



**Astound Broadband Powered by RCN  
Kohl Fall Family Festival Sweepstakes**

**FREQUENTLY ASKED QUESTIONS**

**Q. When does the sweepstakes start and end?**

**A.** The sweepstakes runs from September 22, 2022, at 9:00 am CT through September 30, 2022, at 6:00 pm CT.

**Q. Who is eligible to participate?**

**A.** No purchase or payment of any kind is necessary to enter or win a giveaway. The giveaway is open to all legal residents of Illinois. Participants must be at least 18 years of age or older as of September 22, 2022.

**Q. How can I enter?**

**A.** You can enter via [astound.com/ch-kohl](http://astound.com/ch-kohl) filling out the submission form. You must fill out all fields and submit to enter. Please note that all fields are required.

**Q. How many times can I enter?**

**A.** One entry per household.

**Q. What can cause disqualification of my submission?**

**A.** Giveaway submissions can be disqualified for the following reasons:

- All duplicate and incomplete submissions will be discarded.
- Submissions received before September 22, 2022, at 9:00 am CT or after September 30, 2022, at 6:00 pm CT will be discarded.

**Q. How do I know if I won the prize?**

**A.** An Astound Broadband representative will contact you via the email address or telephone number provided on the entry form.

**Q. I won! How will I receive my prize?**

**A.** Astound Broadband will confirm the correct shipping address via email or phone. The prizes will be mailed.

Have more questions? Call 1-800-427-8686, chat with one of our agents online, ask via

ASTOUND BROADBAND POWERED BY RCN's official Facebook page

<https://www.facebook.com/astoundpoweredbyrcn> or tweet us [@RCNConnects](https://twitter.com/RCNConnects).