



## Astound & Emergence Ticket Giveaway

### FREQUENTLY ASKED QUESTIONS

**Q. When does the giveaway start and end?**

**A.** The giveaway runs from Monday October 16, 2023 at 9:00am ET through Monday November 6, 2023 5:00pm ET.

**Q. Who is eligible to participate?**

**A.** The giveaway is open to all legal residents of Astound Broadband's service delivery area located in the New York Metropolitan area. Participants must be at least 18 years of age or older as of October 16, 2023. Some restrictions apply. More information on eligibility can be found in the Official Rules accessible via [www.astound.com/nyemergence](http://www.astound.com/nyemergence)

**Q. How can I enter?**

**A.** You can enter via [www.astound.com/nyemergence](http://www.astound.com/nyemergence) by filling out the submission form. You have to fill out all fields and submit to enter. Please note that all fields are required.

**Q. How many times can I enter?**

**A.** You may enter once.

**Q. What can cause disqualification of my submission?**

**A.** Giveaway submissions can be disqualified for the following reasons:

- All duplicate submissions will be discarded.
- Submissions received before October 16, 2023 or after November 6, 2023 will be discarded.

**B. How do I know if I won the prize?**

**A.** An Astound representative will contact you via phone or email address you provided on the entry form.

**Q. I won! How will I receive my prize?**

**A.** A representative from the Emergence team will email the prize to the email address provided on the entry form.

**Have more questions? Call 1.800.4.Astound to chat with one of our agents. Good Luck!**