

Unlimited Calling Plan⁽⁸⁾

INSTALLATION FEES & OTHER CHARGES

Includes Local, Regional & Long Distance Calling and calling features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling Local and Regional Plan. .\$67.00 Includes Local and Regional Calling and calling features: Basic Voicemail, Caller ID Deluxe, Call Waiting, Call Waiting ID Deluxe and Three-Way Calling Additional Lines. ..\$57.00 Directory Listings (Not applicable to fax and computer lines) VA DC MD Non-Published Service... . \$1.02 \$1.89 \$2.07 . Included Included Included Sinale Listina. Each Additional Listing. . \$2.17 \$1.72 \$1.35 Non-Directory Listed Service... \$0.54 \$1.72 \$1.29 Domestic Directory Assistance (per call) DC MD V۵

\$69.00

Local/Intralata Directory Assistance	\$1.25	\$1.25	\$0.36
National Directory Assistance	\$1.25	\$1.25	\$1.25
Reverse Directory Assistance	\$1.25	\$1.25	\$1.25
Directory Assistance Call Completion	\$0.30	\$0.30	\$0.30
Directory Assistance Surcharge	\$1.75	\$1.75	\$1.75
International Calling (9)			Varies

Phone Features (per month)

	DC/MD	VA
Anonymous Call Rejection	\$3.50	\$3.00
Call Block (\$1.00 Per Use)	\$5.60	\$5.60
Call Forward Busy Line	\$3.50	\$2.00
Call Forward Busy Line/Don't Answer	\$3.50	\$3.50
Call Forward Don't Answer	\$3.50	\$2.00
Call Forward Variable	\$3.60	\$3.60
Call Return (*69) (\$1.00 Per Use)	\$5.40	\$5.40
Call Waiting	Free	Free
Call Waiting ID Deluxe (with Call Waiting and Caller ID)	Free	Free
Call Waiting Fax Ring	Free	Free
Call Waiting Deactivation	Free	Free
Caller ID Blocking	Free	Free
Caller ID Deluxe	Free	Free
Call Trace		\$3.50
	Per Use	Per Use
Distinctive Ring 1		\$4.90
Distinctive Ring 2		\$4.50
Priority Call		\$4.30
Repeat Call (\$1.00 Per Use)		\$4.30
Selective Call Acceptance		\$3.50
Select Call Forward		\$3.80
Speed Dial 8		\$1.50
Speed Dial 30		\$3.55
Three Way Calling (\$1.00 Per Use)		\$4.90
Ultra Call Forward		\$7.00
Voice Mail - Basic		\$7.00
Voice Mail - Family		\$10.00
Voice Mail - Value		\$6.00
Greeting Only Voicemail	\$7.00	\$4.00

