

SIGECOM, LLC

d/b/a WOW! Internet, Cable and Phone

**REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES APPLYING
TO COMPETITIVE LOCAL EXCHANGE COMMUNICATIONS SERVICES
TO END USERS WITHIN THE STATE OF INDIANA**

Issued: October 11, 2007

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: October 12, 2007

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

CHECK SHEET

Sheets 1 through 196 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

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Issued: October 11, 2007

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Issued by: SIGECOM, LLC
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Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: November 14, 2000

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Issued: December 1, 1998Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

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Issued: June 10, 2003Issued by: SIGECOM, LLC
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Evansville, IN 47715

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EXPLANATION OF SYMBOLS, REFERENCE MARKS, AND
ABBREVIATIONS OF TECHNICAL TERMS USED IN THIS TARIFF

The following symbols shall be used in this tariff for the purpose indicated below:

- C To signify changed regulation.
- D To signify discontinued rate or regulation.
- I To signify increased rate.
- M To signify material relocated from one page to another without change.
- N To signify new rate or regulation.
- R To signify reduced rate.
- S To signify reissued material.
- T To signify a change in text, but no change in rate or regulation.

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: June 11, 2003

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate communications services by SIGECOM, LLC within the State of Indiana, subject to the following limitations.

This tariff applies exclusively to services regulated by the Indiana Utility Regulatory Commission which regulated services are currently limited to basic, stand alone, residential local exchange service or where the terms and conditions of the tariff are expressly incorporated by reference into a customer contract or service agreement. The terms, conditions, and rates of all other services are governed by the customer contract or service agreement entered into between the Customer and the Company.

The services offered under this tariff are available only to the extent that services and facilities are available. Services provided hereunder are used by the Customer for the purpose of originating and terminating intrastate communications between points within the State of Indiana to complete an end-to-end intrastate communication.

Issued: October 11, 2007

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: October 12, 2007

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Section 1 - DEFINITIONS

Certain terms used generally throughout this tariff are defined below.

Advance Payment: Part or all of a payment required before the start of service.

Authorized User: A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the carrier's service.

Automatic Call Back: Permits a user to activate automatic redial of last number dialed.

Automatic Busy Redial: Permits a user to activate redial of last incoming call.

Basic Service Area: Indiana.

Bit: The smallest unit of information in the binary system of notation.

Call Back/Camp On: Permits a station line encountering an all-trunk-busy condition the option of being notified when a trunk becomes idle.

Call Blocking: Allows a user to block certain outgoing call types.

Call Forwarding: Permits calls to be directed to a different number if original terminating number is busy or after a specified number of seconds of ring time if call is unanswered.

Call Forwarding Station: Allows calls directed to a station line to be routed to a user defined line inside or outside the customer's Multi-Station System.

Call Forwarding System: Permits calls attempting to terminate to a busy station line to be re-directed to a predetermined line inside or outside the customer's Multi-Station System.

Call Hold: Allows the user to hold one call for any length of time provided that neither party goes on-hook.

Call Number Delivery Blocking: Allows a user to control delivery of their number on a permanent or call-by-call basis.

Issued: November 10, 2000

Issued by: SIGECOM, LLC
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Effective: November 14, 2000

Mailing Address:
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Section 1 - DEFINITIONS (Continued)

Call Park: Allows a station line to park a call against its own line number. The parked call can be retrieved from any station line by dialing a feature code and the line number against which the call is parked.

Call Pickup: Allows a station line to answer incoming calls to another station line within a defined call pickup group. Call pickup is provided on individual station lines within a customer group.

Call Screening: Allows the user to block calls from certain telephone numbers. The user can also block incoming calls from the last calling number even if the number is unknown.

Call Transfer: Allows a station line user to transfer any established call to another station line inside or outside the customer group without the assistance of the attendant.

Call Waiting: Permits a line in the talking state to be alerted by a tone when another call is attempting to complete to the line. Audible ringing is returned to the originating line. The Service also provides a hold feature that is activated by a switchhook flash.

Communications Services: The Company's intrastate toll and local Exchange switched telephone services offered for both intraLATA and interLATA use.

Company or SIGECOM: SIGECOM, LLC, d/b/a WOW! Internet, Cable and Phone, the issuer of this tariff. [For ease of reference, the terms "Company" or "SIGECOM" shall be used throughout this tariff.]

Customer: The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

Dial Pulse (or "DP"): The pulse type employed by rotary dial station sets.

Direct Inward Dial (or "DID"): A service attribute that routes incoming calls directly to stations, bypassing a central answering point.

Issued: October 11, 2007

Issued by: SIGECOM, LLC
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Effective: October 12, 2007

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Section 1 - DEFINITIONS (Continued)

Direct Outward Dial (or "DOD"): A service attribute that allows individual station users to access and dial outside numbers directly.

Do Not Disturb: Permits the attendant to cut off a single station line and selected groups of station lines from receiving incoming and station-to-station calls.

Dual Tone Multi-Frequency (or "DTMF"): The pulse type employed by tone dial station sets.

Duplex Service: Service which provides for simultaneous transmission in both directions.

Facilities: Equipment and/or machinery owned or leased by the Company, or utilized by a wholesaler in providing the service that the Company resells to provide services described in this tariff.

Hunting: Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only: A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

Kbps: Kilobits per second, denotes thousands of bits per second.

Last Number Redial: Enables a station line user to redial the last called number by use of an access code rather than dialing the entire number.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
P. O. Box 5789
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Section 1 - DEFINITIONS (Continued)

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Loop Start: Describes the signaling between the terminal equipment or PBX/key system interface and the switch. It is the signal requesting service.

Message Waiting: An audible or visual indicator of a message left in a user's mailbox.

Mbps: Megabits, denotes millions of bits per second.

Multi-Frequency or ("MF"): An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

Multiple Dwelling Unit ("MDF"): A residence facility consisting of more than one dwelling unit, including but not limited to the following: Apartment Complexes, Condo Associations, Duplexes/Townhouses, Mobile Home Parks, Retirement Homes, Dorms, and Fraternity & Sorority Houses.

Network Interface Device ("NID"): The Network Interface Device (NID) is a phone-company-installed device that connects the Customer's inside wiring to the telephone network.

Port: A connection to the Company's switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. Each port is equipped with a Terminal Interface.

Recurring Charges: The monthly charges to the Customer for services, facilities, and equipment, which continue for the agreed-upon duration of the service.

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Issued: September 3, 2004

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: September 6, 2004

Mailing Address:
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Section 1 - DEFINITIONS (Continued)

Remote Call Forwarding: Incoming calls are forwarded by the user to a designated number at a remote location utilizing a PIN number.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order: The written request for Network Services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Shared: A facility or equipment system or subsystem that can be used simultaneously by several Customers.

Speed Calling: Permits a station line user to dial selected numbers by using fewer digits than normally required. This is accomplished through the assignment of abbreviated codes to frequently called numbers. The speed-calling list is customer-changeable.

Spontaneous Call Waiting: Provides a visual display of incoming caller's name or number when subscriber is already on another call. Subscriber must have a phone capable of alphanumeric display and have call waiting and calling name/number delivery activated.

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Issued: March 5, 2007

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 6, 2007

Mailing Address:
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Section 1 - DEFINITIONS (Continued)

System: Allows shared use of a speed-calling list. A control station will add, change or delete telephone numbers from the list for the group.

Station: Allows a station line user to add, change or delete telephone numbers from a list. The list is dedicated to the individual station line user.

Three-Way Calling: Allows a station line user to add a third party to an existing conversation.

Two Way: A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for further processing.

User: A Customer, Joint User, or any other person authorized by a Customer to use service provided under this tariff.

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Issued: September 3, 2004

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: September 6, 2004

Mailing Address:
P. O. Box 5789
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Section 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish intrastate local exchange telecommunications service pursuant to the terms of this tariff in connection with one-way and/or two-way voice, data, and other types of transmissions between points within the State.

Customers and users may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company's network in order to originate or terminate its own services, or to communicate with its own customers.

The Company's obligation to furnish service under this tariff is dependent upon the availability of Company facilities.

2.1.2 Shortage of Equipment or Facilities

2.1.2.1 The Company reserves the right to limit or to allocate the use of existing facilities by the company when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
P. O. Box 5789
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Section 2 - REGULATIONS (Continued)

2.1 Undertaking of the Company (Continued)

2.1.3 Terms and Conditions

2.1.3.1 Service is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purpose of computing charges in this tariff, a month is considered to have 30 days.

2.1.3.2 Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customer will also be required to execute any other documents as may be reasonably requested by the Company.

2.1.3.3 At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon thirty (30) days' written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations, which by their nature extend beyond the termination of the term of the service order shall survive such termination.

2.1.3.4 In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
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Effective: March 17, 1999

Mailing Address:
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Section 2 - REGULATIONS (Continued)

2.1 Undertaking of the Company (Continued)

2.1.3 Terms and Conditions (Continued)

2.1.3.5 Service may be terminated upon written notice to the Customer if:

- a. the Customer is using the service in violation of this tariff; or
- b. the Customer is using the service in violation of the law.

2.1.3.6 This tariff shall be interpreted and governed by the laws of the State of Indiana without regard for its choice of law provision.

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Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)2.1 Undertaking of the Company (Continued)

2.1.4 Liability of the Company

2.1.4.1 The liability of the Company for damages arising out of the furnishing of its Services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this tariff. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary, or punitive damages to Customer as a result of any Company service, equipment, or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.4.2 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including State and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, State, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)2.1 Undertaking of the Company (Continued)

2.1.4 Liability of the Company (Continued)

2.1.4.3 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment or services used for, with, or in connection to the services the Company offers.

2.1.4.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

2.1.4.5 The Company does not guarantee nor make any warranty with respect to installations provided for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section 2.1.4.5 as a condition precedent to such installations.

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Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)2.1 Undertaking of the Company (Continued)

2.1.4 Liability of the Company (Continued)

2.1.4.6 The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

2.1.4.7 The Company is not liable for any claims for loss or damages involving:

- (a) Breach in the privacy or security of communications transmitted over the Company's facilities;
- (b) Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
- (c) Any representations made by Company employees that do not comport or that are inconsistent with the provisions of this tariff;
- (d) Any act or omission in connection with the provision of 911, E911 or similar services of an emergency or related service;
- (e) Any non-completion of calls due to network busies conditions.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Section 2 - REGULATIONS (Continued)

2.1 Undertaking of the Company (Continued)

2.1.4 Liability of the Company (Continued)

2.1.4.8 The Company shall be indemnified, defended, and held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

2.1.4.9 The Company shall be indemnified, defended and held harmless by the Customer, end user or third party from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)2.1 Undertaking of the Company (Continued)

2.1.4 Liability of the Company (Continued)

2.1.4.10 The Company assumes no responsibility for the availability or performance of any cable or satellite systems or similar related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or non-preemptibility as may be provided by the other entities.

2.1.4.11 Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

2.1.4.12 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

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Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)

2.1 Undertaking of the Company (Continued)

2.1.4 Liability of the Company (Continued)

2.1.4.13 The entire liability for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid Company by Customer for the specific services giving rise to the claim. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.

2.1.4.14 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)2.1 Undertaking of the Company (Continued)

2.1.5 Notification of Service-Affecting Activities

The Company will attempt to reasonably provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

2.1.6 Provision of Equipment and Facilities

2.1.6.1 The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff and applicable regulations in the approved tariff of the underlying service provider. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)2.1 Undertaking of the Company (Continued)

2.1.6 Provision of Equipment and Facilities (Continued)

2.1.6.2 The Company shall use reasonable efforts to maintain only the facilities that it furnishes to the Customer. The Customer may not, nor may Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities provided by the Company, except upon the written consent of the Company.

2.1.6.3 The Company may substitute, change or rearrange any facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.

2.1.6.4 The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2.1.6.5 The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

- (a) the transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or
- (b) the reception of signals by Customer-provided equipment.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and regulations, policies, orders, and decisions or under the terms and conditions of any contract or service agreement entered into between the Customer and the Company.
- 2.2.3 The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.
- 2.2.4 A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this tariff;

Issued: October 11, 2007

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: October 12, 2007

Mailing Address:
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Evansville, IN 47716

Section 2 - REGULATIONS (Continued)

2.3 Obligations of the Customer (Continued)

2.3.1 General (Continued)

- (b) damage to or loss of the Company's facilities caused by the acts or omissions of the Customer; or the noncompliance by the Customer with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- (c) providing at no charge, as specified from time to time by the Company, any needed personnel, space and power to operate Company facilities and installed on the premises of the Customer Premises, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)

2.3 Obligations of the Customer (Continued)

2.3.1 General (Continued)

- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities. The Customer may be required to install and maintain Company facilities within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(d); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities of the Company;
- (g) not creating or allowing to be placed any liens or other encumbrances on the Company's facilities; and
- (h) making Company facilities available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)2.3 Obligations of the Customer (Continued)

2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between Customer and Company.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's facilities, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff. A User's ability to connect equipment or facilities to the Company's facilities is subject to any restrictions set forth in the approved tariff of the underlying service provider.

2.4.2 Station Equipment

2.4.2.1 Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.

2.4.2.2 The Customer is responsible for ensuring that Customer-provided equipment connected to Company facilities is compatible with such facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)

2.4 Customer Equipment and Channels (Continued)

2.4.3 Interconnection of Facilities

2.4.3.1 Any special interface equipment necessary to achieve compatibility between the facilities of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

2.4.3.2 Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

2.4.3.3 Facilities furnished under this tariff may be connected to customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations.

2.4.3.4 Users may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "end user" as defined in Section 69.2(m), Title 47, Code of Federal Regulations. This restriction does not apply to Trunk-Side Access Feature Group D Access Service.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 2 - REGULATIONS (Continued)

2.4 Customer Equipment and Channels (Continued)

2.4.4 Inspections

2.4.4.1 Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2.2 for the installation, operation, and maintenance of Customer-provided facilities in the connection of Customer-provided facilities and equipment to Company-owned facilities.

2.4.4.2 If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, and personnel from harm.

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Users authorized by the Customer, regardless of whether those services are used by the Customer itself or are shared with other persons.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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 Section 2 - REGULATIONS (Continued)
2.5 Payment Arrangements (Continued)

2.5.2 Billing and Collection of Charges

2.5.2.1 Non-recurring charges are due and payable within thirty (30) days after the date an invoice is mailed to the Customer by the Company. Customers should mail payments to Carrier at the following address: SIGECOM, LLC, P.O Box 5789, Evansville, Indiana 47716.

2.5.2.2 With the Company's approval, the Customer may elect to make payments to the Company for charges for facilities and services furnished by the Company using the following credit/debit cards: Visa or MasterCard. The election to pay for services rendered by credit/debit card must be made when the Customer initially applies for service.

2.5.2.3 The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days after the invoice is mailed.

2.5.2.4 When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

2.5.2.5 Billing of the Customer by the Company will begin on the Service Commencement Date, which is the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

2.5.2.6 Visa, MasterCard and/or check payments may be accepted over the telephone and are subject to a \$5.00 service fee.

