

Astound Broadband Powered by RCN

Finals Week Frenzy Giveaway

FREQUENTLY ASKED QUESTIONS

- Q. When does the giveaway start and end?
- **A.** The giveaway runs from May 23, 2023 at 8:00 am CT through June 15, 2023 at 9:00 pm CT.
- Q. Who is eligible to participate?
- A. No purchase or payment of any kind is necessary to enter or win the iPad mini, Apple Watch or headphones giveaway. The giveaway is open to all legal residents of the United States residing in Astound Broadband's service area. Participants must be at least 18 years of age or older as of May 23, 2023.
- Q. How can I enter?
- A. You can enter via astound.com/chi-student by filling out the submission form. You must fill out all fields and submit to enter. Please note that all fields are required.
- Q. How many times can I enter?
- **A.** One entry per household.
- Q. What can cause disqualification of my submission?
- **A.** Giveaway submissions can be disqualified for the following reasons:
 - All duplicate and incomplete submissions will be discarded.
 - Submissions received before May 23, 2023 at 8:00 am CT, or after June 15, 2023 at 9:00 pm CT will be discarded.
- Q. How do I know if I won the prize?

A. An Astound Broadband representative will contact you via the email address or telephone number provided on the entry form.

Q. I won! How will I receive my prize?

A. Astound Broadband will confirm the correct shipping address via email or phone. The prize will be mailed.

Have more questions? Call 1-800-427-8686, <u>chat</u> with one of our agents online, ask via ASTOUND BROADBAND's official Facebook page (https://www.facebook.com/astoundbroadband) or tweet us @astoundconnects.

GOOD LUCK!