



Local Office Information – DC Metro

5756 Georgia Avenue NW Washington, DC 20011

• Closest metro Stops:

Takoma Park (red line)
or Fort Totten
(green/yellow line)

Walk-in Services:

- **Payments** by Cash, Check, Credit Card, or Money Order
- **Drop Off Equipment / Returns in person**
- **After Hours Payment Drop Box**
- **No After Hours Equipment Drop Box**

Equipment Available for Swap:

Cable:

- Digital Box
- HD Box
- HD/DVR Box
- TiVo Wireless Adapter
- TiVo Stream
- CableCARD
- Remote Control(s)

Proof of identification or CPNI information required!

Data:

- DOCSIS 2.0 Modem (for same or DOCSIS 3.0 Modem)
- DOCSIS 3.0 Modem
- DOCSIS 3.1 Modem
- Routers*
- eero (Base and/or Beacon)

*Excludes Nighthawk XR1000 Gaming router

Equipment Available for Pick -Up:

Cable:

- | | |
|-------------------------|-----------------|
| • HD Box | • HDMI cable |
| • HD/DVR Box | (no charge) |
| • TiVo Stream | • Y Pb Pr Cords |
| • TiVo Wireless Adapter | (no charge) |
| • CableCARD | |
| • TiVo Stream 4K | |
| • Remote Control(s) | |
| (\$15 per additional) | |

Data:

- DOCSIS 3.0 Modem
- DOCSIS 3.1 Modem
- HLAN/Routers*

*Excludes Nighthawk XR1000 Gaming router

Proof of identification or CPNI information required!

Equipment Unavailable for Swap or Pick-Up (Technician needed):

Cable:

- TiVo 6 Tuner (MoCA)
- TiVo 4 Tuner (MoCA)
- TiVo Single Tuner (MoCA)
- TiVo Mini
- MoCA Bridge (ECB)
- IPTV Equipment

Data:

- 3-in-1 Modem/Router/MoCA
- 1 Gig Modem
- 1 Gig 4-in-1 Modem/Router/MoCA/Phone
- E-MTA (Modem + Phone)
- Nighthawk XR1000 Gaming Router

Mobile:

- SIM cards (Self Install only)