

Unlimited Calling Plan (8)			\$87.58
Includes Local, Regional & Long Distance Ca Basic Voicemail, Caller ID Deluxe, Call Waitin	alling and calli	ng features:	
and Three-Way Calling		•	
Local and Regional Plan			\$69.00
Includes Local and Regional Calling and calli	ng features: E	Basic Voicemail,	
Caller ID Deluxe, Call Waiting, Call Waiting II			•
Additional Lines			·
Directory Listings (Not applica	ble to fax and	computer lines)	
N. Buru to	DC	MD	VA
Non-Published Service		\$1.89	\$2.07
Single Listing		Included	Included
Each Additional Listing		\$1.72	\$1.35
Non-Directory Listed Service	\$0.54	\$1.72	\$1.29
<b>Domestic Directory Assis</b>	tance (pe	er call)	
•	DC	MD	VA
Local/Intralata Directory	04.05	04.05	40.00
Assistance		\$1.25	\$0.36
National Directory Assistance		\$1.25	\$1.25
Reverse Directory Assistance	\$1.25	\$1.25	\$1.25
Directory Assistance Call Completion	¢0.30	\$0.30	\$0.30
•			\$1.75
Directory Assistance SurchargeInternational Calling (9)	φ1.73	φ1.73	
international Calling			vancs
Phone Features (per month)		D.C./MD	374
Anonymous Call Rejection		DC/MD	<b>VA</b>
			\$3.00 \$5.60
Call Block (\$1.00 Per Use)			7 - 1 - 1
Call Forward Busy Line Call Forward Busy Line/Don't Answer			\$2.00 \$3.50
Call Forward Don't Answer			\$2.00
Call Forward Variable			\$3.60
Call Return (*69) (\$1.00 Per Use)			\$5.40
Call Waiting			Free
Call Waiting ID Deluxe (with Call Waiting a			Free
Call Waiting Fax Ring			Free
Call Waiting Deactivation			Free
Caller ID Blocking			Free
Caller ID Deluxe			Free
Call Trace			\$3.50
		Per Use	Per Use
Distinctive Ring 1		\$4.90	\$4.90
Distinctive Ring 2		\$7.00	\$4.50
Priority Call		\$4.30	\$4.30
Repeat Call (\$1.00 Per Use)		\$4.30	\$4.30
Selective Call Acceptance		\$3.50	\$3.50
Select Call Forward			\$3.80
Speed Dial 8			\$1.50
Speed Dial 30			\$3.55
Three Way Calling (\$1.00 Per Use)		\$4.90	\$4.90
Ultra Call Forward			\$7.00
Voice Mail - Basic			\$7.00
Voice Mail - Family			\$10.00
Voice Mail - Value			\$6.00
Greeting Only Voicemail		\$7.00	\$4.00

#### **INSTALLATION FEES & OTHER CHARGES**

(one-time charges, unless otherwise noted)

Account Activation Fee	\$9.99
Installation (TV, Phone or Internet) (10)\$	79.95
Unreturned / Damaged Equipment (per piece, per occurrence)	pment
Prewired Additional Outlet (After first 4) (17)\$	14.95
Unwired Additional Outlet (17)\$	35.00
New Jack Installation (17)\$	35.00
Technician Visit (12) \$	79.95
Custom Installation / Wiring / Repair - Per 30 Minutes (11) (17)\$	35.00
Service Protection Plan (Monthly)	\$4.95
Relocate Outlet (17)\$	35.00
Additional Converter Box Request (17)\$	14.95
Customer Equipment Hook-Up (17) (TiVo, DVD, DVR, VCR)\$	39.95
Connect Closed Caption - Equipment	Free
Seasonal Planup to \$10.00 per n	nonth,
per se	ervice
Home Networking (5) (17) (per 2nd, 3rd and 4th Computer or Device)\$	14.95
Non-Pay Restoral\$	40.00
Returned Check FeeUp to \$	30.00
Payment Convenience Fee (Via chat or Automated Response unit)	\$2.95
Payment by Agent Assistance Fee	\$9.95
Payment by Web Convenience Fee (Via www.astound.com)	\$1.00
Late Fee (14) (15)	15.00
Auto-pay Denial Fee\$	15.00
Broadcast TV Surcharge / MD Local Broadcast Fee (per month) **\$	33.78
Sports Surcharge (per month)**\$	26.29
Shared Network Passthrough / Entertainment Network Surcharge (per month) **\$	26.85
Network Access and Maintenance Fee (per month)***\$	12.97
Voice Subscriber Line Charge (per line, per month)Up to \$	10.50
Change Long Distance Carrier	\$5.00
Change Directory Listing	\$5.00
Change Phone Number\$	20.00
Equipment Pickup Fee (17)\$	14.95
Bill Copy Request Fee	\$5.00