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 Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Section 2 - REGULATIONS (Continued)

2.5 Payment Arrangements (Continued)

2.5.2 Billing and Collection of Charges (Continued)

2.5.2.7. If any portion of the payment is received by the Company after the date due, or if any portion of the payment is received by the Company in funds, which are not immediately available, then a late payment penalty shall be due to the Company. If this is a residential customer, the account will be assessed a \$5.00 administrative fee for late payment. For a commercial customer, the late payment penalty shall be the portion of the payment not received by the date due, multiplied by a late factor of 1.5% or the maximum rate allowed by law.

2.5.2.8 A fee of \$30.00 will be charged whenever a check or draft is presented by the Company for payment for service and is not accepted by the institution on which it is written.

2.5.3 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the non-recurring charge(s) and one month's charges for the service or facility. The advance payment will be credited to the Customer's initial bill. An advance payment may be required in addition to a deposit.

2.5.4 Deposits

2.5.4.1 To safeguard its interests, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:

- (a) two months' charges for a service or facility which has a minimum payment period of one month; or
- (b) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in the event that a termination charge is applicable.

Issued: October 11, 2007

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: October 12, 2007

Mailing Address:
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Evansville, IN 47716

Section 2 - REGULATIONS (Continued)

2.5 Payment Arrangements (Continued)

2.5.4 Deposits (Continued)

2.5.4.2 A deposit may be required in addition to an advance payment.

2.5.4.3 When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company will return the deposit or credit it to the Customer's account.

2.5.4.4 Deposits held more than thirty (30) days will accrue interest at a rate specified by applicable laws, rules, or regulations, or under the terms and conditions of any contract or service agreement entered into between the Customer and the Company, and if there are no such applicable laws, rules, or regulations, at a rate not to exceed the then-existing rate for one-year United States treasury bills rounded to the nearest one half (½) of one percent (1%). No interest shall be paid on any deposits unless specifically required by applicable laws, rules, or regulations, or provided for in the contract or service agreement entered into between the Customer and the Company.

2.5.5 Discontinuance of Service

2.5.5.1 Upon nonpayment of any amounts owing to the Company, the Company may, by giving requisite prior written notice to the Customer, discontinue or suspend service without incurring any liability.

2.5.5.2 Upon restoration of service after a disconnect for non-payment, a reconnect fee of \$29.99 will be assessed.

Issued: October 11, 2007

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: October 12, 2007

Mailing Address:
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Section 2 - REGULATIONS (Continued)

2.5 Payment Arrangements (Continued)

2.5.5 Discontinuance of Service (Continued)

2.5.5.2 Upon violation of any of the other material terms or conditions for furnishing service the Company may, by giving five (5) days' prior notice in writing to the Customer, discontinue or suspend service without incurring any liability if such violation continues during that period. (C)

2.5.5.3 Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer, or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

2.5.5.4 Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.

2.5.5.5 Upon any governmental prohibition or required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

Issued: March 5, 2007

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 6, 2007

Mailing Address:
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Evansville, IN 47716

Section 2 - REGULATIONS (Continued)

2.5 Payment Arrangements (Continued)

2.5.5 Discontinuance of Service (Continued)

2.5.5.6 Upon the Company's discontinuance of service to the Customer under this regulation, the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

2.5.6 Cancellation of Application for Service

2.5.6.1 Applications for service are non-cancelable unless the Company otherwise agrees. Where the Company permits Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

2.5.6.2 Where, prior to cancellation by the Customer, the Company incurs expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

2.5.6.3 The special charges described in 2.5.6.1 through 2.5.6.3 will be calculated and applied on a case-by-case basis.

Issued: February 12, 2003

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 1, 2003

Mailing Address:
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Evansville, IN 47716

Section 2 - REGULATIONS (Continued)

2.5 Payment Arrangements (Continued)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.5.8 Taxes

If a municipality or political subdivision collects or receives any payment or payments or any telephone service without charge or at reduced rates from the Carrier for or by reason of the use of the streets, alleys, or public places of a municipality or political subdivision, or for or by reason of the operation of the Carrier's business or any portion or phase thereof in the municipality or political subdivision or by reason of an agreement between the municipality or political subdivision and the Carrier, whether such payments or such service be called a license, occupational, privilege, franchise or inspection tax or fee or otherwise, or whether in a lump sum, or at a flat rate, based on receipts or based on poles, wires, conduits, or other facilities or otherwise, the aggregate amount of such payments and such service will be billed, insofar as practical, pro rata to the exchange customers within such municipality or political subdivision; provided, however, the foregoing shall not apply to any such payment or payments or to any such telephone service without charge or at reduced rates during the term of any agreements or arrangement now in effect.

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Issued by: SIGECOM, LLC
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Effective: March 1, 2003

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Section 2 - REGULATIONS (Continued)

2.6 Allowances for Interruptions in Service

Interruptions in service, which are not due to the gross or willful negligence of the company, or which are not due to the noncompliance with the provisions of this tariff by the Customer or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth in 2.6.1 for the part of the service that the interruption affects.

2.6.1 Credit for Interruptions

2.6.1.1 A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this tariff. An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

2.6.1.2 For calculating credit allowances, every month is considered to have thirty (30) days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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Issued by: SIGECOM, LLC
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Section 2 - REGULATIONS (Continued)

2.6 Allowances for Interruptions in Service (Continued)

2.6.2 Limitations on Allowances

No credit allowance will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer, authorized user, joint user, or other common carrier providing service connected to the service of the Company;
- (b) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;

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Effective: March 6, 2007

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Section 2 - REGULATIONS (Continued)2.6 Allowances for Interruptions in Service (Continued)

- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements; and
- (g) interruption of service due to circumstances or causes beyond the control of Company.

2.6.3 Cancellation for Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit, which has been subject to the outage, or cumulative service credits.

Issued: February 12, 2003

Issued by: SIGECOM, LLC
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Effective: March 1, 2003

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Section 2 - REGULATIONS (Continued)

2.7 Use of Customer's Service by Others

2.7.1 Sharing

Any service provided under this tariff may be shared with other persons at the option of Customer, subject to compliance with the tariff of the underlying service provider and any applicable laws or regulations governing such sharing. Customer remains solely responsible for all use of services ordered by it or billed to its telephone number(s) pursuant to this tariff, for determining who is authorized to use its services, and for notifying the Company of any unauthorized use.

2.7.2 Joint Use Arrangements

[RESERVED FOR FUTURE USE]

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Issued by: SIGECOM, LLC
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Effective: October 12, 2007

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Section 2 - REGULATIONS (Continued)

2.8 Cancellation of Service

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonably incurred in connection with

- 1) all Non-Recurring charges reasonably expended by Company to establish service to Customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 3) all Recurring Charges specified for the applicable service for the balance of the then current term.

2.9 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

Mailing Address:
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Section 2 - REGULATIONS (Continued)

2.10 Notices and Communications

- 2.10.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.
- 2.10.2 The Company shall designate on the Service Order an address, which is currently SIGECOM, LLC, 6045 Wedeking Avenue, Evansville, Indiana 47715, to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill. Customers may also reach Carrier through its toll free telephone number, 1-877-SIGECOM (1-877-744-3266).
- 2.10.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.
- 2.10.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

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Section 3 - APPLICATION OF RATES

3.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

3.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

3.2.1 Calls are measured in durational increments identified for each service. All calls, which are fractions of a measurement increment, are rounded up to the next whole unit.

3.2.2 Timing on completed calls begins when the called party answers the call. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).

3.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an on-hook signal from the terminating carrier.

3.3 Charges Based on Distance

Where charges for a service are specified based upon distance, the following rules apply:

3.3.1 Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven digit

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Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 3 - APPLICATION OF RATES (Continued)

3.3 Charges Based on Distance (Continued)

3.3.1 (Continued)

telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 line), the Company will apply the Rate Center of the Customer's main billing telephone number at the location the service is provided.

3.3.2 The airline distance between any two Rate Centers is determined as follows:

- (a) Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced NECA tariff.
- (b) Compute the difference between the "V" coordinates of the two Rate Centers; and the difference between the two "H" coordinates.
- (c) Square each difference obtained in step (b) above.
- (d) Add the square of the "V" difference and the square of the "H" difference obtained in step (c) above.
- (e) Divide the sum of the squares by 10, round to the next higher whole number if any fraction is obtained.
- (f) Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

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Effective: March 17, 1999

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Section 4 - OPTIONAL FEATURES

4.1 Directory Listings

For each Customer of Company-provided Exchange Access Service(s), the Company shall arrange for the listing of the Customer’s main billing telephone number in the directory(ies) published by the dominant Local Exchange Carrier in the area at no additional charge. At a Customer’s option, the Company will arrange for additional listings at the following rates:

	<u>Monthly Rate</u>	<u>USOC</u>	
A) Non-Published Private Listing	\$5.50 (I)	NPU	(I)
B) Non-Listed (Semiprivate) Listing	3.50 (I)	NLT	(I)
C) Each Additional Listing - Business	6.00		
D) Each Additional Listing – Residential	2.49		(D)
			(D)

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Issued by: SIGECOM, LLC
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Effective: March 6, 2007

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Section 5 - DESCRIPTION OF SERVICES

5.1 Types of Services Offered

This section of the tariff contains a general description of the services offered by SIGECOM, LLC and the rates applicable to each service. SIGECOM, LLC provides switched, telephonic-quality voice and data transmission services that enable users to communicate on a real-time basis between points within local calling areas in the state of Indiana, as well as ancillary services that facilitate the use or expand the capabilities of switched communications services. The Company also provides dedicated telephone quality voice and data transmission services that enable users to communicate on a real time basis between points within and outside the state of Indiana.

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Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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 Section 5 - DESCRIPTION OF SERVICES (Continued)
5.2 Basic Local Exchange Service

5.2.1 General

Basic Local Exchange Service provides a Customer with a Connection to the Company's switching network, which enables the Customer to:

- (a) receive calls from other stations on the public switched telephone network;
- (b) access the Company's Local Calling Services and other Services as set forth in this tariff;
- (c) access interexchange calling services of the Company and of other carriers;
- (d) access (at no additional charge) the Company's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 9-1-1 service for emergency calling.
- (e) Basic Local Exchange Service is only provided in conjunction with other services or features as a bundle or package of services. The Company does not offer a standalone residential Basic Local Exchange Service other than as provided in Section 9 of this tariff. (N)
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Issued by: SIGECOM, LLC
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.2 Service Areas and Rate Groups

SIGECOM, LLC's exchange area, rate group, and local calling area are identical to those defined in the tariffs of the incumbent local exchange company serving each exchange area.

SIGECOM, LLC provides service in the exchange areas served by the following local exchange companies:

Indiana Bell Telephone Company, Inc. (AT&T of Indiana)

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Exchange Area Rate Groups

5.2.3.1 General

Rates for telephone exchange service are based on the number of main terminals in the local calling area of an exchange that can be called without a toll charge. The schedule of the basic exchange rate is set forth in this Section.

Issued: October 11, 2007

Issued by: SIGECOM, LLC
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Effective: October 12, 2007

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.3 Exchange Area Rate Groups (Continued)

5.2.3.2 Rate Classification

A list of the exchanges of the Company showing the effective rate classification for each is set forth as follows:

<u>Exchange Area</u>	<u>Rate Classification</u>
Evansville	2

Exchange Rate Classifications are based on population density.

Issued: October 11, 2007

Issued by: SIGECOM, LLC
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Effective: October 12, 2007

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.4 Local Service Rates

****Section 5.2.4 moved to Section 9 – “Grandfathered Offerings”****

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Effective: March 6, 2007

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5.2 Basic Local Exchange Service (Continued)

5.2.4 Local Service Rates

[RESERVED]

****Section 5.2.4 moved to Section 9 – “Grandfathered Offerings”****

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Effective: March 6, 2007

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Section 5 - DESCRIPTION OF SERVICES (Continued)

Basic Local Exchange Service (Continued)

5.2.4 Local Service Rates

[RESERVED]

****Section 5.2.4 moved to Section 9 – “Grandfathered Offerings”****

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Effective: March 6, 2007

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.4 Schedule of Monthly Rates - Business Service (Continued)

<u>Business Service</u>	<u>Exchange Rate Classification 2</u>
<u>Flat Rate Exchange Access Line</u>	\$ 35.86
<u>Multi-Line Business Exchange Service</u> - Flat Rate Line	38.20
<u>Hotel/Motel/Hospital PBX Service</u> - Toll Only Trunk	10.35

A non-recurring Access Line Connection Charge also applies for the installation of business local exchange service lines as specified in Section 5.7.2.

5.2.5 Link Up Indiana *[RESERVED FOR FUTURE USE]*

5.2.6 Preferred Carrier (PIC) Change Charge

Basic Local Exchange Service Customers can specify a preferred carrier for toll calls. Customers can specify a designated preferred carrier for their IntraLATA toll, InterLATA toll and International toll call traffic. A customer may presubscribe the same or different carriers, provided only one is designated as the preferred carrier for each of the IntraLATA toll, InterLATA toll and International toll services. When a customer changes the Primary Interexchange Carrier they wish to use, a PIC change charge shall apply at the time of change as follows:

PIC Change Charge per initial line or trunk	\$5.00
PIC Change Charge per additional line or trunk	\$5.00

Where the Customer designates a single carrier to be the customer's PIC for more than one service in a single request, only one PIC Change Charge will be assessed per line or trunk to implement that request.

Issued: March 4, 2000

Issued by: SIGECOM, LLC
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Effective: March 25, 2000

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.2 Basic Local Exchange Service (Continued)

5.2.7 Telecommunications Relay Service, Per line per month \$0.06

5.3 IntraLATA and InterLATA Toll Service

5.3.1 Message Telecommunications Services (MTS)

5.3.1.1 Residential

Per Minute \$.10

Business

Per Minute \$.10

5.3.2 Standard Toll Services Rate

Business and Residential

\$.10

5.3.3 Choice Savings

Residential customers may subscribe to the Company's Choice Savings Plan at the following rates and charges:

Monthly Service Charge, includes 200 minutes* \$10.00

Per Minute, after 200 minutes* \$ 0.05

*Interstate and/or Intrastate toll

5.4 Directory Assistance Service

The Company furnishes Directory Assistance Service ("DA") for the purpose of aiding subscribers in obtaining telephone numbers. When a party requests assistance in obtaining telephone numbers of subscribers who are located within the same local calling area as the number the party is calling from, the charges as set forth following apply:

Charge for each local inquiry: \$ 1.50

Charge for each LD inquiry: \$ 1.50

Charge for Reverse Look-Up: \$ 1.99

(N)

A charge of \$0.35 for DA is applicable to inquiries received from public and semipublic telephones. Charges for DA are not applicable to inquiries received from telephone service furnished for the use of handicapped persons.

For each call for Local Directory Assistance placed through the "O" Operator, provided the "O" Operator is not the only route for Local Directory Assistance, the following charge applies:

Charge for each inquiry: \$1.40

Issued: May 4, 2007

Issued by: SIGECOM, LLC
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Effective: May 7, 2000

Mailing Address:
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 Section 5 - DESCRIPTION OF SERVICES (Continued)
5.5 Operator Assisted Local Calls

Operator Assisted Charges: All types of local exchange service have local calling areas within which local calls can be made on a flat rate basis, on a local coin call rate basis, on a Message rate basis, or on a measured service basis.