Account Activation Fee	\$9.99
Installation (Digital TV, Phone or Internet) (10)	\$79.95
Unreturned / Damaged Equipment (per piece, per occurrence)	of equipment
Prewired Additional Outlet (After first 4) (17)	\$14.95
Unwired Additional Outlet (17)	
New Jack Installation (17)	\$35.00
Technician Visit (12)	\$79.95
Custom Installation / Wiring / Repair - Per 30 Minutes (11) (17)	\$35.00
Service Protection Plan (Monthly)	\$4.95
Relocate Outlet (17)	\$35.00
Additional Converter Box Request (17)	\$14.95
Customer Equipment Hook-Up ⁽¹⁷⁾ (TiVo, DVD, DVR, VCR)	\$39.95
Connect Closed Caption - Equipment	Free
Seasonal Planup to \$10.	00 per month per service
Home Networking ^{(5) (17)} (per 2nd, 3rd and 4th Computer or Device)	\$14.95
0	
(per 2nd, 3rd and 4th Computer or Device)	\$40.00
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral	
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee	
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee Payment Convenience Fee (Via chat or Automated Response unit)	\$40.00 Up to \$30.00 \$2.95 \$9.95
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee Payment Convenience Fee (Via chat or Automated Response unit) Payment by Agent Assistance Fee	\$40.00 Up to \$30.00 \$2.95 \$9.95 \$1.00
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee Payment Convenience Fee (Via chat or Automated Response unit) Payment by Agent Assistance Fee Payment by Web Convenience Fee (Via www.astound.com)	\$40.00 Up to \$30.00 \$2.95 \$9.95 \$9.95 \$1.00 \$15.00
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee Payment Convenience Fee (Via chat or Automated Response unit) Payment by Agent Assistance Fee Payment by Web Convenience Fee (Via www.astound.com) Late Fee ^{(14) (15)}	\$40.00 Up to \$30.00 \$2.95 \$9.95 \$1.00 \$15.00 \$15.00
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee Payment Convenience Fee (Via chat or Automated Response unit) Payment by Agent Assistance Fee Payment by Web Convenience Fee (Via www.astound.com) Late Fee (14) (15) Auto-pay Denial Fee	\$40.00 Up to \$30.00 \$2.95 \$9.95 \$1.00 \$15.00 \$15.00 \$28.78
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee Payment Convenience Fee (Via chat or Automated Response unit) Payment by Agent Assistance Fee Payment by Web Convenience Fee (Via www.astound.com) Late Fee ^{(14) (15)} Auto-pay Denial Fee Broadcast TV Surcharge (per month) **	\$40.00 Up to \$30.00 \$2.95 \$9.95 \$1.00 \$15.00 \$15.00 \$28.78 \$22.79
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee Payment Convenience Fee (Via chat or Automated Response unit) Payment by Agent Assistance Fee Payment by Web Convenience Fee (Via www.astound.com) Late Fee ^{(14) (15)} Auto-pay Denial Fee Broadcast TV Surcharge (per month) ** Sports Surcharge (per month) **	\$40.00 Up to \$30.00 \$2.95 \$9.95 \$15.00 \$15.00 \$28.76 \$22.79 \$23.35
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee Payment Convenience Fee (Via chat or Automated Response unit) Payment by Agent Assistance Fee Payment by Web Convenience Fee (Via www.astound.com) Late Fee ^{(14) (15)} Auto-pay Denial Fee Broadcast TV Surcharge (per month) ** Sports Surcharge (per month) ** Entertainment Networks Surcharge (per month) **	\$40.00 Up to \$30.00 \$9.95 \$9.95 \$15.00 \$15.00 \$15.00 \$28.78 \$22.79 \$23.35 \$23.35 \$9.77
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee Payment Convenience Fee (Via chat or Automated Response unit) Payment by Agent Assistance Fee Payment by Web Convenience Fee (Via www.astound.com) Late Fee ^{(14) (15)} Auto-pay Denial Fee Broadcast TV Surcharge (per month) ** Sports Surcharge (per month) ** Entertainment Networks Surcharge (per month) ** Network Access and Maintenance Fee (per month) ***	
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee Payment Convenience Fee (Via chat or Automated Response unit) Payment by Agent Assistance Fee Payment by Web Convenience Fee (Via www.astound.com) Late Fee ^{(14) (15)} Auto-pay Denial Fee Broadcast TV Surcharge (per month) ** Sports Surcharge (per month) ** Entertainment Networks Surcharge (per month) ** Network Access and Maintenance Fee (per month) *** Voice Subscriber Line Charge (per line, per month)	\$40.00 Up to \$30.00 \$9.95 \$9.95 \$15.00 \$15.00 \$28.76 \$22.79 \$22.35 \$23.35 \$9.77 Up to \$10.50 \$5.00
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee Payment Convenience Fee (Via chat or Automated Response unit) Payment by Agent Assistance Fee Payment by Web Convenience Fee (Via www.astound.com) Late Fee ⁽¹⁴⁾ (¹⁵⁾ Auto-pay Denial Fee Broadcast TV Surcharge (per month) ** Sports Surcharge (per month) ** Entertainment Networks Surcharge (per month) ** Network Access and Maintenance Fee (per month) *** Voice Subscriber Line Charge (per line, per month)	\$40.00 Up to \$30.00 \$2.95 \$9.95 \$15.00 \$15.00 \$28.78 \$22.79 \$23.35 \$23.35 \$9.77 Up to \$10.50 \$5.00
(per 2nd, 3rd and 4th Computer or Device) Non-Pay Restoral Returned Check Fee Payment Convenience Fee (Via chat or Automated Response unit) Payment by Agent Assistance Fee Payment by Web Convenience Fee (Via www.astound.com) Late Fee ⁽¹⁴⁾ (¹⁵⁾ Auto-pay Denial Fee Broadcast TV Surcharge (per month) ** Sports Surcharge (per month) ** Entertainment Networks Surcharge (per month) ** Network Access and Maintenance Fee (per month) ** Voice Subscriber Line Charge (per line, per month) Change Long Distance Carrier Change Directory Listing	\$40.00 Up to \$30.00 \$2.95 \$9.95 \$15.00 \$15.00 \$28.78 \$22.79 \$23.35 \$23.35 \$9.77 Up to \$10.50 \$5.00 \$5.00 \$20.00

