s) will share the monthly call allowance with the Primary Line. The Additional Line(s) do not automatically include or share any Custom Calling Features. Feature Packages may be purchased separately.

Should a Customer with both lines opt to disconnect the Primary Line, the remaining Secondary Line will automatically convert to a Primary Line with all features and functionality of such, and at the Primary Line monthly recurring rate.

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SECTION 4 — BASIC SERVICES AND RATES (CONT'D)

4.4 Local Services Bundles

The Company provides Basic Local Services as part of a bundled package with Basic Long Distance Exchange Services (which are described in more detail in the Company's Tariff Telephone – Pa. P.U.C. No. 2 and No. 3).

4.5 Local Service Packages

4.5.1 General

The Company offers the following Local Service Packages to business and residential customers, which provides customers with local dialtone service:

<u>Unlimited Calling Plan</u> – Includes unlimited local, regional, and long distance calling.

<u>Local and Regional Plan</u> – Includes unlimited local and regional calling.

These plans include the following Customer Calling features:

<u>Basic Voicemail</u> – Service records a caller's message when you can't answer the phone. A message waiting indicator lets you know a message has been left for you. Basic voicemail includes: Up to 20 stored messages. Up to a 3-minute recording per message.

<u>Caller ID Deluxe</u> – Allows a Customer to see a caller's number previewed on a display screen before the call is answered. Caller ID requires the use of specialized CPE not provided by the Company.

<u>Call Waiting Deluxe</u> – Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both calls.

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SECTION 4 — BASIC SERVICES AND RATES (CONT'D)

4.5 **Local Service Package (Cont'd)**

4.5.1 General (Cont'd)

Call Waiting ID Deluxe – Gives you the following options for handling incoming calls: Connect the incoming caller to the call in progress, Put the current caller on hold and answer the incoming call, Connect the incoming caller to a "busy" announcement.

Three Way Calling Deluxe – Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference.

4.5.2 Rates – Business and Residential Customers

Unlim	ited Calling Plan Monthly Rate Primary Line Additional Line(s)	\$71.00 \$59.00
Servic	e Connection Charge, one-time charge per	
inic.	Primary Line Additional Line(s)	\$79.95 \$14.99
Local	and Regional Plan Monthly Rate Primary Line Secondary Line	\$69.00 \$57.00
Service Connection Charge, one-time charge per		
line:	Primary Line Secondary Line	\$79.95 \$14.99

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SECTION 5 — MISCELLANEOUS SERVICES AND RATES

5.1 Service Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, and for changes in the Customer's primary interexchange carrier (PIC) code.

5.1.1 Service Order Charges

<u>Transfer of Service Charge, Primary Line</u> — applies to the first line of a Transfer of Service Order (TOS), when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

<u>Transfer of Service Charge, Additional Line(s)</u> — applies to the second, or third, etc., line of a TOS Order, when a customer requests a move or change in physical location. This charge applies whether a customer changes telephone number or not. If, in addition, the Customer requests the telephone number be changed, a separate charge may apply.

<u>Technician Dispatch Charge</u> — A separate Technician Dispatch Charge applies, in addition to all other charges for the visit, when a visit to the Customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to Customer-provided equipment or inside wire. This charge also applies for visits by the Company's agents or employees, at the Customer's request, to the Premises of the Customer, when the Customer fails to meet the Company's agent or employees for the prearranged appointment as requested.

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SECTION 5 — MISCELLANEOUS SERVICES AND RATES (CONT'D)

5.1 **Service Change Charges (Cont'd)**

5.1.2 Change Order Charges

Change Order Charges apply to work associated with providing exchange line service or customer-requested changes to existing services. One charge applies for each change order requested by the customer. If multiple changes listed below are requested by the Customer and occur on the same order/request one charge only applies. A Change Order Service Charge applies to the following customer-initiated changes:

<u>Custom Calling Feature Change Order</u> — applies when a Customer requests a change, adding or removing a custom calling feature.

<u>Telephone Number Change Order</u> — applies to each telephone number change request/order.

<u>Listing Change Charge</u> — applies when a Customer requests/orders a change to add or delete a white pages listing or requests a change to add/delete listings. This charge also applies to request for Non-Published or Non-Listed numbers.

5.1.3	Rates	Service Order Charges	
		Primary Service Connection Charge	*
		Additional Service Connection Charge	*
		Transfer of Service Charge, Primary Line	\$30.00
		Transfer of Service Charge, Secondary Line	\$25.00
		Technician Dispatch Charge	\$79.95
		Change Order Service Charges Custom Calling Feature Change Order	\$20.00
		Telephone Number Change Order	\$20.00
		Listing Change Charge	\$5.00

^{*}Service Connection charges are listed with the rates for each specific service Tariffed.

