



Local Office Information – California

785 Oak Grove Rd, #M Concord, CA 94518

Walk-in Services:

- **Payments** by Cash, Check, Credit Card, or Money Order
- **Drop Off Equipment / Returns in person**
- **No after Hours Payment / Equipment Drop Box**

Equipment Available for Swap:

Cable:

- IPTV Equipment
- HD DTA
- CableCARD
- TiVo Stream 4K
- Remote Control(s)

Data:

- DOCSIS 2.0 Modem (for same or DOCSIS 3.0 Modem)
- DOCSIS 3.0 Modem
- 3-in-1 Modem/Router/MoCA
- HLAN/Routers
- 1 Gig Modem
- eero (Base and/or Beacon)

Proof of identification or CPNI information required!

Equipment Available for Pick -Up:

Cable:

- IPTV Equipment
- HD DTA
- CableCARD
- Remote Control(s) (\$15 per additional)
- HDMI cable (no charge)
- Y Pb Pr Cords (no charge)

Data:

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- HLAN/Routers
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Equipment Unavailable for Swap or Pick-Up (No longer supported; obsolete):

Cable:

- Digital Box
- HD Box
- HD/DVR Box

Equipment Unavailable for Swap or Pick-Up (Technician needed):

Cable:

- TiVo
- TiVo Mini

Data:

- E-MTA (Modem + Phone)
- 1 Gig 4-in-1 Modem/Router/MoCA/Phone
- Hosted Voice Equipment
- Netgear XR1000 Gaming Router

Mobile:

- SIM cards (Self Install only)



Local Office Information – California

2205 Sunset Blvd, Suite #201, Rocklin CA 95765

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2841 S El Camino Real, San Mateo, CA 94403

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1031 Triangle Ct, West Sacramento, CA 95605

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Local Office Information – California

1861 E Gibson Road Gibson Plaza, Suite C, Woodland, CA 95776

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