

ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY

BIRTHDAY RAFFLE

OFFICIAL RULES

NO PURCHASE NECESSARY TO ENTER

OPEN ONLY TO LEGAL RESIDENTS WHO ARE IN ASTOUND BROADBAND'S SERVICE

DELIVERY AREAS LOCATED IN THE NEW YORK, NY METROPOLITAN AREA

18 YEARS OF AGE OR OLDER

1. **PARTICIPATION:** Current residential customers who receive a birthday email from RCN will automatically be entered into the ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE. Current residential customers will receive the birthday email if their birth date is on file in RCN's database along with valid contact information. You are officially entered to this ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE and you agree to be bound by the following rules ("Official Rules"), which constitute a binding agreement between you, on one hand, and Sponsors on the other. These Official Rules apply only to this ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE and not to any other sweepstakes, giveaways, raffles, or contests sponsored by any Sponsor or any affiliate of Sponsor.
2. **ELIGIBILITY:** ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE is open only to legal residents who are in RCN's service delivery areas located in and around the New York City metropolitan area, who are 18 YEARS OF AGE OR OLDER as of date referenced below as the start date for ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE ("Entrants"). Proof of residency and age may be required. Sponsor's employees and their immediate families (spouses, parents, children, siblings, and their respective spouses), including household members of Sponsor's employees are not eligible to enter. By entering ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE, each Entrant agrees to release and hold harmless Sponsor and HALLMARK CHANNEL from any injury, loss, death, damage, action, claim, demand or other liability that may occur from Entrant's participation in ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE or from the acceptance, use or misuse of any prize awarded, or attendance at any event. RCN reserves the right to verify eligibility qualifications of any Winner (as defined in Section 5 hereof). U.S. law governs this ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE.
3. **HOW TO ENTER:** ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE customers who receive the birthday email for that specific month are automatically entered into the raffle. Entrants will receive a birthday email if their birthdate is on file in RCN's database. If you did not receive an email from us, but would like to participate in the future, please call 1.800.4.ASTOUND, (1.800.427.8686) so that a customer representative can add your preferred email to your account, or please send a mail in request to 22-15 43rd Avenue, Suite 220, Long Island City NY 11101. If you would like to withdraw from the raffle, please send an email to elyssa.drivas@astound.com with the subject line "withdraw from raffle" or call 718.552.4232 to speak to someone directly.

4. Automatic entries for the ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE start during the month of a customer's birthday as recorded in RCN's database. If you are a current residential subscriber of RCN's cable television and/or high-speed Internet services in the New York City metropolitan area on and/or during these dates (and meet all other criteria for entry stated herein, you will automatically be entered into ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE. Winner will be contacted by RCN the following month after receiving an email from RCN notifying participants of their automatic entry into the raffle.

All automatic entries in the ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE become eligible to win the GRAND PRIZE. One (1) GRAND PRIZE Winner will be randomly selected at RCN's sole discretion among qualified submissions. All entries submitted as part of ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE shall become the property of RCN. Sponsor assumes no responsibility for any computer, telephone, cable, network, satellite, electronic or Internet hardware or software malfunctions, failures, connections, availability, or garbled or jumbled transmissions, or service provider/Internet/website/ use net accessibility or availability, traffic congestion, or unauthorized human intervention. RCN reserves the right to modify, suspend, or terminate the promotion in whole or in part by giving such notice, in any form and manner deemed appropriate by RCN. Should promotion be modified, suspended, or terminated as aforesaid, the prizes will nevertheless be awarded from eligible entries previously received and in accordance with these Official Rules.

5. CONDITIONS OF ENTRY: All qualified entries who receive the birthday email will be automatically entered into the raffle. No further information is needed, nor are any forms required to be filled.

RESTRICTIONS¹:

- One entry per household will be eligible to win the grand prize in ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE.
- Employees and their immediate families (parent, child, spouse or sibling and their respective spouses, regardless of where they reside and those living in their same households, whether or not related) of RCN ("Sponsor") and HALLMARK CHANNEL'S and their respective parent, affiliates, subsidiaries and advertising and promotion agencies are not eligible to enter or win.

6. DETERMINATION OF THE WINNER: The GRAND PRIZE Winners will be randomly selected

¹ This restriction is necessary to allow Astound Broadband deliver prizes on time and prior to the performance date & time in each Astound Broadband Service Delivery Area. For additional information, see PRIZES.

at RCN's sole discretion among qualified entries. RCN will contact the Winner by telephone and/or email to verify shipping address for prizes.

7. PRIZE: There will be one (1) grand prize ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE winner in total.
 - One (1) Grand Prize Winners shall receive, courtesy of HALLMARK CHANNEL:
 - A pair of Apple AirPods

Total ARV of prizes: \$399. The prizes have no cash redemption value. Any federal and state taxes on the prize are the sole responsibility of the Winner. No substitution or transfer of prizes permitted, except at the sole discretion of RCN. If any portion of a prize is unavailable, RCN and HALLMARK CHANNEL reserve the right to substitute that portion of a prize with a prize of equal or greater value. RCN and HALLMARK CHANNEL shall use commercially reasonable efforts to deliver all prizes and shall retain all records related thereto.