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SECTION 5 — MISCELLANEOUS SERVICES AND RATES (CONT'D)

5.2 Restoration of Service

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

Per occasion Rate \$40.00

5.3 Custom Calling Features

The features in this section are made available to Residential Customers on a per use basis. All features are provided subject to availability. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed for these Custom Calling Features as described below. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all or some uses in some cases.

5.3.1 Feature Descriptions and Rates

<u>Anonymous Call Rejection</u> – Allows Customer to program phone to reject "Private", "Blocked" or "Anonymous" callers and/or callers who use Caller ID Blocking.

Per Month \$3.50

<u>Call Block</u> – Allows Customer to block calls from different telephone numbers. A screening list is created by Customer either by adding the last number associated with the line (incoming or outgoing) or by pre-selecting the telephone number to be blocked. Callers from such numbers hear an announcement that the calling party is not accepting calls and Customer's phone will not ring.

 Rate

 Per Month
 \$5.60

 Per Use
 \$1.00

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SECTION 5 — MISCELLANEOUS SERVICES AND RATES (CONT'D)

5.3 Custom Calling Features (Cont'd)

5.3.1 Feature Descriptions and Rates (Cont'd)

<u>Call Forward</u> – A Customer activated feature that automatically transfers all incoming calls from the Customer's telephone number to another dialable telephone number until the Customer deactivates the feature. If forwarded to a long distance number the Subscriber will incur the long distance charges.

	<u>Rate</u>
Per Month (Variable)	\$3.60
Per Month (Select)	\$3.80
Per Month (Ultra)	\$7.00

<u>Call Return (*69)</u> – Allows Customer to automatically dial the number of last incoming call, whether or not Customer answered phone.

	Kate
Per Month	\$5.40
Per Use	\$1.00

<u>Call Waiting</u> – Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both calls.

	<u>Rate</u>
Per Month	\$0.00

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SECTION 5 — MISCELLANEOUS SERVICES AND RATES (CONT'D)

5.3 Custom Calling Features (Cont'd)

5.3.1 Feature Descriptions and Rates (Cont'd)

<u>Call Waiting ID Deluxe</u> (with Call Waiting and Caller ID) – Provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in and allows a Customer to see a caller's name and number previewed on a display screen. This feature permits the Customer to place the first call on hold, answer the second call and then alternate between both calls.

Per Month Rate \$0.00

<u>Caller ID Blocking</u> – Allows the name and number of the calling party to be blocked from being transmitted when placing outbound calls, either on a per call or a per line basis.

Per Month Rate \$0.00

<u>Caller ID Deluxe</u> – Allows a Customer to see a caller's name and number previewed on a display screen before the call is answered. Caller ID Deluxe requires the use of specialized CPE not provided by the Company.

Per Month Rate \$0.00

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SECTION 5 — MISCELLANEOUS SERVICES AND RATES (CONT'D)

5.3 Custom Calling Features (Cont'd)

5.3.1 Feature Descriptions and Rates (Cont'd)

<u>Call Trace</u> – Allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only.

	<u>Rate</u>
Per Use	\$3.50

<u>Distinctive Ring</u> – Allows a Customer to have up to 2 additional phone numbers (while having only one physical line). Each number has a special ring cadence to distinguish which number is being called. The Customer may have one free directory listing for each distinctive ring number.

Data

	Rate
Distinctive Ring 1 (Per Month)	\$4.90
Distinctive Ring 2 (Per Month)	\$7.00

<u>Priority Call</u> – An arrangement which provides for a distinctive audible signal to the customer when a call is received from one of up to ten pre-specified telephone numbers. If the Customer also subscribes to Call Waiting, the Call Waiting tone is altered with a distinctive pattern.

	Rate
Per Month	\$4.30

Repeat Call – A feature that, when activated, automatically checks a busy number and when the line is free, rings the Customer back and completes the call.

	<u>Rate</u>
Per Month	\$4.30
Per Use	\$1.00

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SECTION 5 — MISCELLANEOUS SERVICES AND RATES (CONT'D)

5.3 Custom Calling Features (Cont'd)

5.3.1 Feature Descriptions and Rates (Cont'd)

<u>Selective Call Acceptance</u> – Allows Customer to refuse calls from selected list of numbers.

	<u>Rate</u>
Per Month	\$3.50

<u>Speed Dial</u> – This feature allows a user to dial selected numbers by means of an abbreviated code. This feature is available in either an 8 number or a 30 number capacity. The Speed Calling list can only accommodate a number consisting of 15 digits or less.