- (1) Basic TV and/or Preferred TV service needed to access other levels of service. Equipment such as Converter box, Cable Card or Streaming Device required. Prices noted do not include monthly price for equipment unless otherwise noted. Prices do not include monthly surcharges, taxes, or fees. Availability of certain On Demand content may depend on subscription to the tier/service that includes the underlying linear channel.
- (2) Must subscribe to Premiere TV-Total or Premiere TV-Sports tier to purchase NFL RedZone.
- (3) To receive HD features and benefits, an HD television, HD-capable device and other equipment may be required. An HD-capable TV set with component, HDMI or DVI inputs that supports up to 1080i and meets our specifications for DVR service required. Advertised channels/stations may provide some non-HD programming. HD programming is limited to the programming provided to us in HD format by the content provider.
- (4) Modem rental is only required if subscriber does not provide and use own modem.
- (5) Home Networking service available for up to 4 computers and/or other computer related devices, such as gaming consoles and printers. Our certified Home Networking device required. Each standard Home Networking installation must be within 150 feet of the certified Home Networking Device and includes installation of modem/router, software, PC cards or USB adapters, computer set-up and file sharing.
- (6) Includes 1 eero base and 1 eero beacon/device. Each additional eero device is available for an additional monthly fee. eero Plus requires subscription to whole home WiFi powered by eero.
- (7) All TiVo services/products require our Internet service. Availability of third-party content subject to change and certain fees may apply. TiVo boxes must be broadband connected to perform multi-room viewing. Not all programs may be transferred using the multi-room viewing feature due to the use of copy protection mechanisms under the FCC's encoding rules (47 C.F.R. 76 1904). ©2023 Xperi Inc. All Rights Reserved. Xperi®, TiVo®, TiVo Stream 4K, the TiVo logo and their respective logos are trademarks or registered trademarks of Xperi Inc. or its subsidiaries in the United States and other countries. All other marks are property of their respective owners.
- (8) Unlimited long distance includes direct dialed calls to the Continental U.S., Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Canada. Calls to international countries will be on a per minute basis. Other restrictions may apply.
- (9) Please visit www.astound.com for country-specific usage rates.
- (10) Additional fees may apply for unwired installation. Unwired installation refers to installs up to 125 feet from our existing plant, primary outlet only; does not include wall fishing.
- (11) Custom work includes but is not limited to: wall fishing; extensive drop ceiling work; basement, crawlspace, attic work; removal or replacement of fixtures; relocation of drops; installation of customer owned equipment such as home theaters, DVR and High Definition TV equipment.
- (12) After initial installation, additional fees may apply for technician visits to the home and may be in addition to other one-time charges. This fee applies for technician visit to evaluate, repair, transfer, reconnect, and/or upgrade existing services, in-home education and missed appointments (customer not home) among other things.
- (13) 4K compatible TV, equipment and an internet connection are required to receive content in 4K.
- (14) Late fee does not apply to phone only accounts.
- (15) Late fee is applied on services with a past due balance.
- (16) Internet download speeds may vary and are not guaranteed. Observed speeds may vary based on device, connection and other factors outside of our control, including customer location. Certain equipment may be required to receive advertised speeds. Not all speeds are available in all areas.
- (17) This charge is in addition to the Installation or Technician Visit charge.
- (18) A 2% Regulatory Administration Fee will apply to telephone services. This fee is assessed to recover the cost of complying with certain federal impositions related to voice service. It is a monthly charge to defray a portion of the fees paid to support government programs such as Telecommunications Relay Service and Local Number Portability, along with other charges assessed by the FCC, and additional indirect costs associated with administering and complying with government programs. This charge is not a customer tax or fee assessed by a government agency. It is a surcharge that we assess and retain.

