



Local Office Information – Washington

511 Morris Street, Suite 2, La Conner, WA 98257

Walk-in Services:

- **Payments** by Cash, Check, Credit Card, or Money Order
- **Drop Off Equipment / Returns in person**
- **24 Hour Payment Drop Box**
- **No after Hours Equipment Drop Box**

Equipment Available for Swap:

Cable:

- HD DTA
- IPTV Equipment
- CableCARD
- TiVo Stream 4K
- Remote Control(s)

Data:

- DOCSIS 2.0 Modem (for same or DOCSIS 3.0 Modem)
- DOCSIS 3.0 Modem
- DOCSIS 3.1 Modem (depending on availability)
- 3-in-1 Modem/Router/MoCA
- 1 Gig Modem

Proof of identification or CPNI information required!

Equipment Available for Pick -Up:

Cable:

- HD DTA
- IPTV Equipment
- CableCARD
- Remote Control(s) (\$15 per additional)
- HDMI cable (no charge)
- IPTV Equipment

Data:

- DOCSIS 3.0 Modem
- DOCSIS 3.1 Modem (depending on availability)
- 3-in-1 Modem/Router/MoCA
- eero (Base and Beacon self install kit)

Proof of identification or CPNI information required!

Equipment Unavailable for Swap or Pick-Up (No longer supported):

Cable:

- Digital Box
- HD Box
- HD/DVR Box

Equipment Unavailable for Swap or Pick-Up (Technician needed):

Cable:

- TiVo
- TiVo Mini

Data:

- E-MTA (Modem + Phone)
- 1 Gig 4-in-1 Modem/Router/MoCA/Phone
- Hosted Voice Equipment
- Stand alone eero base and/or beacon
 - *(No swapping existing; self install only – see above)*
- HLAN/Routers
- Netgear XR1000 Gaming Router

Mobile:

- SIM cards (Self Install only)



Local Office Information – Washington

112 W 8th St, Port Angeles, WA 98362

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Local Office Information – Washington

4519 SE Mile Hill Dr, Port Orchard, WA 98366

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Local Office Information – Washington

900 Lenora St, Suite 140, Seattle, WA 98121

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Local Office Information – Washington

9300 271st St NW, Suite B1, Stanwood, WA 98292

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Local Office Information – Washington

1400 W Washington St, #108, Sequim, WA 98362

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