Local Dial Call: The call must be dialed and completed without the assistance of a Company operator and must be billed to the originating telephone when a charge is applicable.

The following service charges for operator-assisted local calls apply in addition to the local dial rate applicable:

	<u>Charge per use</u>
Station-to-Station operator-assisted charges:	
Each (non-recurring charge):	
Sent Paid	\$1.99
Collect	\$3.95
Third-Party Billing	\$4.95
Person-to-Person operator-assisted local call:	
Each (non-recurring charge):	\$8.95
Information call completion	\$0.25

 Issued: July 27, 2004

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: July 28, 2004

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.5 Operator Assisted Local Calls (Continued)

The following operator-assisted local calls are exempted from the service charge:

- Calls to designated Company numbers for official telephone business
- Emergency calls to recognizable authorized civil agencies
- Those cases where a Company operator provides assistance to re-establish a call which has been interrupted after the calling number has been reached, reach the calling number where facility problems prevent customer dial completion, and/or place a non-coin, sent paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of said handicap.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
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 Section 5 - DESCRIPTION OF SERVICES (Continued)
5.6 Verification and Emergency Interrupt Service

5.6.1 Application of Rates and Charges:

No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency, which is operated by the Federal, State or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situation. Such agencies include the local police, State police, fire department, etc.

Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.

If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges for Operator Assisted Local Calls as defined in Section 5.4 of this tariff apply in addition to the applicable verification and emergency interrupt charges.

	<u>Non-recurring</u> <u>Charge</u>
Verification request, Each:	\$6.00 (I)
Emergency Interrupt request, Each:	\$7.00

 Issued: December 31, 2004

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: January 1, 2005

Mailing Address:
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 Section 5 - DESCRIPTION OF SERVICES (Continued)
5.7 Service Charges

5.7.1 Service Ordering Charge - Multi Element Charges

	<u>Non-recurring Charge</u>
5.7.1.1 Primary - For connecting new or additional Access lines, telephone number change requests, and restoration of service.	
Residence, per service order	\$ 0.00
Business, per service order	0.00
5.7.1.2 Secondary - For moving or changing existing service or adding new or additional service other than Access lines.	
Residence, per service order	\$ 5.00
Business, per record order change	5.00 (T)
Business, per change order	20.00 (N)
5.7.1.3 Record - For record type orders affecting directory listings.	
Residence, per service order	\$ 0.00
Business, per service order	0.00

 Issued: July 12, 2002

 Issued by: SIGECOM, LLC
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Effective: July 15, 2002

 Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)5.7 Service Charges (Continued)

5.7.2 Access Line Connection Charge

These charges apply to the installation of business and residence local exchange service lines.

Non-recurring Charge

5.7.2.1 Per Access Line - Residence

New Line Connection Charge (1 st or 2 nd lines) per line	\$ 49.95
New Line Connection Charge (3 rd or 4 th lines) per line	99.95
New Line Connection Charge (5 th through 8 th lines)	795.00

Service Reestablish Charge

(Instrumentalities already in place) \$ 45.95

5.7.2.2 Per Access Line - Business

New Line Connection Charge Per Line	\$ 56.00
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5.7.3 Local Number Portability Surcharge, Per Line or Trunk \$ 0.28

5.7.4 Regulatory Assessment Fee, Monthly, Per Account \$ 1.04 (I)

*Charges apply when single-line business service is established for more than one line, for the same customer, at the same time and at the same location, through instrumentalities already in place.

Issued: July 15, 2005

Issued by: SIGECOM, LLC
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Effective: July 18, 2005

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.8 Touch-Tone Calling Service

Touch-Tone calling service provides for the origination of telephone calls through the use of push buttons in lieu of a rotary dial. The service is furnished for use with individual lines from the Company's Evansville central office. Touch-Tone calling service requires special central office equipment and will be provided only where facilities are available.

5.8.1 Rates and Charges

Touch-Tone calling service rates and charges shall apply where the customer has the capability to originate calls by means of instruments equipped for tone-type signaling and where the special central office facilities exist. The following rates and charges apply for Touch-Tone calling service and are in addition to all other applicable rates and charges for the facilities and service furnished:

Individual line service:

Residence (per line): \$ 0.00 / month

Business (per line): \$ 0.00 / month

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Issued by: SIGECOM, LLC
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Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.9 Central Office Non-Transport Service Offerings (Continued)

5.9.1 PBX Trunks and Direct Inward Dialing Service (DID)

A. Description

PBX trunks provide switched access to the public switched telephone network for local and toll calling services. Two-wire and four-wire PBX trunks are provided from the Company's Evansville central office where facilities permit.

B. Features

PBX trunks support incoming and outgoing calling (two-way service) from/to the public switched telephone network. These trunks can be equipped with the following optional features:

Direct Inward Dialing (DID)

DID delivers the called number to a PBX or other customer provided equipment on all incoming calls. This allows, for example, the customer's PBX to deliver incoming calls directly to the station with that extension number without intervention by an attendant.

Dual Tone Multi-Frequency (DTMF)

DTMF is a signaling option that can be used to deliver incoming call signals to the customer's equipment on PBX and DID trunks.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.9 Central Office Non-Transport Service Offerings (Continued)

5.9.1 PBX Trunks and Direct Inward Dialing Service (DID) (Continued)

C. Terms and Conditions

PBX trunks and DID service are provided where facilities exist from the Company's Evansville central office.

Two-wire PBX (loop start) or DID (wink start) trunks are provided in multiples of four trunks.

For four-wire PBX or DID trunks, a minimum of eight (8) trunks must be purchased.

Additional four-wire trunks of either type can be added in increments of four (4) trunks up to a maximum of twenty four (24) trunks.

Each time a multiple of twenty four (24) four-wire trunks is reached, the next increment of trunks added must again be a minimum of eight (8) trunks followed by increments of four (4) trunks.

When DID service is ordered, the customer must purchase DID numbers in multiples of ten (10) numbers.

DID numbers are not available with PBX trunks.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: March 17, 1999

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Section 5 - DESCRIPTION OF SERVICES (Continued)5.9 Central Office Non-Transport Service Offerings

5.9.1 PBX Trunks and Direct Inward Dialing Service (DID) (Continued)

D. Rates and charges

The following rates apply to PBX trunks and Direct Inward Dialing (DID) service.

<u>PBX and DID Service</u>	<u>USOC</u>	<u>Non-recurring Charge</u>	<u>Monthly Rate</u>
Establish DID trunk group, each	ND4	\$ 400.00	-
Initial or add'l group of four (4) two-wire PBX trunks, per group		\$ 400.00	\$ 200.00
Initial group of eight (8) four-wire PBX trunks, per group	NDT	800.00	400.00
Add'l group of four (4) four-wire PBX Trunks, per group #		200.00	170.00
Initial or add'l group of four (4) two-wire DID trunks, per group		440.00	220.00
Initial group of eight (8) four-wire DID Trunks, per group		880.00	440.00
Add'l group of four (4) four-wire DID Trunks, per group #		200.00	190.00
Group of 10 DID Numbers, each		25.00	2.05
Dual Tone Multi-Frequency Signaling			
- Per Trunk Group, each	TVKTG	34.20	-
- Per Trunk, each	TVKDP	25.65	-

Applies only to increments of trunks being added to an existing quantity of trunks that are not a multiple of twenty-four (24).

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.10 Custom Calling Services

5.10.1 Residence Local Exchange Service-Individual Features

**Following Material Moved to Section 9 “Grandfathered Services” **

Issued: March 5, 2007

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 6, 2007

Mailing Address:
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Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)5.10 Custom Calling Services (Continued)

5.10.2 Business Local Exchange Service - Individual Features

The following individual line features are available with Business Local Exchange Service:

	<u>Recurring Monthly Rate</u>
(1) Call Forwarding - variable	\$ 3.75
(2) Remote Call Forwarding	\$ 18.24
(3) [RESERVED]	
(4) Call Waiting	\$ 3.80
(5) Speed Calling 30	\$ 3.80
(6) Auto. Call Back	\$ 5.00
Auto. Call Back – Pay Per Use	\$ 0.71
(7) Auto. Busy Redial	\$ 4.25
Auto. Busy Redial – Pay Per Use	\$ 0.71
(8) Call Screening	\$ 3.80
(9) Caller ID (number only)	\$ 6.65
(10) Caller-ID with Name	\$ 8.55
(11) Call Pickup	\$ 0.71
- customer control option	\$ 0.95
(12) Three-Way Calling	\$ 3.66
(13) Three-Way Calling – Pay Per Use	\$ 0.71
(14) Distinctive Ringing	\$ 3.80
- second additional number	\$ 3.80
(15) Message Waiting	\$ 0.24
(16) Call Transfer	\$ 3.85
(17) Multi-Ring Service	\$ 3.80
- 2 nd Additional Number	\$ 3.80
(18) Spontaneous Call Waiting*	\$ 1.50
(19) Call Number Delivery Blocking	\$ 3.80
(20) Call Number Delivery Block per use	\$.71

*Call Waiting and Caller ID name/number must be activated; must have display phone with calling name and/or calling number display

Issued: January 31, 2002

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: February 1, 2002

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)5.11 CENTREX Services

This section sets forth the Centrex Services made available by SIGECOM, LLC, Inc.. General terms, conditions, service and feature descriptions as described in this tariff apply where appropriate, unless otherwise specified in this Part.

5.11.1 DIGITAL CENTREX Service

A. Description

Digital Centrex Service is a business telecommunications system utilizing digital stored program control switching equipment that is maintained and operated by SIGECOM, LLC, Inc.. It is furnished, subject to the availability of facilities, by means of equipment located in a Company Central Office. This offering is an alternative to premises based PBX and Key systems.

Digital Centrex is offered only as a complete service. The Exchange Access and Intercommunication portions of the Primary Station are not offered separately. Exchange Access will be applied using Channel Equivalency which is based on the total number of Primary Stations per location.

Direct Interconnection of unaffiliated Centrex systems is prohibited. In order for the Company to provide direct interconnection, the Carrier of the customer must provide evidence, acceptable to the Company, of the Carrier's affiliation with the customer.

Digital Centrex intercom calling is only allowed between station users internal to the end user customer or station users of an affiliated company.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

B. Definitions

1. Primary Station

A Digital Centrex station which has intercommunication with other Digital Centrex stations and which has other outgoing and/or incoming calling privileges. The outgoing calling privileges of Primary Stations may be restricted to varying degrees by the customer.

2. Intercom Only Station

A Digital Centrex station which has intercommunication with other Centrex Stations only. Therefore, this station is restricted from all of the following:

- (a) placing calls over the toll network,
- (b) receiving calls from the toll network,
- (c) placing calls over the local network, and
- (d) receiving calls from the local network.

If the station is capable of doing one or more of these functions, the station is either a pure Primary Station or a Primary Station with restriction(s).

3. ISDN Lines

ISDN Digital Centrex lines provide up to two communications channels that support voice and data communications. For more information on ISDN lines refer to Section 5.11.1.E

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (*Continued*)

5.11.1 DIGITAL CENTREX Service (*Continued*)

C. Terms and Conditions

1. Direct Interconnection of unaffiliated Centrex systems is prohibited. In order for the Company to provide direct interconnection, the customer or its representative must provide evidence, acceptable to the Company, of the Carrier's affiliation with the customer.
2. Digital Centrex intercom calling is only allowed between station users internal to the end user customer or station users of an affiliated company.
3. The Company will furnish, without additional charge, a listing under the name of the customer in the Company's Alphabetical Directory.
4. To establish Digital Centrex Service, a minimum of Six (6) Primary Stations at the main location for the same customer is required.
5. Station features are activated, deactivated and changed by the preparation and entry of feature information in the Central Office. All standard features will be activated at service establishment. Chargeable and non-chargeable optional features will be activated at any time at the request of the customer. Additional charges may apply as specified in Section 5.11.1.H and Section 5.11.1.I.
6. Digital Centrex Service is not available for resale as set forth in the Order in Cause No. 39705.

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Issued by: SIGECOM, LLC
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Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

C. Terms and Conditions (Continued)

7. The Company may interrupt service at any time if such action should become necessary because of a violation of this tariff. The service will be re-established at appropriate prices after the violation has been corrected. A one-time Charge may apply to cover the cost of discontinuing and re-established service.
8. The rates established for Digital Centrex Primary Stations, Intercom Only Stations and ISDN Lines include the cost of voice intercom usage and are based on a 1.5 or less Hundred Call Second (CCS) load per line.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

D. Station Features and Capabilities

1. **Automatic Callback** enables a line user calling a busy line with the Digital Centrex system to be automatically connected to the called line when the line becomes idle.
2. **Automatic Recall (Repeat Dialing)** allows a line user to activate automatic redial of the last incoming call.
3. **Call Forwarding - Busy Line** permits calls attempting to terminate to a busy line to be forwarded to a pre-selected line within the system or to a line external to the system.
4. **Call Forwarding - Don't Answer** provides for the forwarding of any incoming calls to a pre-selected line within the system or to a telephone number outside the system within the called line does not answer.
5. **Call Forwarding - Variable** allows a line to have incoming calls forwarded to another line within the system or to a telephone number outside the system. The customer can activate/de-activate this feature and change the forwarded to telephone number on a real time basis.
6. **Call Hold** enables a line user to place a call on hold for any length of time provided that neither party goes on-hook.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (*Continued*)

5.11.1 DIGITAL CENTREX Service (*Continued*)

D. Station Features and Capabilities (*Continued*)

7. **Call Pick-up** allows a line user to answer incoming calls to another line within the Digital Centrex system by dialing a special code. One or more call pickup groups may be established.
8. **Call Transfer** allows a line user to transfer any established call to another line inside or outside the customer group without the assistance of an attendant.
9. **Call Waiting** permits a line user who is on a call to receive an audible tone indicating that an incoming call is waiting.
10. **Direct Connect** allows a Digital Centrex line to connect to another Digital Centrex line when the phone is taken off hook without the need to dial the called extension number.
11. **Directed Call Pickup** permits a line user to answer a call ringing on another line in the Digital Centrex group by dialing an access code. IF the called line has already been answered, the line user will not be given access to the answered line.
12. **Distinctive Ringing** provides a unique pattern of ringing to permit the line user to distinguish between incoming intragroup and DID calls.

Issued: February 23, 2001

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 1, 2001

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

D. Station Features and Capabilities (Continued)

13. **Speed Calling - 30 Code** allows a line user to call a predesignated seven or ten digit telephone number by dialing a valid two-digit dialing code. The customer changeable speed calling list furnished contains up to thirty codes.
14. **Station and Group Hunting** permits the routing of calls to an idle line in a prearranged group of lines when the called line is busy. Group Hunting allows for the routing of calls to circular hunt to the beginning of the group when all prearranged lines are busy.
15. **Station Restriction** enables the customer to place calling restrictions on selected Digital Centrex lines. These restrictions can be established for the following types of calls:
- All calls
 - All outgoing calls
 - All toll calls
16. **Three Way Calling** enables a line user to establish voice connections involving themselves and two other parties. The line user, by switchhook operation, is able to place on existing call on hold and dial the telephone number of a third party and then connect all three parties together.
17. **Voice Mail Service** is available on a per Primary Station and per Intercom-Only Station basis. The Voice Mail services available with Digital Centrex lines are the same as those available to Business local exchange service customers as described in Section 5.17 following. The rates for Voice Mail service on Digital Centrex lines are specified in Section 5.11.1.I following.

