Installation FEES & OTHER CHARGES
(one-time charges, unless otherwise noted)

(1) Basic TV and/or Preferred TV service needed to access other levels of service. At least one DVR, setup box or cable card required. Prices noted do not include monthly price for equipment unless otherwise noted. Prices do not include monthly surcharges, taxes, or fees. Availability of certain On Demand content may depend on subscription to the basic service that includes the underlying linear channel.

(2) Premier TV/Sports Tier includes NHL, NFL, NBA, MLB only for customers who subscribe to Premier TV.

(3) To receive HD features and benefits, an HD television, HD-capable device and other equipment may be required. An HD-capable TV set with component, HDMI or DVI inputs that supports up to 1080p and meets our specifications for DVR service required. Advertised channel activation may provide some non-HD programming. HD programming is limited to the programming authorized as HD in the market, cast as HD by the content-provider.

(4) Modern rental is only required if subscriber does not provide and use own modem. Filler-to-the-home customers must use Optical Network Terminal (ONT) device provided.

(5) Home networking service available for up to 4 computers and/or other computer-related devices, such as gaming consoles and printers. Our certified home networking device required. Each standard home networking installation must be within 150 feet of the certified home networking device and includes installation of modems/modem/software, PC card or USB adapters, computer set-up & file sharing.

(6) Includes 1 euro-base and 1 euro-atmos/cell. Each additional euro device is available for an additional monthly fee. New Euro Access subscription will only be available for basic TV service.

(7) All this service/products require our internet service. Availability of third party content subject to change and certain fees may apply. This box must be broadcasted connected to permit multi-room viewing. Not all programs will be transmitted using the multi-room viewing feature due to the use of copy protection mandates under the FCC’s copylock policy (AT C. F. R. 76: 1006 - 2003). Xplornet Inc. All Rights Reserved. Xplornet, Trademark Xplornet, and the Xplornet logos are trademarks or registered trademarks of Xplornet Inc. or its subsidiaries in the United States and other countries. All other marks are property of their respective owners.

(8) Unlimited long distance includes direct dial calls to the Continental U.S., Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Canada. Calls to international numbers will be on a per minute basis. Other restrictions may apply.

(9) Please visit www.astound.com for country-specific usage rates.

(10) Additional fees may apply for universal installation. Universal installation refers to installation to up to 125 fast home without existing plant, primary only) only, does not include wall fishing or other custom work.

(11) Custom work includes but is not limited to: wall fishing, extensive drop ceiling work, basement, crawlspace, attic work; removal or replacement of future relocation of drops, installation of customer owned equipment such as home theatre, DVR and HDTV installations.

(12) After initial installation, additional fees may apply for technician visits to the home and may be in addition to other one-time charges. This fee applies for technician visit to evaluate, repair, transfer, reconnect and/or upgrade existing services, in-home education and missed appointments (customer not home) among other things.

(13) 4K compatible TV and an internet connection are required to receive content in 4K.

(14) Late fee is applied on services with a past due balance.

(15) Internet download speeds may vary and are not guaranteed. Observed speeds may vary based on device, connection and other factors outside of our control, including customer location. Certain equipment may be required to receive advertised speeds. Not all speeds are available in all areas.

(16) This charge is in addition to the Installation or Technician Visit charge.

*A Broadcast Retransmission Fee, a Sports Surcharge, an Entertainment Networks Surcharge, an HD Technology Fee and TV Regulatory Fee are required to all accounts subscribing to Basic TV Tier and higher.

** A Network Access and Maintenance Fee is applicable to all accounts subscribing to Internet service. These fees and surcharges are not government mandated taxes or fees imposed by the government. The per month fee that we assess and retain. For more information, visit astound.com/static.

*Rates effective March, 2023. Some restrictions may apply. All prices listed are monthly, recurring charges unless otherwise indicated, excluding one-time fees such as installation, administration, On Demand and Any Pay-Per-View charges. Unless otherwise noted, the basic taxes, surcharges, and fees are neither government mandated nor a tax, surcharge, and/or fee imposed by any government. They are either a fee and/or surcharge we assess and retain. Not all channels and features are available in all areas. Check availability in your area. Any additional services, such as equipment, premium channels and other fees of service are subject to an additional change and subject to subject to change. Additional charges apply for taxes, fees, surcharges, equipment, installation and that are not included as part of the package and are subject to increases. Advertised maximum download speeds may vary and are not guaranteed. Services and pricing are subject to change. Services are subject to terms and conditions of our subscriber agreements, online policies, and other applicable terms and conditions. See our online disclosures at astound.com/terms for information about services offered in your area. Programming, channel location and packaging subject to change. All sales subject to credit check and may require prepayment of service or deposit. Leased equipment must be returned to us if service is canceled. The names, images, and logos of broadcasted programs are the property of their respective owners &© 2023 Xperi Inc. All rights reserved. enTouch Alarm Systems, Inc. 11011 Richardson Ave, Bld 400, Houston, TX 77042. License# 03129.
**TV SERVICES**  (per month) (3)

- Basic TV ................................................. $63.68
- Preferred TV* ........................................... $104.29
*Subscription to Basic TV is required to access other levels of TV services, fees and packages.