(1)	Limited Basic and/or Signature TV service needed to access other levels of service. Equipment such	
()	as Converter box, Cable Card or Streaming Device required. Prices noted do not include monthly	
	price for equipment unless otherwise noted. Prices do not include monthly surcharges, taxes, or	
	fees. Availability of certain On Demand content may depend on subscription to the tier/service that	
	includes the underlying linear channel.	

(2) Must subscribe to Premiere Total or Premiere Sports tier to purchase NFL RedZone.

(3) To receive HD features and benefits, an HD television, HD-capable device and other equipment may be required. An HD-capable TV set with component, HDMI or DVI inputs that supports up to 1080i and meets our specifications for DVR service required. Advertised channels/stations may provide some non-HD programming. HD programming is limited to the programming provided to us in HD format by the content provider.

(4) Modem rental is only required if subscriber does not provide and use own modem.

(5) Home Networking service available for up to 4 computers and/or other computer related devices, such as gaming consoles and printers. Our certified Home Networking device required. Each standard Home Networking installation must be within 150 feet of the certified Home Networking Device and includes installation of modem/router, software, PC cards or USB adapters, computer set-up and file sharing.

(6) Includes 1 eero base and 1 eero beacon/device. Each additional eero device is available for an additional monthly fee. eero Secure+ requires subscription to whole home WiFi powered by eero.

(7) All TiVo services/products require our Internet service. Availability of third-party content subject to change and certain fees may apply. TiVo boxes must be broadband connected to perform multi-room viewing. Not all programs may be transferred using the multi-room viewing feature due to the use of copy protection mechanisms under the FCC's encoding rules (47 C.F.R. 76 1904). © 2022 Xperi. All rights reserved. TiVo and the TiVo logo are registered trademarks of TiVo Brands LLC. All other marks are property of their respective owners.

(8) Unlimited long distance includes direct dialed calls to the Continental U.S., Alaska, Hawaii, Puerto Rico, U.S. Virgin Islands and Canada. Calls to international countries will be on a per minute basis. Other restrictions may apply.

(9) Please visit <u>www.astound.com</u> for country-specific usage rates.

(10) Additional fees may apply for unwired installation. Unwired installation refers to installs up to 125 feet from our existing plant, primary outlet only; does not include wall fishing.

(11) Custom work includes but is not limited to: wall fishing; extensive drop ceiling work; basement, crawlspace, attic work; removal or replacement of fixtures; relocation of drops; installation of customer owned equipment such as home theaters, DVR and High Definition TV equipment.

(12) After initial installation, additional fees may apply for technician visits to the home and may be in addition to other one-time charges. This fee applies for technician visit to evaluate, repair, transfer, reconnect, and/or upgrade existing services, in-home education and missed appointments (customer not home) among other things.

(13) 4K compatible TV, equipment and an internet connection are required to receive content in 4K.
(14) Late fee does not apply to phone only accounts.

(14) Late fee is applied on services with a past due balance.

(16) Internet download speeds may vary and are not guaranteed. Observed speeds may vary based on device, connection and other factors outside of our control, including customer location. Certain equipment may be required to receive advertised speeds. Not all speeds are available in all areas.

(17) This charge is in addition to the Installation or Technician Visit charge.

(18) A 2% Regulatory Administration Fee will apply to telephone services. This fee is assessed to recover the cost of complying with certain federal impositions related to voice service. It is a monthly charge to defray a portion of the fees paid to support government programs such as Telecommunications Relay Service and Local Number Portability, along with other charges assessed by the FCC, and additional indirect costs associated with administering and complying with government programs. This charge is not a customer tax or fee assessed by a government agency. It is a surcharge that we assess and retain.