Issued: February 23, 2001

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 1, 2001

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

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Issued: June 10, 2003

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
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Evansville, IN 47716

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5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

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Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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5.11 CENTREX Services (*Continued*)

5.11.1 DIGITAL CENTREX Service (*Continued*)

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Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (*Continued*)

5.11.1 DIGITAL CENTREX Service (*Continued*)

E. System Features and Capabilities

1. **Attendant Call Transfer** allows the attendant to dial a code prior to dialing the third leg of a three-way call which, in turn, allows the attendant to consult privately with the called party on the third leg of the call before adding in the other conferees.
2. **Attendant Camp-On** allows an attendant who attempts to complete an incoming exchange network call to a busy station to place the call on hold until the called line becomes available. At that point the waiting call will automatically be completed to the called line. A tone indicating the Camp-On feature was used is heard by the called station at the time the attendant attempts to complete the call. This feature is controlled by the attendant and is provided on a per console basis.
3. **Attendant Console Feature Package** provides the features necessary to allow a Digital Centrex line to support normal attendant console functionality such as call hold and call transfer.
4. **Automatic Identification of Outward Dialing (AIOD)** provides identification of individual Primary Digital Centrex station numbers on outgoing Message Toll Service (MTS) calls.

Issued: October 11, 2007

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: October 12, 2007

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

E. System Features and Capabilities (Continued) (T)

5. **Automatic Route Selection (ARS)** provides automatic routing of outgoing calls over alternative customer specified facilities based on the DDD telephone number dialed. The station user dials an ARS access code followed by the DDD telephone number and the system routes the call over the first available special trunk facility (such as FX or Tie Lines) checking in a customer specified sequence. Overflow routing to the DDD network is optional.
6. **Direct Inward and Outward Dialing (DID/DOD)** allows an incoming call from the exchange network to reach a specific Primary Digital Centrex station without attendant assistance and a Primary Digital Centrex station to place outgoing exchange network calls without attendant assistance.
7. **Night Service** routes calls, normally directed to an attendant, to preselected Primary Digital Centrex stations within the system when the attendant consoles are unattended.
8. **Other Common Carrier (OCC) Access** provides equipment in the Company's central office to allow Digital Centrex station users to access Other Common Carrier Facilities for outgoing calls. This feature includes a T-1 Port to which a High Capacity T-1 line must be connected to the POP of the customer's designated carrier.

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

E. System Features and Capabilities (Continued) (T)

9. **Private Line Termination** allows the customer to build voice grade private trunk facilities like Tie Lines and Foreign Exchange Trunks into their Digital Centrex system for the routing of on-network and off-network calls. The routing of calls over these private facilities can be accomplished by dial access code (standard) or by Automatic Route Selection (Optional).
10. **Station-to-Station Dialing** allows line users to place calls directly to another Digital Centrex station using only the extension number of the called line.
11. **Touch Tone** provides for the origination of calls by means of station instruments equipped for tone-type address signaling over special central office facilities.
12. **Uniform Call Distribution**, a form of line hunting, provides for an even distribution of incoming calls among available members of a hunt group. This feature may be arranged with queuing and delay announcement.
13. **Multi Premise Call Appearance** allows lines to appear in multiple locations provided they are served out of the same SIGECOM Central Office.

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
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Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

F. Line Usage (T)

1. **Intercom Calling**

Station-to-station voice calls involving Primary or Intercom-Only Stations or ISDN Lines within a Digital Centrex system are flat rated. There are no limits placed on these calls and no charges associated with these calls. Station-to-station ISDN data calls within a Digital Centrex system are also flat rated, but are subject to a monthly usage limit of 90 hours per line (cumulative usage from both B channels). When this monthly limit is exceeded, a nominal per minute charge will apply to all station-to-station intercom data usage originated on either B channel of that line.

2. **Outbound Local Calling**

Outbound local voice calls originating from Primary or Intercom-Only Stations or ISDN Lines within a Digital Centrex system are flat rated. There are no limits placed on these calls and no charges associated with these calls. Outbound local ISDN data calls are also flat rated, but are subject to a monthly usage limit of 50 hours per line (cumulative usage from both B channels). When this monthly limit is exceeded, a per minute charge will apply to all outbound local data usage minutes of use in excess of this limit that originate on either B channel of the ISDN Basic Service line.

3. **Outbound IntraLATA and InterLATA Intrastate Calling**

SIGECOM, LLC, Inc. usage rates for outbound IntraLATA and InterLATA intrastate voice and data calls are the same and are specified in Section 5.3 preceding.

4. **Outbound Interstate Calling**

SIGECOM, LLC, Inc. usage rates for outbound interstate voice and data calls are the same and are specified in the Company's FCC Tariff #3.

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (*Continued*)

G. Feature Availability (T)

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Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

G. Feature Availability (Continued) (T)

- STD - Standard on all lines
- ONC - Optional - No additional recurring charge
- OAC - Optional - Additional charges apply
- N/A - Not Available

Primary and Intercom-Only Station Features and
Options - Suite Value Package

Availability

Automatic Callback	OAC
Automatic Recall	OAC
Call Forwarding – Busy	STD
Call Forwarding – Don’t Answer	STD
Call Forwarding – Variable	ONC
Call Hold	STD
Call Pick-Up	N/A
Call Transfer	STD
Call Waiting	N/A
Directed Call Pick-Up	N/A
Distinctive Ringing	N/A
Speed Calling - 30 Code	N/A
Station Hunting	N/A
Group Hunting	N/A
Station Restriction	N/A
Three-Way Calling	STD
Voice Mail	OAC

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
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Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (*Continued*)

G. Feature Availability (*Continued*) (D)

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Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
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Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (*Continued*)

G. Feature Availability (*Continued*) (T)

(D)

[RESERVED FOR FUTURE USE] (T)

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

G. Feature Availability (Continued) (T)

- STD - Standard on all lines
- ONC - Optional - No additional recurring charge
- OAC - Optional - Additional charges apply

<u>Digital Centrex System Features and Options</u>	<u>Availability</u>
Attendant Call Transfer	OAC
Attendant Camp-On	ONC
Attendant Console Feature Package	OAC
Automatic Identification of Outward Dialing (AIOD)	STD
Automatic Route Selection	OAC
Direct Inward/Outward Dialing (DID/DOD)	STD
Night Service	STD
Other Common Carrier (OCC) Access	OAC
Private Line Termination	OAC
Station-to-Station Dialing	STD
Touch-Tone	STD
Uniform Call Distribution (UCD)	OAC
Multi Premise Call Appearance	OAC

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)5.11 CENTREX Services (Continued)5.11.1 DIGITAL CENTREX Service (*Continued*)

H. Rates and Charges (T)

Digital Centrex service is offered by SIGECOM, LLC, Inc. from its Evansville Central office at the rates and charges specified herein.

Non-Recurring Charges

One time non-recurring charges apply, where applicable, for the establishment of service or for future service activation.

Recurring Rates

Recurring rates apply, where applicable, for system and line features and capabilities. Recurring rates are billed on a monthly basis.

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (*Continued*)

H. Rates and Charges (*Continued*) (T)

Term Payment Plans

Term payment plans are available on an optional basis. Term payment plans offer discounts on the monthly recurring rates for Digital Centrex service when the customer chooses to purchase the service from the Company for a specified period of time or term (12, 24, 36, 48, 60 and 84 month terms are available). The monthly recurring rates for Digital Centrex service under any of the available Term Payment Plans are established on an Individual Case Basis (ICB).

The customer shall not assign or otherwise transfer its rights or obligations under any Digital Centrex term agreement without prior written consent of SIGECOM, LLC, Inc..

Termination charges apply when service is terminated prior to the end of the specified service term. Termination charges are based on 70% of the remaining amount due for the applicable Term Payment Plan.

Issued: June 10, 2003

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)5.11 CENTREX Services (Continued)5.11.1 DIGITAL CENTREX Service (*Continued*)H. Rates and Charges (*Continued*) (T)**Term Payment Plans** (*Continued*)

At the end of the payment plan term, service will be continued at the monthly rates in effect at the time unless otherwise specified by the customer.

During the term of a payment plan agreement, the customer may enter into a new Term Payment Plan agreement as long as the term of the new agreement is greater than the term remaining on the existing agreement.

If the standard monthly rate for any service element is reduced below the rate charged under a Term Payment Plan, the lower rate will be applied to the Term Payment Plan as well.

Issued: June 10, 2003

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)5.11 CENTREX Services (Continued)5.11.1 DIGITAL CENTREX Service (*Continued*)H. Rates and Charges (*Continued*) (T)**Residual Charges**

Residual Charges are rates and charges that may be assessed from time to time by the Company based upon costs not normally associated with the provisioning of service. Examples of Residual Charges could include a local loop charge when a service like ISDN is provided over loop facilities supplied by another exchange carrier. These rates and charges are intended exclusively to allow the company to recover unusual costs not normally associated with the provisioning of service and are in addition to other applicable rates and charges. Due to the uncertain nature of these charges, Residual charges are not specified in this tariff.

Issued: June 10, 2003Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (*Continued*)

H. Rates and Charges (*Continued*) (T)

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Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

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5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

H. Rates and Charges (Continued) (T)

<u>Primary and Intercom-Only Station Features and Options - All Centrex Services (Continued)</u>	<u>Non-Recurring Charge</u>	<u>Recurring Monthly Rate</u>	<u>Monthly Term Payment Plan Rate</u>
Optional Features			
- Automatic Call Back	\$2.00	\$ 3.80	ICB
- Automatic Recall	2.00	3.80	ICB
- Call Forwarding – Busy/Don’t Answer, per station	1.00	2.14	ICB
- Call Forwarding - Variable, per station	2.00	3.75	ICB
- Call Hold, per station	1.00	0.90	ICB
- Call Pick-Up, per station	2.00	3.85	ICB
- Call Transfer, per station	2.00	3.80	ICB
- Call Waiting, per station	2.00	3.80	ICB
- Directed Call Pick-Up, per station	2.00	2.14	ICB
- Distinctive Ringing, per station			
Common Equipment, per system	81.00	4.50	ICB
Per Station Equipped	1.50	0.94	ICB
- Speed Calling - 30 Code, per station	3.75	3.80	ICB
- Station Hunting			
per hunt group	10.00	4.50	ICB
per station	2.00	2.85	ICB
- Station Restriction, per station	2.00	2.14	ICB
- Three-Way Calling, per station	1.00	3.66	ICB
- Voice Mail			
Basic	-	4.25	ICB
Value Package 1	-	6.95	ICB
Value Package 2	-	12.95	ICB

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

H. Rates and Charges (Continued) (T)

<u>Primary and Intercom-Only Station Features and Options - Suite Value Package</u>	<u>USOC</u>	<u>Non- Recurring Charge</u>	<u>Recurring Monthly Rate</u>	<u>Monthly Term Payment Plan Rate</u>
Primary Stations				
- 1 - 10 Stations, each (T)		\$ 19.00	\$ 26.00	ICB
- 11 - 20 stations, each (T)		19.00	24.00	ICB
- 21 - 50 stations, each (T)		19.00	23.00	ICB
- 51 - 100 stations, each (T)		19.00	22.00	ICB
- 101 Stations and up, each (T)		19.00	21.00	ICB
 Intercom-only Stations, each		 3.95	 3.95	 ICB

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5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

H. Rates and Charges (Continued) (T)

<u>Primary and Intercom-Only Station Features and Options - Suite Value Package (Continued)</u>	<u>USOC</u>	<u>Non-Recurring Charge</u>	<u>Recurring Monthly Rate</u>	<u>Monthly Term Payment Plan Rate</u>
Optional Features				
- Automatic Callback		N/A	N/A	ICB
- Automatic Recall		N/A	N/A	ICB
- Call Forwarding – Busy/Don’t Answer, per station		N/C	N/C	N/C
-Call Forwarding - Variable, per station		N/C	N/C	N/C
-Call Hold, per station		N/C	N/C	N/C
-Call Pick-Up, per station		N/A	N/A	ICB
-Call Transfer, per station		N/C	N/C	N/C
-Call Waiting, per station		N/A	N/A	ICB
-Direct Connect, per station		N/A	N/A	ICB
-Directed Call Pick-Up, per station		N/A	N/A	ICB
-Distinctive Ringing, per station				
Common Equipment, per system		N/A	N/A	ICB
Per Station Equipped		N/A	N/A	ICB
-Speed Calling - 30 Code, per station		N/A	N/A	ICB
-Station Hunting				
per hunt group		N/A	N/A	ICB
per station		N/A	N/A	ICB
-Station Restriction, per station		N/A	N/A	ICB
-Three-Way Calling, per station		N/C	N/C	N/C
-Voice Mail				
Basic		-	\$ 4.25 (I)	ICB
Value Package 1		-	6.95 (I)	ICB
Value Package 2		-	12.95 (I)	ICB

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5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (*Continued*)

H. Rates and Charges (*Continued*) (T)

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5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (*Continued*)

H. Rates and Charges (*Continued*) (T)

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5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (*Continued*)

H. Rates and Charges (*Continued*) (T)

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Section 5 - DESCRIPTION OF SERVICES (Continued)5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

H. Rates and Charges (Continued) (T)

<u>System Features and Options</u>	<u>USOC</u>	<u>Non-Recurring Charge</u>	<u>Recurring Monthly Rate</u>	<u>Monthly Term Payment Plan Rate</u>
Initial System Establishment				
- 1-10 Stations (T)		\$ 400.00	-	-
- 11-20 Stations (T)		800.00	-	-
- 21 to 99 stations (T)		1,200.00	-	-
- Over 100 Stations (T)		1,500.00	-	-
Attendant Call Transfer, per console		15.00	\$ 5.00	ICB
Attendant Camp-On, per console		97.55	-	ICB
Attendant Console Feature Package, per console		825.00	75.00	ICB

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5.11.1 DIGITAL CENTREX Service (Continued)

H. Rates and Charges (Continued) (T)

<u>System Features and Options</u> (Continued)	<u>USOC</u>	<u>Non-Recurring Charge</u>	<u>Recurring Monthly Rate</u>	<u>Monthly Term Payment Plan Rate</u>
Automatic Route Selection				
- Common Equipment, per system		\$ 548.00	\$ 37.50	ICB
- Per Facility Terminated in a Pattern		-	3.95	ICB
- Automatic Route Selection Patterns				
• Pattern by NPA area code only (three digit routing) with final route to the DDD or overflow tone, each		255.00	7.50	ICB
• Pattern by NPA area code and central office NNX codes (six digit routing) with final route to DDD or overflow tone, each		375.00	15.00	ICB
• Additions, deletions or changes of routes in existing patterns including additions or changes in NPA or central office codes, each		150.00	-	ICB

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5.11 CENTREX Services (Continued)