\*\* A Broadcast TV Surcharge is applicable to all accounts subscribing to Basic TV Tier and higher. A Sports Surcharge is applicable to all accounts subscribing to Preferred TV Tier and/or Premiere TV Tier and/or Sports Packages/Tiers. An Entertainment Networks Surcharge is applicable to all accounts subscribing to Preferred TV Tier and/or Premiere TV-Entertainment Tier and/or Premiere TV-News and Information Tier and/or Premiere TV-Children and Family Tier. \*\*\* A Network Access and Maintenance Fee is applicable to all accounts subscribing to Internet service. These fees and surcharges are not government mandated taxes or fees imposed by the government. They are fees that we assess and retain. For more information visit www.astound.com/ratefaq.

\*Rates effective November 27, 2023. Some restrictions may apply. All prices listed are monthly, recurring charges unless otherwise indicated, excluding one-time fees such as installation, administrative, On Demand and/or Pay-Per-View charges. Unless otherwise notated, the listed taxes, surcharges, and fees are neither government mandated nor a tax, surcharge, and/or fee imposed on you by the government. They are either a fee and/or surcharge that we assess and retain. Not all channels and features are available in all areas; check for availability in your area. Any additional services, such as equipment, premium channels and other tiers of service are subject to an additional charge and subject to change. Additional charges apply for taxes, fees, surcharges, equipment, activation and installation that are not included as part of the package and are subject to increases. Advertised maximum download speeds may vary and are not guaranteed. Services and pricing are subject to change. Services are subject to terms and conditions of our subscriber agreements, online policies, and other applicable terms and conditions. Programming, channel location and packaging subject to change. All sales subject to credit check and may require pre-payment of service or a deposit. Leased equipment must be returned to us if service is canceled. See our online disclosure at astound.com for information about services offered in your area. The names, images, and logos of featured programs are the property of their respective owners. © 2023 Services provided by Starpower Communications, LLC d/b/a Astound Broadband powered by RCN. All rights reserved.

## 2023 RESIDENTIAL RATES

Washington DC
Virginia
Maryland





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## TV SERVICES (1) (per month)

(per month)	
Basic TV ^	\$42.97
^Subscription to Basic TV is required to access	ψ 12.01
other levels of TV services, tiers and packages.	<b>#407.50</b>
Preferred TV †	\$137.50
Premium Movie Channels	
HBO (not available for new sale)	
Showtime/The Movie Channel	
Cinemax	
Starz	
Max Includes HBO Channels, HBO On Demand and Max app	\$14.99
Positive TV Positive	
Premiere TV Packages	040.05
Premiere TV-Total (Includes all 4 packs)	
Premiere TV-Sports	
Premiere TV-News & Information	
Premiere TV-Children & Family	
Fremiere i V-Entertainment	\$30.99
Sports Packages	
NFL Red Zone (2)	\$68.99
FOX Soccer Plus	\$14.95
MLB Extra Innings	Varies
NBA League Pass	Varies
NHL Center Ice	Varies
High Definition Package (3)	
HD Tier	\$14.99
On Demand (per rental)	
New Release - HD	\$5 00 and un
New Release	
Library Movie	
Adult Programming	
Events	
Titles in Spanish	
Subscription On Demand	
Eros Now On Demand	¢0.05
Filipino On Demand	
here! On Demand	
Too Much for TV On Demand	
DOG TV	
The Jewish Channel On Demand	
Carnegie Hall +	
	,

\*Not available in all areas; check for availability in your area.