** A Broadcast TV Surcharge is applicable to all accounts subscribing to Limited Basic TV Tier and higher. A Sports Surcharge is applicable to all accounts subscribing to Signature TV Tier and/or Premiere Tier and/or Sports Packages/Tiers. An Entertainment Networks Surcharge is applicable to all accounts subscribing to Signature TV Tier and/or Premiere Tier and/or Premiere Movies and Entertainment Tier and/or Premiere News and Information Tier and/or Premiere Children and Family Tier. *** A Network Access and Maintenance Fee is applicable to all accounts subscribing to Internet service. These fees and surcharges are not government mandated taxes or fees imposed by the government. They are fees that we assess and retain. For more information visit www.astound.com/ratefaq.

*Rates effective for new customers August 29, 2022 and current customers on September 28, 2022. Some restrictions may apply. All prices listed are monthly, recurring charges unless otherwise indicated, excluding one-time fees such as installation, administrative, On Demand and/or Pay-Per-View charges. Unless otherwise notated, the listed taxes, surcharges, and fees are neither government mandated nor a tax, surcharge, and/or fee imposed on you by the government. They are either a fee and/or surcharge that we assess and retain. Not all channels and features are available in all areas; check for availability in your area. Any additional services, such as equipment, premium channels and other tiers of service are subject to an additional charge and subject to change. Additional charges apply for taxes, fees, surcharges, equipment, activation and installation that are not included as part of the package and are subject to increases. Advertised maximum download speeds may vary and are not guaranteed. Services and pricing are subject to change. Services are subject to terms and conditions of our subscriber agreements, online policies, and other applicable terms and conditions. Programming, channel location and packaging subject to change. All sales subject to credit check and may require pre-payment of service or a deposit. Leased equipment must be returned to us if service is canceled. See our online disclosure at astound.com for information about services offered in your area. The names, images, and logos of featured programs are the property of their respective owners. © 2022 Services provided by Starpower Communications, LLC d/b/a Astound Broadband powered by RCN. All rights reserved.

2022 RESIDENTIAL RATES

DC Metro





Limited Basic ^ ^Subscription to Limited Basic is required to access other levels of TV services, tiers and packages.	\$40.97
Signature † † Signature pricing includes the cost of Limited Basic.	\$132.50

Premium Movie Channels

HBO (not available for new sale)	\$23.99
Showtime/The Movie Channel	\$20.95
Cinemax	\$16.95
Starz	\$15.95
HBO Max	\$14.99
Includes HBO Channels, HBO On Demand and HBO Max app	

Premiere Packages

Premiere Total (Includes all 4 packs)	. \$40.95
Premiere Sports	. \$29.99
Premiere News & Information	. \$22.99
Premiere Children & Family	. \$22.99
Premiere Movies & Entertainment	. \$27.99

Sports Packages

NFL Red Zone (2)	
FOX Soccer Plus	\$14.95
MLB Extra Innings	Varies
NBA League Pass	Varies
NHL Center Ice	Varies

High Definition Package ⁽³⁾

HD Expanded Tier \$13	.99
-----------------------	-----

On Demand (per rental)

New Release - HD	\$5.99 and up
New Release	\$4.99 and up
Library Movie	\$2.99 and up
Adult Programming	Varies
Events	Varies
Titles in Spanish	Varies

Subscription On Demand

Eros Now On Demand	\$9.95
Filipino On Demand	\$7.95
here! On Demand	\$8.95
Too Much for TV On Demand	\$17.99
DOG TV	\$4.99
The Jewish Channel On Demand	\$6.50
Music Choice Karaoke	\$6.99
Music Choice Relax	\$5.99

INTERNATIONAL PROGRAMMING (per month)

Arabic	Polish
ART (Arab Radio & Television)\$12.95	TVN24\$9.95
Chinese	ITVN\$14.95
CCTV-4 \$9.95	ITVN / TVN24\$19.95
CTI Zhong Tian \$11.95	Portuguese
CCTV-4 / CTI Zhong Tian \$11.95	RTPi (Rádio e Televisão de Portugal)\$9.95
Filipino	TV Globo Internacional \$19.99
TFC (The Filipino Channel)\$11.95	PFC \$19.95
GMA Pinoy TV\$12.95	PFC / TV Globo
GMA Life TV\$9.95	Internacional \$29.95
GMA Pinoy TV / TFC\$19.95	Russian
GMA Pinoy TV / GMA Life TV / TFC\$29.95	RTVI \$9.95
GMA Pinoy TV / TFC / Filipino On Demand\$29.95	RTN (Russian Television Network of America) \$15.95
French	South Asian