5.11.1 DIGITAL CENTREX Service (Continued)

H. Rates and Charges (Continued) (T)

<u>System Features and Options</u> (Continued)	<u>USOC</u>	<u>Non- Recurring Charge</u>	<u>Recurring Monthly Rate</u>	<u>Monthly Term Payment Plan Rate</u>
Other Common Carrier Access, per T-1 Port or Facility		\$ 60.00	\$ 67.55	ICB
Private Line Termination, each		70.00	119.00	ICB
Uniform Call Distribution (UCD)				
- With queuing				
Per Group		\$ 210.00	\$ 5.20	ICB
Per Primary Station		11.70	12.75	ICB
- Without queuing				
Per Primary Station		11.70	3.75	ICB
Delay Announcement, per		50.00	12.75	ICB
arrangement		10.00	1.00	ICB
Multi Premise Call Appearance				

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5.11 CENTREX Services (Continued)

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.11(a) Features Listing

Feature Listing	Feature	Feature Description	Pricing
Basic Phone	Unlimited Local		
	Unlimited Long Distance		
	Call Waiting	Tone alerts caller on one call of a second incoming call.	
	Anonymous Call Rejection	Use *77 to block calls from unidentified callers and *87 to remove block.	
	3-Way Call	3-way conference calling	
	Caller ID Blocking (per call)	Dial *67 before dialing the number being called; caller ID will not appear on your outgoing call.	
	Call Return (*69)	Dial *69 to call back the number of the last incoming call	
	Call Forward (*72)	Dial *72 to forward all incoming calls to a different phone number.	
Advanced Phone	Caller ID	Provides incoming caller's identification when available. Customer must have compatible equipment	
	Caller ID for Call Waiting	Allows user to see Caller ID of incoming calls while phone is in use.	
	Call Forward Busy/No Answer	When the line is busy or there is no answer, forward the call to voicemail.	
	Repeat Dial	Use *66 to redial into busy lines, notifying the caller when the line is free.	
	Selective Call Rejection	Identify up to 12 numbers that can be blocked as incoming callers	
	Selective Call Forward	Select up to 12 numbers to have forwarded to another number	
All Packages	Voicemail		
	900/976 Blocking		
	3 rd Party Billing Blocking		
	Collect Call Blocking		
A la Carte	International Call Blocking		
	EMTA Lease Fee	Required for Phone Service	\$2.50
	Directory Listing	Standard local directory listing	Free
	Non Listed	TN not listed in directory, is available in 411	\$3.50
	Non Published	TN not available in directory or 411	\$5.50
	Line ID Block	Blocks customer's information on outgoing calls	\$0.75
	Additional Listing	Second listing for same number	\$2.49
	Voicemail (w/Basic)	Same voicemail service – for basic phone customers	\$5.99
	Add'l Basic Line		\$11.99
Add'l Adv Line		\$16.99	

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Issued: March 5, 2007

Issued by: SIGECOM, LLC
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5.11(a) Features Listing (Continued)

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.12 ISDN Services – Business (T)

5.12.1 ISDN Primary Service (T)

A. Description

ISDN Primary Service provides a 1.544 Mbps digital line between ISDN compatible customer premises equipment and the Company's Evansville central office. ISDN Primary Service includes Direct Inward Dialing (DID) which permits incoming dialed calls from the network to reach a specific station line of a PBX or other customer premises equipment without the assistance of an attendant.

The 1.544 Mbps ISDN Primary Service line is channelized into twenty four (24) channels. Twenty three of these channels are called B channels and support end user voice and circuit mode data communications at speeds up to 64 Kbps. One channel is designated a D channel and is used exclusively for signaling and the control of calls placed or received over the B channels.

An ISDN Primary Service line consists of a central office port and a local distribution channel between the customer's premises and the Company's Evansville central office.

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.12 ISDN Services – Business (Continued)

5.12.1 ISDN Primary Service (Continued) (T)

B. Definitions

B channel

A communications channel that can support voice mode and data mode calls at speeds up to 64 Kbps. Twenty three B channels are provided on an ISDN Primary Service line.

D channel

A 64 Kbps channel that is used exclusively for signaling and the control of calls originated or terminated over the B channels of an ISDN Primary Service line.

Clear Channel Capability

Provides for the full utilization of the 64 Kbps bandwidth of a B channel.

Port

An ISDN Primary Service Port provides the termination of the local distribution channel in the central office switch.

Local Distribution Channel

A 1.544 Mbps two-way transmission path connecting a customer's premises with the ISDN Primary Service port in the central office.

Direct Inward Dialing

Provides notification on a call-by-call basis via D-channel signaling of the called telephone number on an incoming call.

Trunk Group

A group of B-channels on one or more ISDN Primary Service line(s) that are combined for a specific type of service such as incoming only or data only calls.

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.12 ISDN Services – Business (Continued)

5.12.1 ISDN Primary Service (Continued) (T)

C. Terms and Conditions

1. ISDN Primary Service is furnished subject to the availability of facilities and only from the Company's Evansville central office.
2. DID numbers associated with ISDN Primary service will be provided only in blocks of 10 consecutive numbers whether or not the customer utilizes all numbers in the group. (T)
3. Customer-provided switching systems must be arranged to provide for the interception of assigned, but unused station numbers including vacant station number groups as required.
4. Outbound local voice calls originating over ISDN Primary service lines are flat rated. There are no limits placed on these calls and no charges associated with these calls. Outbound local ISDN data calls are also flat rated, but are subject to a monthly usage limit of 1150 hours per ISDN Primary Service line (cumulative usage from all 23 B channels). When this monthly limit is exceeded, a per minute charge will apply to all outbound local data usage minutes of use in excess of this limit.
5. One directory listing is furnished without charge for each ISDN Primary Service DID number group per location.
6. Customer provided equipment used to connect to ISDN Primary Service must comply with the following specifications: AT&T PUB 41449, AT&T PUB 41459, AT&T 5D5-900-312 and AT&T 5D5-900-322.

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.12 ISDN Services – Business (Continued)

5.12.1 ISDN Primary Service (Continued) (T)

C. Terms and Conditions (Continued)

7. The framing format for 1.544 Mbps transmission over the ISDN Primary Service line is Extended Superframe as specified in Bellcore Technical Reference TR-NWT-000499. The line code used to provide 64 Kbps Clear Channel Capability is Bipolar with 8 Zero Substitution as specified in Bellcore Technical Reference TR-NWT-00499. A customer-provided Channel Service Unit or equipment with equivalent functionality is required at each termination of an ISDN Primary Service line on the customer's premises. The Channel Service Unit must be compatible with the Extended Superframe framing format and the Bipolar with 8 Zero Substitution line code.
8. Circuit Mode data calls may not be received on a B channel dedicated to 800 service or on a call-by-call B channel with an indication of 800 service.
9. The minimum service period for ISDN Primary Service is three (3) months.

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5.12 ISDN Services – Business (Continued)

5.12.1 ISDN Primary Service (Continued) (T)

D. Features and Capabilities

A description of the available ISDN Primary Service Line features and capabilities follows:

1. **Twenty three (23) 64Kbps Communications Channels**

These channels can be used for Circuit Mode Speech or Circuit Mode 64Kbps Unrestricted Data calls.

2. **Call-by-Call Service Selection**

Provides notification, on a call-by-call basis via D channel signaling, of the bearer capability (Circuit Mode Speech or Circuit Mode 64Kbps Unrestricted Data) of calls terminating over ISDN Primary Service lines.

3. **Trunk Hunting**

Sequentially routes incoming calls to the first idle channel on one or more ISDN Primary Rate Lines.

4. **Direct Inward Dialing (DID) Telephone Numbers**

A block of one hundred DID telephone numbers is reserved for each customer location where one or more ISDN Primary Service lines are installed. Additional numbers are available at an additional charge.

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5.12 ISDN Services – Business (Continued)

5.12.1. ISDN Primary Service (Continued) (T)

D. Features and Capabilities (Continued)

5. **Calling Line Identification (CLID)**

Provides notification of the originating line's telephone number to the terminating ISDN Primary Service line. If the call originates from a central office other than the Company's Evansville CO, notification of the originating telephone number will be provided if the originating central office supports this capability and if there are compatible facilities between the originating CO and SIGECOM's network. If the call originates from a PBX this feature will normally provide only the main (listed) telephone number of the PBX.

6. **Dedicated Channel Configuration**

Allows a specified number of B-channels to be dedicated to specific types of traffic involving any combination of incoming, outgoing, voice or data traffic. These trunk or channel groupings can be established on the same ISDN Primary Service line or on a group of lines. The customer must specify, at the time of ordering, the number of dedicated B-channels to be used for each call type. If this service option is not specified, all channels will be configured to support voice and data calls with Call-by-Call Service Selection on incoming calls and all calls will be given equal access to all available B-channels.

7. **Additional Direct Inward Dialing Telephone Numbers**

DID telephone numbers in excess of the 100 numbers initially reserved per customer per location can be obtained at an additional charge for use with one or more ISDN Primary Rate Lines terminate at the same customer location.

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.12 ISDN Services – Business (Continued)

5.12.1 ISDN Primary Service (Continued) (T)

E. Feature Availability

STD - Provided at no additional charge

OPT - Provided at an additional charge

<u>ISDN Primary Service Features and Options</u>	<u>Availability</u>
Twenty three (23) 64 Kbps Communications Channels	STD
Call-by-Call Service Selection	STD
Trunk Hunting	STD
Initial 100 DID Telephone Numbers	STD
Additional 100 DID Telephone Numbers, per group of 100	OPT
Calling Line Identification	OPT
Dedicated Channel Configuration	OPT

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Section 5 - DESCRIPTION OF SERVICES (Continued)5.12 ISDN Services – Business (Continued)

5.12.1 ISDN Primary Service (Continued) (T)

F. Rates and Charges

ISDN Primary Service is offered by SIGECOM, LLC, Inc. from its Evansville Central office at the rates and charges specified herein.

Non-Recurring Charges

One time non-recurring charges apply, where applicable, for the establishment of service or for future service activations.

Recurring Rates

Recurring rates apply, where applicable, for ISDN Primary Service features and capabilities. Recurring rates are billed on a monthly basis.

Usage Charges

Local voice calls originated from ISDN Primary Service lines are flat rated. There are no limits placed on these calls and no charges associated with these calls. Local ISDN data calls are also flat rated, but are subject to a monthly usage limit of 600 hours per line (cumulative usage from all B channels). When this monthly limit is exceeded, a per minute charge will apply to all local data usage originated on either B channel of that line.

SIGECOM, LLC, Inc. usage rates for ISDN interLATA intrastate voice and data calls are the same and are specified in Section 5.3 preceding

SIGECOM, LLC, Inc. usage rates for ISDN interstate voice and data calls are the same and are specified in the Company's FCC Tariff #3.

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5.12 ISDN Services – Business (Continued)

5.12.1 ISDN Primary Service (Continued) (T)

F. Rates and Charges (Continued)

Term Payment Plans

Term payment plans are available on an optional basis. Term payment plans offer discounts on the monthly recurring rates for ISDN Primary Service when the customer chooses to purchase the service from the Company for a specified period of time or term (12, 24, 36, 48, 60 and 84 month terms are available). The monthly recurring rates for ISDN Primary Service under any of the available Term Payment Plans are established on an Individual Case Basis (ICB).

The customer shall not assign or otherwise transfer its rights or obligations under any ISDN Primary Service term agreement without prior written consent of SIGECOM, LLC, Inc..

Termination charges apply when service is terminated prior to the end of the specified service term. Termination charges are based on 70% of the remaining amount due for the applicable Term Payment Plan.

At the end of the payment plan term, service will be continued at the monthly rates in effect at the time unless otherwise specified by the customer.

During the term of a payment plan agreement, the customer may enter into a new Term Payment Plan agreement as long as the term of the new agreement is greater than the term remaining on the existing agreement.

If the standard monthly rate for any service element is reduced below the rate charged under a Term Payment Plan, the lower rate will be applied to the Term Payment Plan as well

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5.12 ISDN Services – Business (Continued)

5.12.1 ISDN Primary Service (Continued) (T)

F. Rates and Charges (Continued)

Residual Charges

Residual Charges are rates and charges that may be assessed from time to time by the Company based upon costs not normally associated with the provisioning of service. Examples of Residual Charges could include a local loop charge when a service like ISDN is provided over loop facilities supplied by another exchange carrier. These rates and charges are intended exclusively to allow the company to recover unusual costs not normally associated with the provisioning of service and are in addition to other applicable rates and charges. Due to the uncertain nature of these charges, Residual charges are not specified in this tariff.

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5.12 ISDN Services – Business (Continued)

5.12.1 ISDN Primary Service (Continued) (T)

F. Rates and Charges (Continued)

<u>Service Element</u>	<u>USOC</u>	<u>Non- Recurring Charge</u>	<u>Recurring Monthly Rate</u>	<u>Monthly Term Payment Plan Rate</u>	
PRI Transport		\$650.00	\$690	ICB	(M)
PRI Services		\$30 Per DS0	\$840.00	ICB	(N)

*****(M)** Material formerly located here was moved to Pages 186 and 187***

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

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 Section 5 - DESCRIPTION OF SERVICES (Continued)
5.13 High Capacity (Hi-Cap) Services

5.13.1 Description

High Capacity Services, which include T-1, T-3 and related multiplexing services as well as SONET OC-3, OC-12 and OC-48 optical fiber services are dedicated, non-switched services that are available to business customers only. These services are available from SIGECOM, LLC's, Evansville central office. (T)

High Capacity Services provide dedicated, non-channelized bandwidth between two customer specified locations. These services support full duplex synchronous transmission at the following speeds:

<u>Service</u>	<u>Transmission Speed</u>
T-1	1.54 Mbps
T-3	45.5 Mbps
SONET OC-3	155 Mbps
SONET OC-12	622 Mbps
SONET OC-48	2,488 Mbps

In addition, multiplexing services are available from the Company to channelize the above T-1 and T-3 High Capacity Services into sub-rate speeds.

 Issued: June 10, 2003

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
P. O. Box 5789
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.13 High Capacity Services

5.13.2 Terms and Conditions

High Capacity Services are furnished subject to the availability of facilities and the requirements of local exchange service as defined by the Company. These services, where available, will support customer originated voice and data communications.

The Company will not be responsible for the manner in which High Capacity Services are used by the customer.

The customer is responsible for providing compatible customer provided equipment that is used in connection with High Capacity Service. The customer is also responsible for providing the Company with the necessary information to provision High Capacity Services.

A customer ordering High Capacity Services on behalf of one or more of its end users must obtain a letter of agency from those users. No customer offering information services, including Internet access, to any user except it's own employees or other affiliated groups, subsidiaries, or individuals, which is provided on a non-commercial, non-payment, and/or non-subscription basis is eligible for service under this section. The Company reserves the right to audit the use of this service to ensure compliance to this policy.

Charges for High Capacity Services are in addition to any charges applicable to the service with which it is associated.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.13 High Capacity Services

5.13.3 Rates and Charges

High Capacity Services are offered by SIGECOM, LLC, Inc. from its Evansville Central office at the rates and charges specified herein. Each High Capacity Service line provides a connection from the customers equipment at one location to the Company's equipment in the Evansville Central Office. Two High Capacity Service lines as well as any interoffice mileage connections are required for a complete end-to-end service. The customer may also purchase a single High Capacity Service line to SIGECOM's Evansville central office to gain access to other service connections.

