



Gift Giveaway

FREQUENTLY ASKED QUESTIONS

Q. When does the giveaway start and end?

A. The giveaway runs from August 19, 2022 at 9:00 am EST through September 16, 2022 at 5:00 pm EST.

Q. Who is eligible to participate?

A. The giveaway is open only to legal residents of the states of Maryland, Virginia, or Washington, DC located in Astound's Maryland, Virginia, or Washington, DC service areas (see service area locations here <https://www.astound.com/locations/>), who are 18 years of age or older as of the start date for the Promotion. Additional restrictions apply. More information on eligibility can be found in the Gift Giveaway Rules and Regulations accessible via www.astound.com/BackToSchoolDC.

Q. How can I enter?

A. Eligible persons can enter at www.astound.com/BackToSchoolDC by filling out the submission form. You have to fill out all fields and submit to enter. Please note that all fields are required.

Q. How many times can I enter?

A. One member of each household may enter once, see Gift Giveaway Rules and Regulations at www.astound.com/BackToSchoolDC for additional details and restrictions.

Q. What can cause disqualification of my submission?

A. Giveaway submissions can be disqualified for the following (not all inclusive) reasons:

- Duplicate submissions during any one Round, including multiple submissions per Round, per household;
- Inaccurate or incomplete submissions;
- Submissions received before 9:00 a.m. August 19, 2022, or after 5:00 p.m. September 16, 2022.

Q. How do I know if I won the prize?

A. An Astound representative will contact the winner via the phone or email contact information provided on the entry form of the winning submission.

Q. I won! How will I receive my prize?

A. Astound will ship the prizes to the address provided.

Have more questions? Call 1.800.4.ASTOUND. Good Luck!