South Asian

i i cii cii			
TV5 MONDE\$9.95	ITV Gold \$9.95		
	TV Asia \$14.95		
Greek	Zee TV \$14.95		
ANT1 - ANTENNA Satellite \$14.95	5 ITV Gold / Zee TV \$19.95		
MEGA Cosmos\$11.95	5 Zee TV / TV Asia \$24.95		
ANT1 - ANTENNA Satellite /			

.\$25.95 Spanish

	MiVisión Lite	\$13.00	
	MiVisión Plus	\$23.95	
\$2.95			
\$9.95			

Japanese

MEGA Cosmos.

Italian Sky TG24.

Rai Italia.

TV Japan. ..\$24.95

Korean

MBC (Munhwa Broadcasting	
Corporation)\$12.95	
MBC / tvk24\$19.95	

INTERNET (16) (per month / each)

High-Speed Internet

Downloads up to 10 Mbps / Uploads up to 2 Mbps\$75.99	
Downloads up to 25 Mbps / Uploads up to 4 Mbps\$95.99	
Downloads up to 50 Mbps / Uploads up to 10 Mbps\$108.99	
Downloads up to 100 Mbps / Uploads up to 15 Mbps\$121.00	
Downloads up to 110 Mbps / Uploads up to 15 Mbps\$121.99	
Downloads up to 155 Mbps / Uploads up to 15 Mbps\$145.99	
Downloads up to 250 Mbps / Uploads up to 15 Mbps\$145.99	
Downloads up to 300 Mbps / Uploads up to 20 Mbps\$142.99	
Downloads up to 330 Mbps / Uploads up to 20 Mbps\$151.99	
Downloads up to 400 Mbps / Uploads up to 20 Mbps\$151.99	
Downloads up to 500 Mbps / Uploads up to 20 Mbps\$152.99	
Downloads up to 600 Mbps / Uploads up to 20 Mbps\$152.99	
Downloads up to 940 Mbps (1 GIG) / Uploads up to 20 Mbps\$161.99	
Downloads up to 1200 Mbps (1.2 GIG) / Uploads up to 20 Mbps\$171.99	

Modem Rental ⁽⁴⁾	\$16.95
Pro-Gaming Router Rental	\$12.95
Wireless Router Rental (5)	\$11.95
Home Networking ⁽⁵⁾	\$11.95
Enhanced Whole Home WiFi (6)	\$12.95
Additional Whole Home WiFi beacon / device (6)	\$5.00
eero Secure+6	\$9.99

Internet Security

McAfee PC Security

Non Triple Play Bundle Customers	.\$3.95
McAfee Total Protection	
Triple Play Bundle Customers	.\$5.95
Non Triple Play Bundle Customers	.\$7.95

EQUIPMENT⁽⁷⁾ •••] (per month / each)

Address ITM Marken College	¢00.05
Additional TiVo Mini / eBox Outlets	\$22.95
TiVo Whole Home - 6 tuner DVR	¢04.40
(includes one primary and one secondary converter)	
TiVo Whole Home - 4 tuner DVR	Ф 7Г / /
(includes one primary and one secondary converter)	
TiVo - 6 tuner stand alone DVR	\$61.45
TiVo - 4 tuner stand alone DVR	\$52.49
TiVo - 2 tuner stand alone DVR	\$41.95
DVR Converter	\$36.45
HD/DVR Converter	\$36.95
HD Converter	\$31.45
SD Converter	\$27.45
Cable Card	\$1.50
TiVo Wireless Adapter Rental	\$2.00
TiVo Stream 4K Device (13)	\$5.95
TV Converter	\$32.00
Sonos Beam	\$14.99
Sonos One	\$7.99
Enhanced Cloud DVR tier (250 hours)	\$11.99



1.800.4.ASTOUND astound.com (1.800.427.8686)