Non-Recurring Charges

One time non-recurring charges apply, where applicable, for the establishment of service or for future service activations. Non-recurring charges apply per end of a High Capacity Service installation.

Recurring Rates

Recurring rates apply, where applicable, for the ongoing use of these services. Recurring rates are billed on a monthly basis and apply per end of the High Capacity Service arrangement.

Mileage Charges

Mileage charges apply, where applicable, for the interoffice mileage between the SIGECOM serving central office in Evansville and the Point-of Presence (POP) of an interconnecting exchange or interexchange carrier where SIGECOM is providing one end of the High Capacity Service in Evansville and the other end is served by a different exchange carrier. Mileage charges do not apply for the distance between the customer and the local SIGECOM serving central office. It is the Company's intent to determine this interoffice mileage based on the V&H coordinates of its Evansville serving central office and the connecting carrier's POP. Initially, however, a fixed mileage charge will apply for all such mileage associated with High Capacity Services provided by the Company.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.13 High Capacity Services

5.13.3 Rates and Charges (*Continued*)

Term Payment Plans

Term payment plans are available on an optional basis. Term payment plans offer discounts on the monthly recurring rates for High Capacity Services when the customer chooses to purchase the service from the Company for a specified period of time or term (12, 24, 36, 48, 60 and 84 month terms are available). The monthly recurring rates for High Capacity Services, under any of the available Term Payment Plans, are established on an Individual Case Basis (ICB).

The customer shall not assign or otherwise transfer its rights or obligations under any Dedicated Bandwidth Service term agreement without prior written consent of SIGECOM, LLC, Inc.

Termination charges apply when service is terminated prior to the end of the specified service term. Termination charges are based on 70% of the remaining amount due for the applicable Term Payment Plan.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.13 High Capacity Services

5.13.3 Rates and Charges (*Continued*)

Term Payment Plans (*Continued*)

At the end of the payment plan term, service will be continued at the monthly rates in effect at the time unless otherwise specified by the customer.

During the term of a payment plan agreement, the customer may enter into a new Term Payment Plan agreement as long as the term of the new agreement is greater than the term remaining on the existing agreement.

If the standard monthly rate for any service element is reduced below the rate charged under a Term Payment Plan, the lower rate will be applied to the Term Payment Plan as well

Residual Charges

Residual Charges are rates and charges that may be assessed from time to time by the Company based upon costs not normally associated with the provisioning of service. Examples of Residual Charges could include a local loop charge for a High Capacity Service provided over loop facilities supplied by another exchange carrier. These rates and charges are intended exclusively to allow the company to recover unusual costs not normally associated with the provisioning of service and are in addition to other applicable rates and charges. Due to the uncertain nature of these charges, Residual charges are not specified in this tariff.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.13 High Capacity Services

5.13.3 Rates and Charges (Continued)

<u>Service Elements</u>	<u>Speed</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Rate</u>	<u>Monthly Recurring Mileage Rate #</u>	<u>Term Payment Plan</u>	
					<u>Monthly Recurring Rate</u>	<u>Monthly Recurring Mileage Rate #</u>
T-1 Line, each (T) (D)	1.54 Mbps	\$ 1,200.00 (I)	\$230.00 (R)	ICB	ICB	ICB
Integrated T-1 Transport	1.54 Mbps	\$650.00	\$690.00	ICB	ICB	ICB
Integrated T-1 Services	1.54 Mbps	\$30 per DSO	\$35.00	ICB	ICB	ICB
T-3 Line, each (T) (D)	45.5 Mbps	1700.00	1900.00	130.00	ICB	ICB
T-1 Multiplexing, per T-1	N/A	50.00	20.00	N/A	ICB	ICB
T-3 Multiplexing, Per T-3	N/A	100.00	100.00	N/A	ICB	ICB

(D)

This charge, where applicable, will be fixed regardless of mileage until otherwise indicated.

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Issued by: SIGECOM, LLC
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Section 5 - DESCRIPTION OF SERVICES (Continued)5.13 High Capacity Services

5.13.3 Rates and Charges (Continued)

<u>Service Elements</u>	<u>Speed</u>	<u>Non- Recurring Charge</u>	<u>Monthly Recurring Rate</u>	<u>Monthly Recurring Mileage Rate #</u>	<u>Term Payment Plan</u>	
					<u>Monthly Recurring Rate</u>	<u>Monthly Recurring Mileage Rate #</u>
Initial OC-3 Line, each	155 Mbps	ICB	ICB	ICB	ICB	ICB
Add'l OC-3 Line, each*	155 Mbps	ICB	ICB	ICB	ICB	ICB
Initial OC-12 Line, each	622 Mbps	ICB	ICB	ICB	ICB	ICB
Add'l OC-12 Line, each*	622 Mbps	ICB	ICB	ICB	ICB	ICB
Initial OC-48 Line, each	2,488 Mbps	ICB	ICB	ICB	ICB	ICB
Add'l OC-48 Line, each*	2,488 Mbps	ICB	ICB	ICB	ICB	ICB

* Installed at the same location and ordered at the same time as the initial line.

This charge, where applicable, will be fixed regardless of mileage until otherwise indicated.

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.14 Switched T-1 Service

5.14.1 Description

Switched T-1 Service is available to business customers only from the Company's Evansville central office.

Switched T-1 Service provides a 1.544 Mbps digital line between the customers equipment and the Company's Evansville central office. Switched T-1 Service includes Direct Inward Dialing (DID) which permits incoming dialed calls from the network to reach a specific station line of a PBX or other customer premises equipment without the assistance of an attendant.

The 1.544 Mbps Switched T-1 Service line is channelized into twenty four (24) channels. Each channel is capable of supporting voice grade communications at speeds up to 56 Kbps.

A Switched T-1 Service line consists of a central office port and a local distribution channel between the customer's premises and the Company's Evansville central office.

5.14.2 Terms and Conditions

1. Switched T-1 Service is furnished subject to the availability of facilities and only from the Company's Evansville central office.
2. DID numbers associated with Switched T-1 Service will be provided only in blocks of 100 consecutive numbers whether or not the customer utilizes all numbers in the group.
3. Customer-provided switching systems must be arranged to provide for the interception of assigned, but unused station numbers including vacant station number groups as required.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.14 Switched T-1 Service (*Continued*)

5.14.2 Terms and Conditions (*Continued*)

4. Outbound local voice calls originating over Switched T-1 Service lines are flat rated. There are no limits placed on these calls and no charges associated with these calls.

5. The minimum service period for Switched T-1 Service is three (3) months .

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.14 Switched T-1 Service (Continued)

5.14.3 Features and Capabilities

A description of the available Switched T-1 Service Line features and capabilities follows:

1. **Trunk Hunting**

Sequentially routes incoming calls to the first idle channel on one or more Switched T-1 Lines.

2. **Direct Inward Dialing (DID) Telephone Numbers**

A block of one hundred DID telephone numbers is reserved for each customer location where one or more Switched T-1 lines are installed. Additional numbers are available at an additional charge.

3. **Additional Direct Inward Dialing Telephone Numbers**

DID telephone numbers in excess of the 100 numbers initially reserved per customer per location can be obtained at an additional charge for use with one or more Switched T-1 Lines terminate at the same customer location.

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Issued by: SIGECOM, LLC
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Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.14 Switched T-1 Service (Continued)

5.14.4 Feature Availability

STD - Provided at no additional charge

OPT - Provided at an additional charge

<u>Switched T-1 Service Features and Options</u>	<u>Availability</u>
Twenty Four (24) 56 Kbps Communications Channels	STD
Trunk Hunting	STD
Initial 100 DID Telephone Numbers	STD
Additional 100 DID Telephone Numbers, per group of 100	OPT

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
P. O. Box 5789
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5.14 Switched T-1 Service (Continued)

5.14.5 Rates and Charges

Switched T-1 Service is offered by SIGECOM, LLC, Inc. from its Evansville Central office at the rates and charges specified herein.

Non-Recurring Charges

One time non-recurring charges apply, where applicable, for the establishment of service or for future service activations.

Recurring Rates

Recurring rates apply, where applicable, for Switched T-1 Service features and capabilities. Recurring rates are billed on a monthly basis.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.14 Switched T-1 Service (Continued)

5.14.5 Rates and Charges (Continued)

Term Payment Plans

Term payment plans are available on an optional basis. Term payment plans offer discounts on the monthly recurring rates for Switched T-1 Service when the customer chooses to purchase the service from the Company for a specified period of time or term (12, 24, 36, 48, 60 and 84 month terms are available). The monthly recurring rates for Switched T-1 Service under any of the available Term Payment Plans are established on an Individual Case Basis (ICB).

The customer shall not assign or otherwise transfer its rights or obligations under any Switched T-1 Service term agreement without prior written consent of SIGECOM, LLC, Inc..

Termination charges apply when service is terminated prior to the end of the specified service term. Termination charges are based on 70% of the remaining amount due for the applicable Term Payment Plan.

At the end of the payment plan term, service will be continued at the monthly rates in effect at the time unless otherwise specified by the customer.

During the term of a payment plan agreement, the customer may enter into a new Term Payment Plan agreement as long as the term of the new agreement is greater than the term remaining on the existing agreement.

If the standard monthly rate for any service element is reduced below the rate charged under a Term Payment Plan, the lower rate will be applied to the Term Payment Plan as well

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: March 17, 1999

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P. O. Box 5789
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.14 Switched T-1 Service (Continued)

5.14.5 Rates and Charges (Continued)

Residual Charges

Residual Charges are rates and charges that may be assessed from time to time by the Company based upon costs not normally associated with the provisioning of service. Examples of Residual Charges could include a local loop charge when a service like Switched T-1 Service is provided over loop facilities supplied by another exchange carrier. These rates and charges are intended exclusively to allow the company to recover unusual costs not normally associated with the provisioning of service and are in addition to other applicable rates and charges. Due to the uncertain nature of these charges, Residual charges are not specified in this tariff.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.14 Switched T-1 Service (Continued)

5.14.5 Rates and Charges (Continued)

<u>Service Elements</u>	<u>USOC</u>	<u>Non- Recurring Charge</u>	<u>Recurring Monthly Rate</u>	<u>Monthly Term Payment Plan Rate</u>
Switched T-1 Transport ICB		\$650.00		\$690.00
Switched T-1 Services ICB		\$720.00		\$840.00

*****(M)** Material formerly located here was moved to Page 187***

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Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.15 Local Area Network (LAN) Connecting Service

5.15.1 Description

Local Area Network (LAN) Connecting Service provides dedicated, non-switched Ethernet formatted high capacity digital connections between two customer specified locations. LAN Services are available to business customers only from the Company's Evansville central office. These services are considered to be either Full Rate or Fractional Rate and support full duplex synchronous transmission at the following speeds:

<u>Service</u>	<u>Transmission Speed</u>
Full Rate	
VLAN 1G	1 Gbps
LAN 100M	100 Mbps
LAN 50M	50 Mbps
LAN 20M	20 Mbps
LAN 10M	10 Mbps
LAN 5M	5 Mbps
LAN 1M	1 Mbps
Fractional Rate	
LAN 768K	768 Kbps
LAN 512K	512 Kbps
LAN 384K	384 Kbps
LAN 256K	256 Kbps
LAN 128K	128 Kbps

(N)
|
(N)

Local Area Network (LAN) Connecting Service allows a customer to establish a dedicated Ethernet formatted connection at the above speeds between two locations. In addition, if the customer wants to establish a bridged connection between more than two locations, a Virtual LAN service is available for this purpose.

Issued: June 10, 2003

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.15 Local Area Network (LAN) Connecting Service (Continued)

5.15.2 Terms and Conditions

Local Area Network Connecting Service is furnished subject to the availability of facilities. These services, where available, will support customer originated data communications.

The customer is responsible for providing compatible customer provided equipment that is used in connection with Local Area Network Connecting Service. The customer is also responsible for providing the Company with the necessary information to provision Local Area Network Connecting Service.

A customer ordering Local Area Network Connecting Service on behalf of one or more of its end users must obtain a letter of agency from those users.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.15 Local Area Network (LAN) Connecting Service (Continued)

5.15.3 Rates and Charges

Local Area Network Connecting Service is offered by SIGECOM, LLC, Inc. from its Evansville Central office at the rates and charges specified herein. Each Local Area Network Connecting Service line provides a connection from the customers equipment at one location to the Company's equipment in the Evansville Central Office. A minimum of two LAN Connecting Service lines as well as any interoffice mileage connections, where applicable, are required for a complete end-to-end service.

Non-Recurring Charges

One time non-recurring charges apply, where applicable, for the establishment of service or for future service activations. Non-recurring charges apply per end of a Local Area Network Connecting Service installation.

Recurring Rates

Recurring rates apply, where applicable, for the ongoing use of these services. Recurring rates are billed on a monthly basis and apply per end of the Local Area Network Connecting Service arrangement.

Virtual Local Area Network (V-LAN) Bridging Rates and Charges

Customers can bridge more than two locations in a dedicated LAN configuration by specifying three or more locations to be bridged together with LAN Connecting Service when they place their order.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

Mailing Address:
P. O. Box 5789
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.15 Local Area Network (LAN) Connecting Service (Continued)

5.15.3 Rates and Charges (Continued)

Mileage Charges

Mileage charges apply, where applicable, for the interoffice mileage between the SIGECOM serving central office in Evansville and the Point-of Presence (POP) of an interconnecting exchange or interexchange carrier where SIGECOM is providing one end of the Local Area Network Connecting Service in Evansville and the other end is served by a different exchange carrier. Mileage charges do not apply for the distance between the customer and the local SIGECOM serving central office. It is the Company's intent to determine this interoffice mileage based on the V&H coordinates of its Evansville serving central office and the connecting carrier's POP. Initially, however, a fixed mileage charge will apply for all such mileage associated with Local Area Network Connecting Service provided by the Company.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

Mailing Address:
P. O. Box 5789
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.15 Local Area Network (LAN) Connecting Service (Continued)

5.15.3 Rates and Charges (Continued)

Term Payment Plans

Term payment plans are available on an optional basis. Term payment plans offer discounts on the monthly recurring rates for Local Area Network Connecting Service when the customer chooses to purchase the service from the Company for a specified period of time or term (12, 24, 36, 48, 60 and 84 month terms are available). The monthly recurring rates for Local Area Network Connecting Service, under any of the available Term Payment Plans, are established on an Individual Case Basis (ICB).

The customer shall not assign or otherwise transfer its rights or obligations under any Local Area Network Connecting Service term agreement without prior written consent of SIGECOM, LLC, Inc.

Termination charges apply when service is terminated prior to the end of the specified service term. Termination charges are based on 70% of the remaining amount due for the applicable Term Payment Plan.

At the end of the payment plan term, service will be continued at the monthly rates in effect at the time unless otherwise specified by the customer.

During the term of a payment plan agreement, the customer may enter into a new Term Payment Plan agreement as long as the term of the new agreement is greater than the term remaining on the existing agreement.

