

# Astound Broadband Powered by RCN Astound Student Sweepstakes

## FREQUENTLY ASKED QUESTIONS

- Q. When does the giveaway start and end?
- **A.** The giveaway runs from July 1st, 2022 at 9:00am CT through September 30th, 2022 at 6:00pm CT.
- Q. Who is eligible to participate?
- A. No purchase or payment of any kind is necessary to enter or win the \$500 Amazon Gift Card giveaway. The giveaway is open to all legal residents of Illinois and Indiana of the United States. Participants must be at least 18 years of age or older as of July 1st, 2022. To enter, all participants are required to provide valid, up-to-date contact information by submitting the form located at astound.com/chi-student or astound.com/in-student. All entries must be received during the period of July 1st, 2022 at 9:00am CT through September 30th, 2022 at 6:00pm CT. All images shown are for illustration purposes. Additional terms/conditions on www.astound.com/official-notice/. Other restrictions may apply. ©2022 RCN Telecom Services of Illinois, LLC. All Rights Reserved. Additional terms/conditions on <a href="https://astound.com/policies-disclaimers/terms-conditions/">https://astound.com/policies-disclaimers/terms-conditions/</a>.
- Q. How can I enter?
- A. You can enter via astound.com/chi-student or astound.com/in-student filling out the submission form. You must fill out all fields and submit to enter. Please note that all fields are required.
- Q. How many times can I enter?
- **A.** One entry per household.

#### Q. What can cause disqualification of my submission?

- **A.** Giveaway submissions can be disqualified for the following reasons:
  - All duplicate and incomplete submissions will be discarded.
  - Submissions received before July 1st, 2022 at 9:00am CT or after September 30th, 2022 at 6:00pm CT will be discarded.

### Q. How do I know if I won the prize?

**A.** An Astound Broadband representative will contact you via the email address or telephone number provided on the entry form.

#### Q. I won! How will I receive my prize?

**A.** Astound Broadband will confirm the correct shipping address via email or phone. The prizes will be mailed.

Have more questions? Call 1-800-427-8686, <u>chat</u> with one of our agents online, ask via ASTOUND BROADBAND POWERED BY RCN's official Facebook page <a href="https://www.facebook.com/astoundpoweredbyrcn">https://www.facebook.com/astoundpoweredbyrcn</a> or tweet us @RCNConnects.

GOOD LUCK!