	<u> Kate</u>
Per Month (Speed Dial 8)	\$3.50
Per Month (Speed Dial 30)	\$3.55

<u>Three Way Calling</u> – Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference.

	<u>Rate</u>
Per Month	\$4.90
Per Use	\$1.00

Voice Mail -

	<u>Rate</u>
Per Month (Basic)	\$7.00
Per Month (Family)	\$10.00
Per Month (Value)	\$7.00
Per Month (Greeting Only)	\$5.00

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SECTION 5 — MISCELLANEOUS SERVICES AND RATES (CONT'D)

5.4 Directory Assistance and Operator Services

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

5.4.1 Basic Directory Assistance

The rates specified following apply when Customers request Company assistance in determining telephone numbers.

A maximum of two (2) requested telephone numbers are allowed per call.

A. Exemptions

A business or residence main telephone exchange line may be registered for exemption from Directory Assistance charges where one of the users of the line is considered to be legally blind, visually or physically handicapped, or where the user's handicap prevents the dialing of a telephone in a conventional manner or permits only the dialing of "0." Requests for exemption must be accompanied by certification of the handicap. Acceptable certifications include those signed by a physician, issued by a state agency qualified to certify such handicaps or pre-existing certifications establishing visual or physical inability to use a directory such as those which qualify the handicapped person for an income tax exemption or social security benefits on the basis of blindness or physical disability or for use of the facilities of any agency for the blind.

B. Allowances

There are no call allowances for Directory Assistance Service.

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SECTION 5 — MISCELLANEOUS SERVICES AND RATES (CONT'D)

5.4 Directory Assistance and Operator Services (Cont'd)

5.4.2 Directory Assistance Rates

<u>Per Use Charge</u>
\$1.25
\$1.25
\$1.25
\$0.30
\$1.75
Varies

5.5 Busy Line Verification and Emergency Interrupt Service

Upon request of a calling party, the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Emergency Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption and is performed once the line status has been determined through the Busy Line Verification process.

If the Customer has the operator interrupt a call, both the Busy Line Verification and the Emergency Interrupt charge will apply.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall indemnify and save the Company hall 'less against all claims that may arise from either party to the interrupted call or any person.

Busy Line Verification, each occasion	<u>Per Call</u> \$2.50
Emergency Interruption	\$5.00

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SECTION 5 — MISCELLANEOUS SERVICES AND RATES (CONT'D)

5.6 Directory Listing Service

5.6.1 General

The following rates and regulations apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.

A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.

Dual name listings are permitted as a regular directory listing for residential service. Listing services are available with all classes of main telephone exchange service.

5.6.2 Listings

A. Primary Listing

One listing, termed the primary listing, is included with each exchange access line.

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SECTION 5 — MISCELLANEOUS SERVICES AND RATES (CONT'D)

5.6 Directory Listing Service (Cont'd)

5.6.2 Listings (Cont'd)

B. Additional Listings

Additional listings may be the listings of individual names of the Customer and members of the Customer's household, tenants of residential Customers who lease the Customer's premises for less than one year and do not occupy the premises at the same time as the Customer, members of a firm, officers of a corporation, employees of the Customer or other persons associated in business with the Customer, a business which the Customer owns and cross reference and alternate number listings.

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except as provided for joint user and alternate number listings.

C. Nonpublished Service

The telephone numbers of nonpublished service are not listed in either the Company's alphabetical directory or Directory Assistance records available to the general public.

Incoming calls to nonpublished service will be completed by the Company only when the calling party places the call by number, and no exception will be made, nor will the Customer be called to determine whether he/she wishes to receive the call, even though it appears that the calling party desires the connection because of an emergency.

The Company is not responsible for any claims made or liability arising from failure to receive calls because of this arrangement.

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SECTION 5 — MISCELLANEOUS SERVICES AND RATES (CONT'D)

5.6 Directory Listing Service (Cont'd)

5.6.2 Listings (Cont'd)

C. Nonpublished Service (Cont'd)

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

D. Nonlisted Service

Nonlisted service means the Customer's telephone number is not listed in the directory, but it does appear in the Company's Directory Assistance Records.

The Company is not responsible for any claims made or liability arising from failure to receive calls because of this arrangement.

The Subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonlisted service.

5.6.3 Rates and Charges

	Per Month
Primary Listings	\$0.00
Additional Listings	\$2.50
Nonpublished Service	\$2.75
Nonlisted Service	\$2.25

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