If the standard monthly rate for any service element is reduced below the rate charged under a Term Payment Plan, the lower rate will be applied to the Term Payment Plan as well

Issued: December 1, 1998

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
P. O. Box 5789
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.15 Local Area Network (LAN) Connecting Service (Continued)

5.15.3 Rates and Charges (Continued)

Residual Charges

Residual Charges are rates and charges that may be assessed from time to time by the Company based upon costs not normally associated with the provisioning of service. Examples of Residual Charges could include a local loop charge for a Local Area Network Connecting Service provided over loop facilities supplied by another exchange carrier. These rates and charges are intended exclusively to allow the company to recover unusual costs not normally associated with the provisioning of service and are in addition to other applicable rates and charges. Due to the uncertain nature of these charges, Residual charges are not specified in this tariff.

Issued: December 1, 1998

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.15 Local Area Network (LAN) Connecting Service (Continued)

5.15.3 Rates and Charges (Continued)

<u>Full LAN Services</u>	<u>Speed</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Rate</u>	<u>Non-Recurring Charge - Add'l Lines (T)</u>	<u>Term Payment Plan</u>
					<u>Monthly Recurring Rate</u>
VLAN 1 Gbps Line, each (T) (D)	1 Gbps	ICB(C)	ICB(C)	ICB(C)	ICB (D)
LAN 100M Line, (T) Each (D)	100 Mbps	1800.00 (R)	1250.00 (I)	900.00 (I)	ICB
LAN 50M Line, each (N)	50 Mbps(N)	1600.00 (N)	\$1000.00 (N)	\$800.00 (N)	ICB
LAN 20M Line, each (N)	20 Mbps (N)	1600.00 (N)	800.00(N)	800.00(N)	ICB
LAN 10M Line, each (T) (D)	10 Mbps	1200.00 (I)	650.00 (R)	600.00 (N)	ICB
LAN 5M Line, each (T) (D)	5 Mbps	1,200.00 (I)	500.00(R)	600.00(N)	ICB
(D)					(D)
(D)					(D)
(D)					(D)

Issued: June 10, 2003

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
P. O. Box 5789
Evansville, IN 47716

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5.15 Local Area Network (LAN) Connecting Service (Continued)

5.15.3 Rates and Charges (Continued)

<u>Fractional LAN Services</u>	<u>Speed</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Rate</u>	(D)	<u>Term Payment Plan</u>	
					<u>Monthly Recurring Rate</u>	(D)
LAN 768K Line, each (T) (D)	768 Kbps	\$ 600.00	\$ 210.00		ICB	
LAN 512K Line, each (T) (D)	512 Kbps	600.00	185.00		ICB	
LAN 384K Line, each (T) (D)	384 Kbps	600.00	160.00		ICB	
LAN 256K Line, Each (D)	256 Kbps	350.00	125.00		ICB	
LAN 128K Line, each (T) (D)	128 Kbps	350.00	75.00	(D)	ICB	(D)
						(D)
						(D)

Issued: June 10, 2003

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
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Effective: June 11, 2003

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Section 5 - DESCRIPTION OF SERVICES (Continued)5.15 Local Area Network (LAN) Connecting Service (Continued)

5.15.3 Rates and Charges (Continued)

<u>Virtual LAN Bridging Services</u>	<u>Speed</u>	<u>Non-Recurring Charge</u>	<u>Monthly Recurring Rate</u>
Full LAN Services			
- V-LAN 100M	100 Mbps	\$ 300.00	\$ 100.00
- V-LAN 10M	10 Mbps	300.00	100.00
- V-LAN 5M	5 Mbps	300.00	100.00
- V-LAN 1M	1 Mbps	300.00	100.00
Fractional LAN Services			
- V-LAN 768K	768 Kbps	300.00	100.00
- V-LAN 512K	512 Kbps	300.00	100.00
- V-LAN 384K	384 Kbps	300.00	100.00
- V-LAN 256K	256 Kbps	300.00	100.00
- V-LAN 128K	128 Kbps	300.00	100.00

Issued: October 1, 1998

Issued by: SIGECOM, LLC
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Effective: March 17, 1999

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.16 Voice Mail Service (T)

5.16.1 Description (T)

Voice Mail Service is available, where facilities permit, from the Company's Evansville central office. It is available to Residence and Business local exchange service customers. In addition, the voice mail services described here for Business local exchange service customers are also available to Digital Centrex Service customers at rates specified Section 5.11).

Voice Mail Service allows a customer to record messages from incoming calls when not available to answer the phone or when busy with another call and allows the customer to retrieve those messages at a later time.

Voice Mail Service is available in different configurations or packages for Business and Residence customers as noted in Section 5.2.4.1, Section 5.17.4, Section 5.17.5 and Section 5.17.6 following.

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Issued by: SIGECOM, LLC
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.16 Voice Mail Service (*Continued*) (T)

5.16.2 Definitions (T)

- A. **Voice Mail Box**
System memory where messages are stored until retrieved by the customer.
- B. **Message Deposit**
The storage of a received message in a mailbox
- C. **Message Notification**
An indication that a new message is waiting to be retrieved from one or more of the customer's mail boxes. For Residence Service, this notification is in the form of stuttered dial tone and/or paging system. For Business Service, this notification can be made to a compatible display unit and/or to a paging system.
- D. **Message Retrieval**
Receipt of a stored message.
- E. **Personal Greeting**
The customer can create a personal greeting which callers will hear when diverted to Voice Mail Service. This message can be a "canned" message built into the system or the customer's own personally recorded message.
- F. **Greeting Schedules**
Allows a voice mail user to program different greetings for specified times of the day and of the week.

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Issued by: SIGECOM, LLC
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Effective: June 11, 2003

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.16 Voice Mail Service (Continued) (T)

5.16.2 Definitions (Continued) (T)

G. **Direct Dial**

Allows a voice mail subscriber to initiate telephone calls from the Main Menu of his voice mailbox

H. **Automatic Call Return**

Allows a voice mail subscriber to automatically return a call to a person's number associated with a stored message.

I. **Advanced Messaging**

Allows a voice mail subscriber to reply to messages, redirect messages, record messages, and assign special delivery options to each message.

J. **Broadcast List**

Allows a voice mail subscriber to send a single recorded message to multiple destinations.

K. **Operator Revert**

Allows a caller to a voice mail subscriber's telephone number to transfer to a live person from the called subscriber's voice mailbox greeting.

L. **Auto Attendant**

Allows a customer to offer custom call answering and call routing for in-bound callers through customized greetings that instruct the caller to make a selection from a list of possible destinations.

M. **Record**

Allows you to record messages that can be sent to another mailbox or to a telephone, at a later time, based on the customer's specifications.

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Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.16 Voice Mail Service (*Continued*) (T)

5.16.3 Terms and Conditions (T)

Voice Mail Service is furnished subject to the availability of facilities and only from the Company's Evansville central office.

Charges for Voice Mail Services are in addition to any charges applicable to the service with which it is associated.

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Effective: June 11, 2003

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.16 Voice Mail Service (*Continued*) (T)

5.16.4 System Features and Capabilities (T)

A. Residence Service

Residence Voice Mail Service includes the following features:

- Thirty (30) Message Storage (4 minutes each) (N)
- Twenty (20) day message storage for new messages (N)
- Thirty (30) day message storage for Saved Messages (N)
- Message Retrieval (D)
- Personal Greeting
- One (1) Primary Mail Box

In addition, Residence Voice Mail Service is included with Advanced Phone packages and can be added to Basic Phone Packages as described in Section 5.16.6. (D)
(C)

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Issued by: SIGECOM, LLC
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Effective: March 6, 2007

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)5.16 Voice Mail Service (Continued) (T)

5.16.4 System Features and Capabilities (T)

B. Business Service

Basic Business Voice Mail Service includes the following service capabilities:

- Twenty (20) Message Storage (1 minute long each)
- Thirty (30) day message storage
- Message Notification to one (1) additional device (pager)
- Message Retrieval
- One (1) Personal Greeting
- One (1) Primary Mail Box
- Seven (7) day message saved

In addition to Basic Business Voice Mail Service, Voice Mail Service for Business Exchange Service customers is available in the following Business Value Packages:

Business Voice Mail Value Package 1

In addition to the features provided with Basic Business Voice Mail Service, Business Voice Mail Value Package 1 includes the following additional features:

- Twenty (20) Additional Message Storage (1 minute long each)
- Two (2) Additional Personal Greetings
- Three (3) Greeting Schedules
- Direct Dial
- Auto. Call Return
- Three (3) supplemental mail boxes

Business Voice Mail Value Package 2

In addition to the features provided with Business Voice Mail Value Package 1, Business Voice Mail Value Package 2 includes the following additional features:

- Message Storage (2 minutes long each)
- Message notification to one(1) additional device (total of 3 devices)
- Advanced Messaging
- Broadcasts List
- Operator Revert

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Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.16 Voice Mail Service (Continued) (T)

5.16.4 System Features and Capabilities (Continued) (T)

- Auto Attendant
- Message Forwarding
- Record Messages

5.16.5 Feature Availability (T)

A. Residence Service

This section describes the features that are included with Residence Voice Mail Service Value Packages.

<u>Residence Voice Mail Service</u>	<u>Availability</u>	
Thirty (30) Messages Stored (4 minutes each)	STD	(C)
Twenty (20) day message storage for new messages	STD	
Thirty (3) day message storage for saved messages	STD	(C)
Message Retrieval	STD	
Personal Greeting	STD	(C)
One Primary Mail Box	STD	

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Issued by: SIGECOM, LLC
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Effective: March 6, 2007

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5.16.5 Feature Availability (Continued) (T)

B. Business Service

<u>Basic Business Voice Mail Service</u>	<u>Availability</u>
Twenty (20) Message Storage (1 minute long each)	STD
Thirty (30) day message storage	STD
Seven (7) day message saved	STD
Message Notification to one (1) device (pager)	STD
Message Retrieval	STD
One (1) Personal Greeting	STD
One (1) Primary Mail Box	STD
Five (5) Additional Message Storage	OPT

<u>Business Value Package 1</u>	<u>Availability</u>
Forty (40) Message Storage (1 minute long each)	STD
Thirty (30) day message storage	STD
Seven (7) day message saved	STD
Message Notification to one (1) device (pager)	STD
Message Retrieval	STD
Three (3) Personal Greeting	STD
One (1) Primary Mail Box	STD
Three (3) Supplemental Mail Boxes	STD
Three (3) Greeting Schedules	STD
Direct Dial	STD
Auto. Call Return	STD
Five (5) Additional Message Storage	OPT

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
P. O. Box 5789
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Section 5 - DESCRIPTION OF SERVICES (Continued)5.16 Voice Mail Service (Continued) (T)

5.16.5 Feature Availability (Continued) (T)

B. Business Service (Continued)

<u>Business Value Package 2</u>	<u>Availability</u>
Forty (40) Message Storage (2 minutes long each)	STD
Thirty (30) day message storage	STD
Seven (7) day message saved	STD
Message Notification to three devices	STD
Message Retrieval	STD
Three (3) Personal Greetings	STD
One (1) Primary Mail Box	STD
Three (3) Supplemental Mail Boxes	STD
Three (3) Greeting Schedules	STD
Direct Dial	STD
Auto. Call Return	STD
Advanced Messaging	STD
Record Messaging	STD
Broadcasts List	STD
Message Forward	STD
Operator Revert	STD
Auto Attendant	STD
Five (5) Additional Message Storage	OPT

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Issued by: SIGECOM, LLC
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Effective: June 11, 2003

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.16 Voice Mail Service (*Continued*) (T)

5.16.6 Rates and Charges (T)

Voice Mail Service is offered by SIGECOM, LLC, Inc. from its Evansville central office at the rates and charges specified herein. Voice Mail Service is available on a stand-alone basis and is also included in several Value Packages with selected Residence Local Exchange Service Features.

Non-Recurring Charges

One time non-recurring charges apply, where applicable, for the establishment of service or for future service activation.

Recurring Rates

Recurring rates apply, where applicable, for the ongoing use of these services. Recurring rates are billed on a monthly basis.

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Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: June 11, 2003

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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.16 Voice Mail Service (Continued) (T)

5.16.6 Rates and Charges (Continued) (T)

A. Residence Service

<u>Residence Voice Mail Service</u>	<u>USOC</u>	<u>Non- Recurring Charge</u>	<u>Monthly Rate</u>	
Residence Voice Mail Service		-	\$ 5.99	(I)

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Issued by: SIGECOM, LLC
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Effective: March 6, 2007

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Section 5 - DESCRIPTION OF SERVICES (Continued)5.16 Voice Mail Service (Continued) (T)

5.16.6 Rates and Charges (Continued) (T)

B. Business Service

<u>Business Voice Mail Service</u>	<u>USOC</u>	<u>Non-Recurring Charge</u>	<u>Monthly Rate</u>
Basic Business Voice Mail Service, - Per line equipped		\$5.00 (I)	\$ 4.25
Business Value Package 1, - Per line equipped		\$5.00 (I)	6.95
Business Value Package 2, - Per line equipped		\$5.00 (I)	12.95
Five (5) Additional Message Storage		\$5.00 (I)	1.25

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Evansville, IN 47715

Effective: June 11, 2003

Mailing Address:
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Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

5.17. [RESERVED FOR FUTURE USE]

Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Evansville, IN 47716

Section 5 - DESCRIPTION OF SERVICES (Continued)

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Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
P. O. Box 5789
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Section 5 - DESCRIPTION OF SERVICES (Continued)

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Issued: June 10, 2003

Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Issued by: SIGECOM, LLC
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.18 Wire Protection Service Offering (T)

5.18.1 Description (T)

Wire Protection covers diagnosis and repair of inside telephone wiring and associated jacks. This program goes into effect the day dial tone services have been activated by SIGECOM.

5.18.2 Rates and Charges (T)

	Monthly Recurring <u>Rate</u> \$5.95(I)
Residential - per line	

5.19 Blocking Service

5.19.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- A. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- B. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- C. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1+800 (Toll Free), and operator assisted toll calls.

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Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Section 5 - DESCRIPTION OF SERVICES (Continued)

5.19 Blocking Service (Continued) (T)

5.19.1 General (Continued) (T)

D. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

E. International Blocking - allows the subscriber to block all calls beginning with 011 + Country Code + City Code from being placed.

F. 800 Blocking – allows the subscriber to block 800 dialing from certain area codes. Can also restrict callers to an area code.

5.19.2 Regulations (T)

A. The company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.

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Issued: March 5, 2007

Issued by: SIGECOM, LLC
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Effective: March 6, 2007

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Section 7 - DISCOUNT PRICING

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Issued by: SIGECOM, LLC
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Effective: June 11, 2003

Mailing Address:
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Section 8 - PROMOTIONAL OFFERINGS8.1. General

The Company may from time to time engage in special promotional offerings or offer discounts based on volume or contract terms. The promotion may offer services at a reduced recurring and/or non-recurring rate or offer the services free under terms specified in the promotion. Customers shall be given appropriate notice of any such offerings. Term contract discounts will also be made available to Customers.