Arabic	Polish
ART (Arab Radio & Television)\$12.9	95 TVN24
	ITVN
Chinese	ITVN / TVN24
CCTV-4\$9.9	
CTI Zhong Tian\$11.9	
CCTV-4 / CTI Zhong Tian \$11.9	95 RTPi (Rádio e Televisão de Portugal)
Filipino	TV Globo Internacion
TFC (The Filipino Channel)\$11.9	95 PFC
GMA Pinoy TV\$12.9	
GMA Life TV\$9.9	95 Internacional
GMA Pinoy TV / TFC\$19.9	95 Russian
GMA Pinoy TV /	DT\/I
GMA Life TV / TFC\$29.9	95 RTN (Russian Television
GMA Pinoy TV / TFC / Filipino On Demand\$29.9	ALL LCA ' \
French	South Asian
TV5 MONDE\$9.5	95 ITV Gold
ψ	TV Asia
Greek	Zee TV
ANT1 - ANTENNA Satellite\$14.9	95 ITV Gold / Zee TV
MEGA Cosmos\$11.9	Zee TV / TV Asia
ANT1 - ANTENNA Satellite /	
MEGA Cosmos\$25.9	
Italian	MiVisión Lite
Sky TG24\$2.9	MiVisión Plus
Rai Italia\$9.9	
Ψ	
Japanese	
TV Japan\$24.9	95
Korean	
MBC (Munhwa Broadcasting	
Corporation)\$12.9	95

tvk24...

MBC / tvk24

..\$12.95

# INTERNET (16) (per month / each)

..\$9.95

..\$14.95

..\$19.95

\$9.95

\$19.99 \$19.95

\$29.95

\$9.95

\$15.95

\$9.95

\$14.95

\$14.95

\$19.95

\$24.95

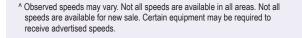
\$13.00

\$23.95

#### INTERNET SERVICES^

Downloads up to 300 Mbps / Uploads up to 20 Mbps	.\$144.9
Downloads up to 600 Mbps / Uploads up to 20 Mbps	.\$154.9
Downloads up to 940 Mbps (1 GIG) / Uploads up to 20 Mbps	.\$163.9
Downloads up to 1200 Mbps (1.2 GIG) / Uploads up to 20 Mbps	.\$173.9
Downloads up to 1500 Mbps (1.5 GIG) / Uploads up to 20 Mbps	.\$179.9

FIBER INTERNET SERVICES <sup>^</sup>	
Downloads up to 300 Mbps / Uploads up to 300 Mbps	\$144.9
Downloads up to 600 Mbps / Uploads up to 600 Mbps	\$154.9
Downloads up to 1500 Mbps (1.5 GIG) / Uploads up to 1000 Mbps	\$179.9
Downloads up to 2000 Mbps (2 GIG) / Uploads up to 2000 Mbps	\$196.9





Modem Rental (4)	\$19.95
Pro-Gaming Router Rental	\$12.95
Wireless Router Rental (5)	\$14.95
Home Networking (5)	\$14.95
Enhanced Whole Home WiFi (6)	\$15.95
Additional Whole Home WiFi beacon / device (6)	\$5.00
eero Plus <sup>(6)</sup>	\$9.99
Additional TiVo Mini / eBox Outlets	\$25.95
TiVo Whole Home - 6 tuner DVR (includes one primary and one secondary converter)	\$90.40
TiVo Whole Home - 4 tuner DVR (includes one primary and one secondary converter)	\$81.44
TiVo - 6 tuner stand alone DVR	\$64.45
TiVo - 4 tuner stand alone DVR	\$55.49
TiVo - 2 tuner stand alone DVR	\$44.95
DVR Converter	\$39.45
HD/DVR Converter	\$39.95
HD Converter	\$34.45
SD Converter	\$30.45
Cable Card	\$1.50
TiVo Wireless Adapter Rental	\$2.00
TiVo Stream 4K Device (13)	\$5.95
TV Converter	\$33.00
Sonos Beam	\$14.99
Sonos One	\$7.99
Enhanced Cloud DVR tier (250 hours)	\$11.99
Internet Security	
McAfee PC Security	
Non Triple Play Bundle Customers	\$3.95
McAfee Total Protection	



\$5.95

\$7.95

Triple Play Bundle Customers .

Non Triple Play Bundle Customers.

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