**Premium Movie Channels**

- Premium Channel Bundle (not available for new sale) ........................................... $66.95
  Includes HBO linear channels, Showtime, The Movie Channel, Cinemax, Starz, & StarzEncore
- HBO (not available for new sale) ........................................... $26.00
  Includes HBO linear channels & On Demand only
- HBO MAX ........................................... $25.00
  Includes HBO Max App, Showtime, The Movie Channel...
- Cinemax ........................................... $14.50
- Starz ........................................... $11.00
- StarzEncore ........................................... $3.50

**Specialty Tier Channels**

- Premiere TV-Sports Tier Channels (not available for new sale) ........................................... $9.95
- America’s Tier Channels ........................................... $7.95
- HD Tier Channels (not available for new sale) ........................................... $3.25
- Premiere TV-Entertainment (not available for new sale) ........................................... $18.00
*Subscription to Basic TV and Preferred TV is required.

**Pay-Per-View Channels and On Demand** (per rental)

- New Release – HD ........................................... $5.99 and up
- New Release ........................................... $4.99 and up
- Library Movie ........................................... $2.99 and up
- Adult Programming ........................................... Varies
- Events ........................................... Varies
- Titles in Spanish ........................................... Varies

**INTERNATIONAL PROGRAMMING** (per month / each)

- Arabic
  - ART (Arab Radio & Television) ........................................... $9.95
- Cantonese
  - Phoenix Hong Kong ........................................... $7.83
- Chinese/Mandarin
  - Phoenix North America ........................................... $7.83
  - CTI Chinese/CCTV4 Mandarin ........................................... $9.95
  - Phoenix Info News ........................................... $7.83
- Filipino/Tagalog
  - GMA News ........................................... $12.95
  - GMA Pinoy Life ........................................... $9.95
  - GMA Pinoy TV ........................................... $13.95
  - The Filipino Channel ........................................... $9.95
- French
  - TV5 ........................................... $7.83
- Hindi
  - Sony TV ........................................... $9.95
  - TV Asia ........................................... $11.00
  - Zee TV ........................................... $10.95
  - YuppTV ........................................... $49.95
  - Hindi Channel Bundle ........................................... $39.00
  - Includes Sony TV, TV Asia, Zee TV
- Korean
  - MBC ........................................... $12.95
- Italian
  - Rai Italia ........................................... $10.95
- Japanese
  - TV Japan ........................................... $18.50
- Russian
  - RTN ........................................... $10.95
- Vietnamese
  - SBV ........................................... $10.95

**INTERNET** (per month / each)

**INTERNET SERVICES**

- Downloads up to 300 Mbps
  - Uploads up to 20 Mbps ........................................... $83.99
- Downloads up to 400 Mbps
  - Uploads up to 20 Mbps ........................................... $87.99
- Downloads up to 600 Mbps
  - Uploads up to 35 Mbps ........................................... $87.99
- Downloads up to 940 Mbps (GIG)
  - Uploads up to 50 Mbps ........................................... $90.99
- Downloads up to 1200Mbps (1.2 GIG)
  - Uploads up to 50 Mbps ........................................... $103.99

**FIBER INTERNET SERVICES**

- Downloads up to 940 Mbps
  - Uploads up to 940 Mbps ........................................... $90.99

*Observed speeds may vary. Not all speeds are available in all areas. Not all speeds are available for new sale. Certain equipment may be required to receive advertised speeds.

- Modern Rental ........................................... $12.50
- Enhanced Whole Home WiFi ........................................... $12.95
- Additional Whole Home WiFi beacon / device ........................................... $5.00
- Pro-Gaming Router Rental ........................................... $12.95
- eero Plus ........................................... $9.99

**PHONE** (per month)

- Unlimited Voice (not available for new sale) ........................................... $19.95
- Includes local, regional & long distance calling and 16 popular calling features
- Basic Voice (not available for new sale) ........................................... $10.95
- Includes Local and Regional Calling
- Voice International (not available for new sale) ........................................... $31.95
- Includes local, regional, long distance calling & calling to 30 countries for $0.99/minute
- Unlimited Calling India (not available for new sale) ........................................... $15.00
  Includes unlimited calling via landline to India; requires Basic Voice
- Optimum Phone ........................................... $35.99
  Includes Local, Regional & Long Distance Calling. Includes choice of Calling Features: Basic VoiceMail, Caller ID Deluxe, Call Waiting, Call Return, Repeat Dial, Call Waiting ID Deluxe, Call Forward Volume, Speed Dial, 3-Way Calling

**Additional Services**

- Directory Assistance SurgeCharge ........................................... $1.45 (per call)
- 750 Long Distance Minutes ........................................... $11.00
- Non-Published Service ........................................... $4.50
- Non-Listed Number ........................................... $4.50
- International Calling ........................................... Varies

**Phone Features** (Per month)

- Anonymous Call Rejection ........................................... $3.25
- 3-Way Calling ........................................... $3.25
- Call Forwarding ........................................... $3.25
- Selective Call Forward ........................................... $1.00
- Call Return (V) ........................................... $3.25
- Call Waiting ........................................... $3.25
- Caller ID ........................................... $7.75
- Caller ID Blocking ........................................... Included
  - Speed Dial ........................................... $3.25
  - VoiceMail ........................................... $7.75
  - Call Switch Forwarding ........................................... $10.00
  - Selective Call Rejection ........................................... $1.95
  - Special Ring ........................................... $4.00

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