*****(M) Material formerly located on this page was moved to Page 192.*****

Issued: March 5, 2007

Issued by: SIGECOM, LLC
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Effective: March 6, 2007

Mailing Address:
P. O. Box 5789
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Section 9 – GRANDFATHERED OFFERINGS

9.1. General

The services provided for in this Section 9 are no longer available for new installations, new customers, or new locations. Subject to the specific terms of this Section 9, Customers utilizing equipment/services on the effective date of the “Grandfathering” may continue to do so as long as the service or equipment remains in service for the same subscriber at the same premises or so long as it can be maintained.

9.2 Grandfathered Services

9.2.1 Basic Digital Centrex (Grandfathered effective March 1, 2001)

This section identifies the Digital Centrex features that are available on Basic Digital Centrex lines as well as with two available Value Packages (Suite and Advanced). Each Value Package offers different levels of standard features.

- STD - Standard on all lines
- ONC - Optional - No additional recurring charge
- OAC - Optional - Additional charges apply
- N/A - Not Available

Primary and Intercom-Only Station Features and Options - Basic Digital Centrex

	<u>Availability</u>
Automatic Callback	OAC
Automatic Recall	OAC
Call Forwarding – Busy	OAC
Call Forwarding - Don’t Answer	OAC
Call Forwarding – Variable	OAC
Call Hold	OAC
Call Pick-Up	OAC
Call Transfer	OAC
Call Waiting	OAC
Directed Call Pick-Up	OAC
Distinctive Ringing	OAC
Speed Calling - 30 Code	OAC
Station Hunting	OAC
Group Hunting	OAC
Station Restriction	OAC
Three-Way Calling	OAC
Voice Mail	OAC

Issued: June 28, 2001

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: July 1, 2001

Mailing Address:
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Evansville, IN 47716

Section 9 – GRANDFATHERED OFFERINGS (Continued)

9.2 Grandfathered Services (Continued)

9.2.1 Basic Digital Centrex (Continued)

<u>Primary and Intercom-Only Station Features and Options – Basic Digital Centrex</u>	<u>USOC</u>	<u>Non- Recurring Charge</u>	<u>Recurring Monthly Rate</u>	<u>Monthly Term Payment Plan Rate</u>
Primary Stations				
- 6 - 10 Stations, each		\$ 19.00	\$ 24.00	ICB
- Up to 15 Stations, each		19.00	23.00	ICB
- Up to 20 Stations, each		19.00	22.00	ICB
- Up to 25 Stations, each		19.00	21.00	ICB
- Up to 30 Stations, each		19.00	20.00	ICB
- Up to 50 Stations, each		19.00	19.00	ICB
- Up to 60 Stations, each		19.00	18.00	ICB
- Up to 80 Stations, each		19.00	16.00	ICB
- Up to 100 Stations, each		19.00	15.00	ICB
- Up to 200 Stations, each		19.00	14.00	ICB
- Up to 300 Stations, each		19.00	13.00	ICB
- Up to 400 Stations, each		19.00	12.00	ICB
- Over 400 Stations, each		19.00	11.00	ICB
 Intercom only Stations, each		 3.95	 3.95	 ICB

Issued: February 23, 2001

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
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Effective: March 1, 2001

Mailing Address:
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Section 9 – GRANDFATHERED OFFERINGS (Continued)

9.3 Charter Customer Discount

- 9.3.1 All customers who received service or who signed up for service before July 1, 2001 will be designated “charter customers.” The Residential Bonus Discount that applied prior to July 1, 2001, as outlined in Section 9.3.2 (formerly in Section 8.2.2), will continue to apply only to charter customers. Such discount packages will remain the same for our charter customers as long as they remain customers of SIGECOM.*

The only exception is with respect to changes, additions and downgrades of Internet services. Charter customers will no longer qualify for an additional discount by adding dial-up Internet service, and charter customers who downgrade from high-speed Internet service to dial-up Internet Service will be subject to a reduced discount.

*Customers will retain their charter customer status even if they move to a new service address as long as they transfer their accounts. Customers who disconnect their service or who are involuntarily disconnected will be eligible only for the rates and discount packages available at the time they request reconnection.

- 9.3.2 Charter customers, who purchase multiple regulated and unregulated services such as Telephone Value Packages, Video Entertainment and Internet, will be eligible for a Bonus Discount of up to 20% off all regulated and non-regulated service offerings. (T) Such Bonus Discounts are based on the following purchasing criteria:

A charter customer receives a 10% Bonus Discount for purchasing two (2) of the following service packages: Telephone Value packages, Video Entertainment and Internet.

A charter customer receives a 20% Bonus Discount for purchasing three (3) of the following service packages: Telephone Value packages, Video Entertainment and Internet.

Issued: January 9, 2004

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: January 12, 2004

Mailing Address:
P. O. Box 5789
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Section 9 – GRANDFATHERED OFFERINGS (Continued)

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9.5. ISDN Primary Service, Continued

<u>Service Description</u>	<u>Per Minute of Use</u>
Overtime ISDN local Usage	
- Voice Calls	N/A
- Circuit Mode Data Calls	\$ 0.03

9.6. Switched T-1 Service, Rates and Charges

<u>Service Elements</u>	<u>USOC</u>	<u>Non-Recurring Charge</u>	<u>Recurring Monthly Rate</u>	<u>Monthly Term Payment Plan Rate</u>
Initial Switched T-1 Port, each		\$ 840.00	\$ 440.00	ICB
Additional Port at the same location ordered at the same time as the initial port, each		420.00	440.00	
Initial Switched T-1 Local Distribution Channel		840.00	440.00	ICB
Additional Local Distribution Channel at the same location ordered at the same time as the initial Local Distribution Channel, each		420.00	440.00	ICB
Chargeable Optional Features				
- Add'l DID Telephone Numbers, per group of 100		200.00	20.50	ICB

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Issued by: SIGECOM, LLC
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Effective: June 11, 2003

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Section 9 – GRANDFATHERED OFFERINGS (Continued)

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9.7 Volume Discounts

SIGECOM, LLC, Inc. offers a monthly discount on its regulated business services based on the total monthly revenues billed to the customer for the regulated and non-regulated services provided. The following table specifies the percent discount offered based on the total billed revenue for all regulated and non-regulated services purchased by a customer. These discounts apply only to the regulated services offered in this tariff with the exception of Long Distance services.

<u>Total Monthly Billed Revenue Before Discount</u>	<u>Percent Discount*</u>
\$ 500.00	2 %
1,000.00	3 %
3,000.00	5 %
5,000.00	6 %
10,000.00	7 %

*Applies to all regulated business services except IntraLATA or InterLATA Toll services.

9.8 (T) Residential LD Package

Beginning February 1, 2002, there will be a new offering for residential customers which features a monthly recurring charge of \$4.95 and a long distance rate of \$.06 per minute, billed in 60 second increments.

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***** (M) Material located here was moved from page No. 182 *****

Issued: January 9, 2004

Issued by: SIGECOM, LLC
6045 Wedeking Avenue
Evansville, IN 47715

Effective: January 12, 2004

Mailing Address:
P. O. Box 5789
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Section 9 – GRANDFATHERED OFFERINGS (Continued)

*** Following material here was moved from pp. 59, 59.1, 60, 61 ***

9.9 Basic Local Exchange Service (Continued)

9.9.1 Local Service Rates (Continued)

9.9.1.1 Schedule of Monthly Rates - Residence Service

<u>RESIDENCE SERVICE</u>	<u>EXCHANGE RATE</u> <u>CLASSIFICATION 2</u>
<u>Flat Rate Exchange Access Line</u>	
One Party	\$ 24.95

Local residence service is also available in the following value packages:

<u>Telephone Value Packages</u>	<u>(A)</u>	<u>(B)</u>	
* Favorite Features Package including:	\$21.95	\$28.95	(C)
- Local flat rate exchange access			
- Call Waiting			
- Caller ID			
- Automatic Busy Redial			
- Three Way Calling			
- Call Forwarding			
Additional lines with Favorite Features Package	\$10.98	\$15.48	(I)
* Convenience Plus Package including:	\$24.95	\$34.95	(C)
- Favorite Features Package features			
- Caller ID/Name			
- Distinctive Ringing			
- Call Screening			
- Call Blocking			
- Speed Calling – 30 Code			
Additional lines with Convenience Plus Package	\$12.96	\$18.48	(I)

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Effective: March 6, 2007

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Section 9 – GRANDFATHERED OFFERINGS (Continued)***** Following material here was moved from pp. 59, 59.1, 60, 61 *****9.9 Basic Local Exchange Service (Continued)

9.9.1 Local Service Rates (Continued)

9.9.1.1 Schedule of Monthly Rates - Residence Service

*Voice Mail Plus Package:	\$21.95	\$30.95	(I)
- Local exchange access			
- Residence Voice Mail Service			
Additional Lines with Voice Mail Plus Package:	\$10.98	\$15.48	(I)

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Section 9 – GRANDFATHERED OFFERINGS (Continued)

9.9 Basic Local Exchange Service (Continued)

9.9.1 Local Service Rates (Continued)

9.9.1.1 Schedule of Monthly Rates - Residence Service

Telephone Value Packages (Continued) **(A)** **(B)**

*****(M)** Material located here was moved from page No. 183***

<u>Complete Connections Package</u>	\$55.85	\$65.85 (M)
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To qualify for the Complete Connection Package, a Customer must subscribe to SIGECOM Cable TV and/or SIGECOM Internet Service. Qualifying Customers will receive the following features/services for a monthly charge of \$55.85.

- Local Access
- Automatic Busy Redial
- Call Waiting
- Call Forwarding
- Three Way Calling
- Caller ID Number
- Caller ID Name
- Wire Protection
- Voice Mail
- Unlimited intrastate and interstate long distance

*Wire maintenance, long distance usage, equipment rental, fees, surcharges and individual telephone features not included in the purchased phone package are not discountable. Local phone customers must also take SIGECOM long distance service to qualify for the discount. (M)

Value Package including

Local flat rate exchange access	\$21.95	\$28.95 (I)
<ul style="list-style-type: none"> • Call Waiting • Automatic Busy Redial • Three Way Calling 		

Additional Lines with TOTALink Value Package	\$ 9.98	\$14.48 (I)
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Section 9 – GRANDFATHERED OFFERINGS (Continued)9.9 Basic Local Exchange Service (Continued)

9.9.1 Local Service Rates (Continued)

9.9.1.1 Schedule of Monthly Rates - Residence Service

Telephone Value Packages are a pre-packaged offering. Telephone Value Package (A) includes SIGECOM Interstate, Intrastate, InterLATA and Intrastate IntraLATA Toll services. Separate rates for such services, when provided on an unpackaged basis are specified in Section 5.3.1.

If the Customer requests to change to another preferred carrier for Interstate, Intrastate, InterLATA and/or IntraLATA Toll, the Customer will be charged the applicable PIC Change Charge in Section 5.2.6 and will not be eligible to receive Bundle Discounts offered in Section 8.2.2.

Telephone Value Package (A) is only available when the Customer contracts for either Video Entertainment and/or High-Speed Internet service.

If the Customer is ineligible to receive Telephone Value Package (A) by choosing not to take or choosing to discontinue either Video Entertainment and/or High Speed Internet service, the Customer will be subject to the Telephone Value Package (B) pricing established in Section 5.2.4.1 and would not be eligible to receive Bundled Discounts offered in Section 8.2.2.

SIGECOM Multiple Dwelling Unit (MDU) Service

SIGECOM provides basic telephone service, consisting of dial tone only, to residential customers in MDUs in which the Company has an existing pre-wired Network Interface Device (NID). This service is not discountable under any plan.

Monthly, per line \$11.50 (I)

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Section 9 – GRANDFATHERED OFFERINGS (Continued)9.9 Basic Local Exchange Service (Continued)

9.9.1 Local Service Rates (Continued)

9.9.1.1 Schedule of Monthly Rates - Residence Service

<u>BUSINESS SERVICE</u>	<u>EXCHANGE RATE CLASSIFICATION 2</u>
<u>Flat Rate Exchange Access Line</u>	\$ 35.86
<u>Multi-Line Business Exchange Service</u> - Flat Rate Line	38.20
<u>Hotel/Motel/Hospital PBX Service</u> - Toll Only Trunk	10.35

A non-recurring Access Line Connection Charge also applies for the installation of business local exchange service lines as specified in Section 5.7.2.

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Section 9 – GRANDFATHERED OFFERINGS (Continued)

9.9 Basic Local Exchange Service (Continued)

(M) ** Following moved from page 73 **

9.9.1 Local Service Rates (Continued)

9.9.1.2 Residence Local Service – Individual Features

The following individual line features are available with Residence Local Exchange Service:

		<u>Recurring Monthly Rate</u>	
(1)	Call Forwarding	\$ 2.14	
(2)	Remote Call Forwarding	\$18.24	
(3)	Call Forwarding Busy	\$ 1.85	
(4)	Call Waiting	\$ 2.85	
(5)	Speed Calling 30	\$ 2.85	
(6)	Auto. Call Back	\$ 5.00	
	- Auto. Call Back – Pay Per Use	\$ 0.71	
(7)	Auto. Busy Redial	\$ 4.25	
	- Auto. Busy Redial - Pay Per Use	\$ 0.71	
(8)	Call Screening	\$ 3.80	
(9)	Caller-ID with Name	\$ 3.00	
(9a)	Caller ID (Number Only)	\$ 6.55	
(9b)	Favorite Features Caller ID add Name	\$ 3.00	
			(D)
(10)	Three-Way Calling	\$ 2.61	(T)
	- Three-Way Calling – Pay Per Use	\$ 0.71	
(11)	Distinctive Ringing	\$ 2.85	
			(D)
(12)	Spontaneous Call Waiting*	\$ 1.50	(T)
(13)	Call Number Delivery Blocking	\$ 3.80	
	- Call Number Delivery Blocking –		
	Pay Per Use	\$ 0.71	
(14)	Call Trace	\$ 3.50	
(15)	Privacy Manager	\$ 5.95	(T)

*Call Waiting and Caller ID name/number must be activated; must have display phone with calling name and/or calling number display.

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Section 9 – GRANDFATHERED OFFERINGS (Continued)

9.9 Basic Local Exchange Service (Continued)

9.9.1 Local Service Rates (Continued)

9.9.1.3 Rates and Charges (M)

<u>Blocking</u>	<u>Non- Recurring</u>	<u>Recurring Monthly Rate</u>
900, 700	\$5.00	N/C
International	\$5.00	\$5.95
Toll Restriction	\$5.00	\$5.95
900, 700, International and Toll Restriction Combo Package	\$5.00	\$5.95
3 rd # Billed and Collect	N/C	N/C
800 Blocking	\$50.00	\$25.00

***(M) Material moved here was formerly located on Page 180 ***

9.10 Current Promotions

9.10.1 The Company may discount the non-recurring charges associated with the installation of new business and residence services on an Individual Case Basis (ICB).

9.10.2 Residential Bonus Discount*

The following discounts are effective for all new residential service customers who sign up for service on or after July 1, 2001:

- To save 10%, a Customer must order any two (2) service packages: cable television, phone, or high speed Internet.
- To save 20%, a Customer must order a phone package, our high speed Internet service and our digital Cable Plus service with any premium service.

(N)

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