8. GENERAL CONDITIONS: The potential Winner will be required to sign and return any applicable documents sent by RCN and/or HALLMARK CHANNEL related to ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE, which may include but are not limited to a letter of prize acceptance, waiver of liability, tax documents, and an affidavit of eligibility within three (3) days of notification. Failure to return documents as specified or if prize notification is returned as undeliverable will result in entry being disqualified, and an alternate Winner being selected from eligible entries previously received. Where permitted by law, Winner (except in the case of a minor) agrees to grant to ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE 's licensees, affiliates and assigns, the right to print, publish, broadcast and use, worldwide, in any media now known or hereafter developed, including but not limited to the world wide web, at any time or times, the Winner's name, entry, portrait, picture, voice, likeness and biographical information as news or information and for advertising and promotional purposes without additional consideration; and further without such additional compensation, appear for, or provide biographical information for use in any presentation or other activity, which may include filming/audio/video/electronic or other recordings and/or interviews as may be determined by RCN. Failure to make such appearances or grant such rights may result in disqualification with an alternate Winner or potential Winner selected from eligible entries previously received and in accordance with these Official Rules; and while not obligated to do so, RCN may in its sole discretion, bear such reasonable costs and expenses which RCN, in its sole discretion, deems appropriate for Winners or potential Winners to appear for a presentation or other activity. Further, by accepting a prize, Winner agrees to release and hold harmless the Sponsor and HALLMARK CHANNEL, their respective parent, subsidiaries, licensees, affiliates, subsidiaries, advertising and promotion agencies, and their respective directors, officers, employees, representatives, and agents from any and all liability for any injuries, loss, or damage of any kind to person, including death, and property arising whole or in part, directly or indirectly, from acceptance, possession, use or misuse of a prize, participation in any ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE related activity, or participation in ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE.

IN NO EVENT WILL ANY SPONSOR, HALLMARK CHANNEL, NOR ANY OF THEIR RESPECTIVE PARENT ENTITIES, SUBSIDIARIES, LICENSEES, AND/OR AFFILIATES

AND RELATED COMPANIES, THEIR SPONSOR, ADVERTISING OR PROMOTION AGENCIES OR THEIR RESPECTIVE OFFICERS, DIRECTORS, EMPLOYEES, REPRESENTATIVES, AND AGENTS, BE RESPONSIBLE OR LIABLE FOR ANY DAMAGES OR LOSSES OF ANY KIND, INCLUDING, WITHOUT LIMITATION, DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING OUT OF YOUR ACCESS TO AND USE OF ANY RCN (OR AN AFFILIATE OR RELATED COMPANY) INTERNET WEBSITE, INCLUDING, BUT NOT LIMITED TO THE CONTEST, OR THE DOWNLOADING FROM AND/OR PRINTING OF MATERIAL DOWNLOADED FROM SUCH WEBSITE(S). WITHOUT LIMITING THE FOREGOING, ALL CONTENT ON SUCH WEBSITE(S) IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND EITHER EXPRESS, OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. SOME JURISDICTIONS MAY NOT ALLOW THE LIMITATIONS OR EXCLUSION OF LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. CHECK YOUR LOCAL LAWS FOR ANY RESTRICTIONS OR LIMITATIONS REGARDING THESE LIMITATIONS OR EXCLUSIONS.

RCN reserves the right, at RCN's sole discretion, to disqualify any individual RCN finds, in RCN's sole discretion, to be tampering with the entry process or the operation of ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE or web site; to be in violation of the terms of service of RCN's web site; to be acting in violation of these Official Rules; or to be acting in a non-sportsmanlike, unprofessional, or disruptive manner, or with intent to annoy, abuse, threaten or harass any other person. Any use of robotic, automatic, macro, programmed, or like entry methods will void all such entries by such methods. In the event of a dispute as to entries submitted by multiple users having the same email account, the primary account holder of the email account used to enter ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE at the actual time of the entry will be deemed to be the participant and must comply with these Official Rules. Authorized account subscriber is deemed to be the natural person who is assigned an email address by an Internet access provider, online service provider or other organization, which is responsible for assigning email addresses, or the domain associated with the submitted email address. Only one entry per household will be eligible to participate in ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE.

9. COLLECTION OF INFORMATION: RCN will not sell, rent or otherwise transfer any information obtained throughout the course of this ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE to any third party, nor will RCN use this information for marketing purposes, except as expressly stated herein. As stated above, ASTOUND BROADBAND POWERED BY RCN & HALLMARK CHANNEL'S MONTHLY BIRTHDAY RAFFLE is not open to minors.

10. SPONSOR: RCN Telecom Services of New York, L.P.

